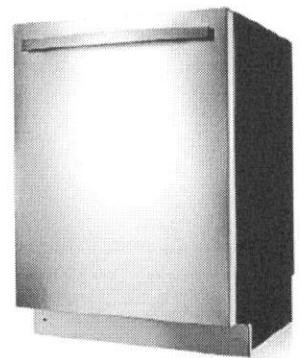


 **Electrolux**  
makes life a little easier

**USE & CARE MANUAL**



# INSTALLATION INSTRUCTIONS

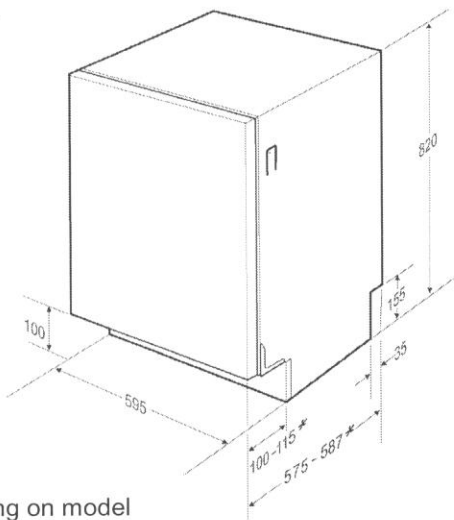
## For In-Built Dishwashers

### IMPORTANT

- A service call will be charged where a dishwasher is found to be not working properly due to incorrect installation, or if no fault is found.
- These instructions apply to in-built applications only. Freestanding & mobile installations must use the correct kit, which is available from dishwasher sales outlets.
- Models that are fitted with a water inlet hose incorporating a safety valve are not suitable for mobile installations.
- If your dishwasher is fitted with a "safety hose" you will need an opening of at least 45 x 90mm in your cupboards in order to feed the hose through it.

### DISHWASHER DIMENSIONS

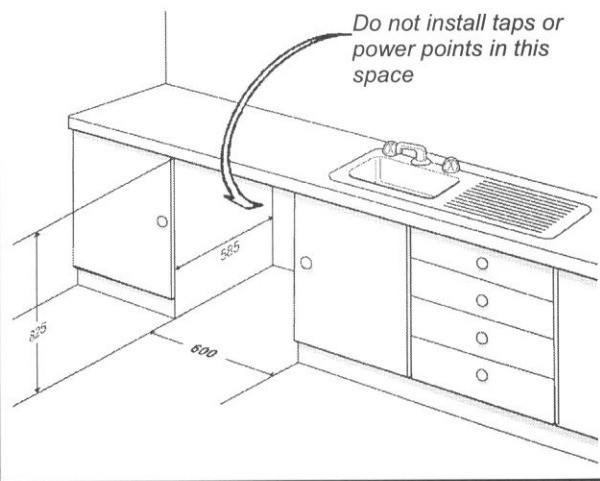
The dimensions shown below are in millimetres. The height of 820mm is with the levelling legs screwed in all the way.



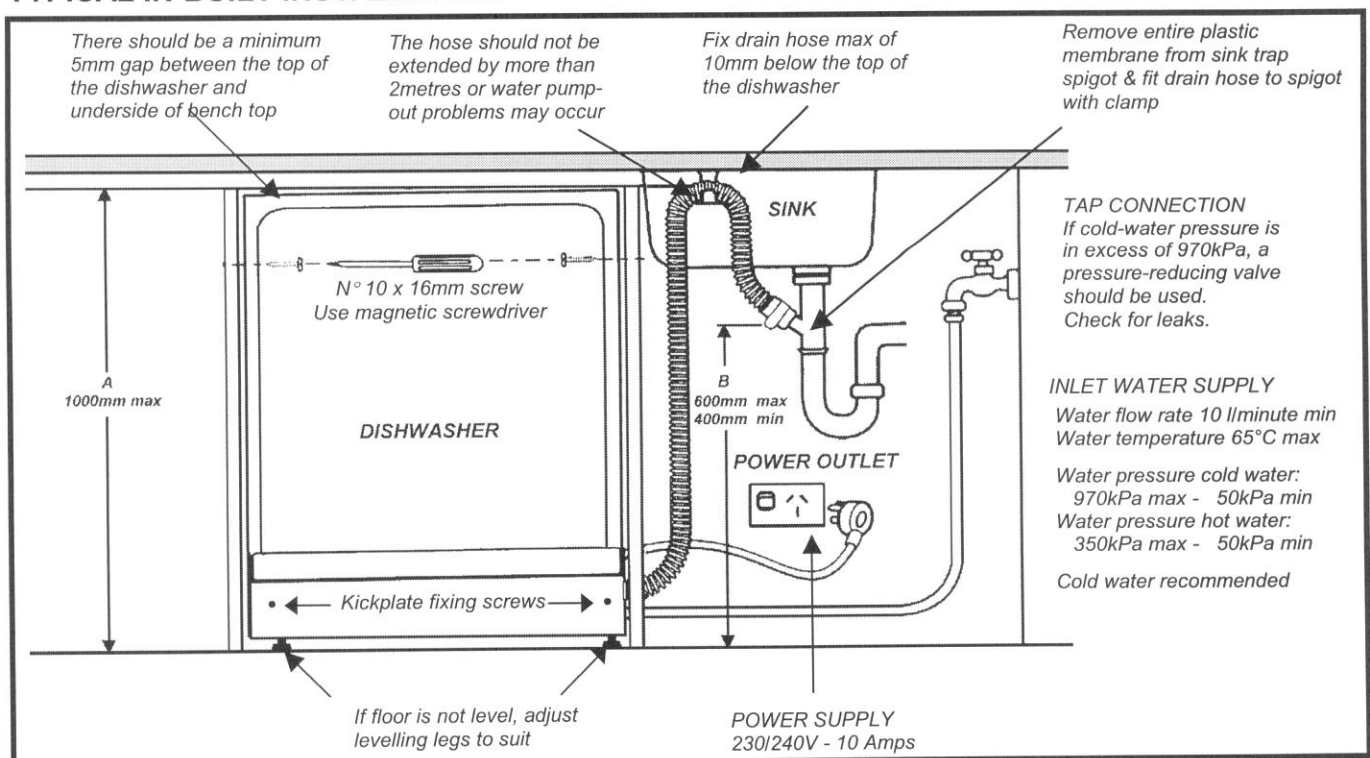
\* Depending on model

### CUPBOARD OPENING DIMENSIONS

The dimensions shown below are in millimetres. The opening allows for some clearance so that the dishwasher can be pushed into place.



### TYPICAL IN-BUILT INSTALLATION

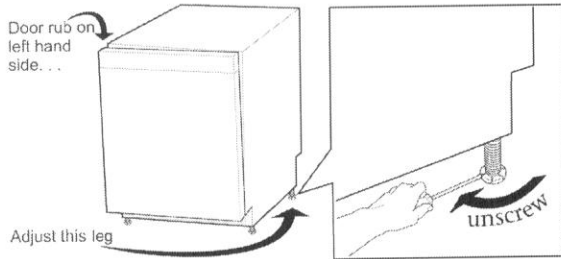


## LEVELLING THE DISHWASHER

Levelling legs must be adjusted to ensure the door opens & closes without rubbing on the tub. You will require a suitable flat-blade screwdriver, approximately 15 – 25cm in length, to adjust the levelling legs.

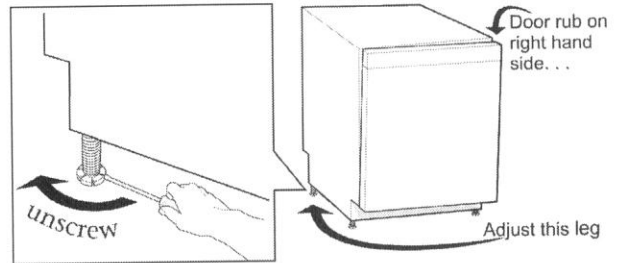
### If door is rubbing on left hand side

- Remove from cupboard & extend the right rear leg by unscrewing it one-quarter turn.
- Replace in cupboard, check door & repeat if necessary.



### If door is rubbing on right hand side

- Remove from cupboard & extend the left rear leg by unscrewing it one-quarter turn.
- Replace in cupboard, check door & repeat if necessary.

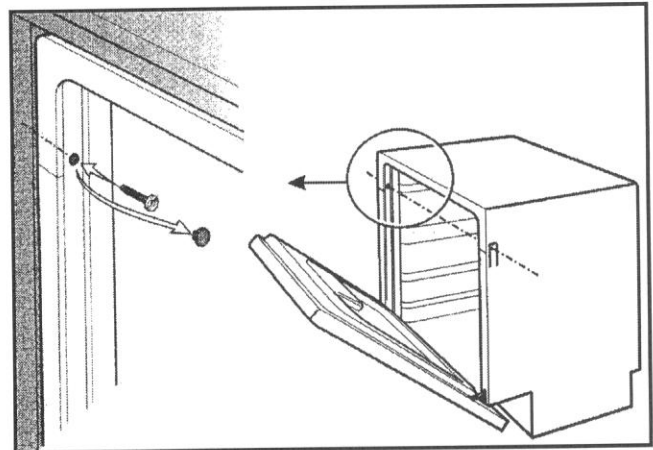


## SECURING THE DISHWASHER

To stop the unit tipping forward when baskets are pulled out, your dishwasher has been manufactured with side cabinet fixing tabs. Install the dishwasher and adjust the legs so the dishwasher has minimum 5mm clearance under the bench top, as shown above. Align the outer face of the dishwasher door with the cupboard doors.

### Securing dishwasher to adjacent cabinets:

- Remove plastic plug buttons on the inside of the dishwasher cabinet. (one each side.)
- Drill a 3.2mm pilot hole (1/8") through the tab holes into the adjacent cupboard. Do not drill too deep. 12mm will be sufficient.
- Install screws (N° 10 x 16mm) provided. One in each side - use a magnetic screwdriver.
- Replace plastic plug buttons



## KICKPLATE ADJUSTMENT

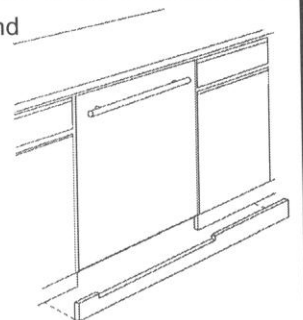
Your dishwasher is supplied with a kickplate panel installed. You may need to adjust the height of the kickplate, to cover the gap at the bottom front of the dishwasher. To adjust the height:

- Remove the two screws that secure the kickplate.
- Remove the kickplate.
- Reposition the panel in a lower hole of the kickplate-mounting bracket.
- Secure the kickplate with the two screws.

## CUSTOM MADE KICK PANEL

On integrated & full stainless steel door models, for best cosmetic appearance, we recommend that you manufacture a custom-made kick panel that matches your kitchen cabinetry.

- A notched continuous panel is required to prevent door swing interference and to maintain kick-panel alignment with adjacent cabinets.
- Cut a notch in the kick-panel deep enough to allow the door to swing freely under the dishwasher.
- Check for interference by slowly opening and closing the door. If the door touches the kick-panel, trim to prevent interference.
- Secure the kick-panel to adjacent cabinets in such a manner that it may be removed if service is required.



## CONNECTION TO WATER SUPPLY

The inlet hose should be inspected every 12 months for deterioration and replaced if necessary.

### • Cold Water Connection.

- We recommend connection to a cold water supply.
- Water pressures between 50kPa and 970 kPa are acceptable.
- A pressure-reducing valve **must** be fitted if the cold water supply can exceed 970 kPa.  
(Refer also to the remarks in the section below concerning water hammer).

### • Hot Water Connection.

Hot water connection is an option, providing the supply conforms to the following conditions:

- The maximum permissible temperature for the hot supply is 65°C. Any higher temperature may cause damage to water carrying components and dishware life may be reduced.
- If your Dishwasher is likely to be connected to a solar hot water system, drip heater, (or similar system), the temperature **must not exceed 65°C**. Where it is anticipated that the temperature will exceed 65°C a water temperature tempering valve should be installed in the water service.
- Water pressures between 50kPa and 350 kPa are acceptable. A pressure-reducing valve **must** be fitted if the hot water supply can exceed 350 kPa.

### • Water Hammer.

Quick action household taps and fast acting water valves on appliances can cause water hammer. This can result in very high water pressures. High pressure can cause failure of the pressure reducing valve (where fitted), or the water valve in your dishwasher.

To prevent water hammer, we recommend the fitment of a **Noise Reduction Valve** in the water supply line. These valves also act as a pressure reducing valve with the added benefits of:

- Reducing the chance of a burst hose
- Reducing the water noise whilst the dishwasher is filling with water

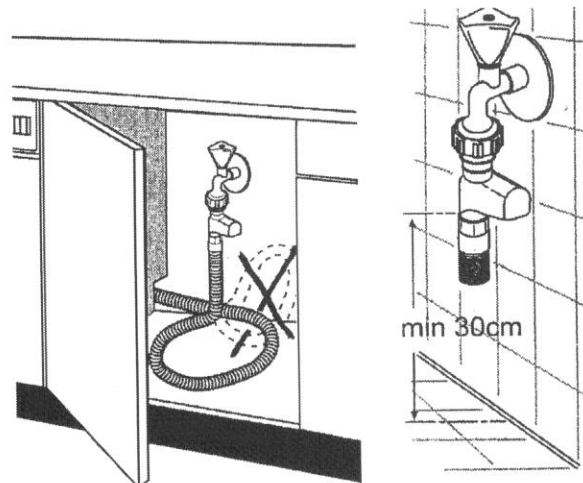
Pressure reducing valves, water temperature tempering valves and noise reduction valves are available from major plumbing suppliers. **DO NOT** connect your dishwasher to the outlet of an unpressurised displacement instantaneous water heater, (for example a push through type sink heater) as damage to the heater may result.

### • Water Inlet Hose With Safety Valve.

Some models are supplied with an inlet hose that has a double-walled water hose and a safety valve on the threaded hose fitting next to the tap. Therefore the water inlet hose is only under pressure while the dishwasher is filling. If the water inlet hose starts to leak during this operation, the safety valve, controlled by the dishwasher, cuts off the water supply to prevent flooding.

#### Please take care when installing the safety inlet hose:

- The distance between the bottom edge of the safety valve and the floor on which the dishwasher is standing must be at least 300 mm.
- The electrical cable for the safety valve is in the double-walled water inlet hose. **Do not immerse the water inlet hose or the safety valve in water.**
- Do not attempt to shorten hose.
- If the water inlet hose or the safety valve is damaged, immediately turn off the power and remove the mains plug.
- A water inlet hose fitted with a safety valve must only be replaced by a qualified Service Engineer.
- If your dishwasher is fitted with a "safety hose" you will need an opening of at least 45 x 90mm in your cupboards in order to feed the hose through it.



### • Important.

- Ensure that hoses are not crushed or kinked under or behind the dishwasher.
- After connecting hose to the tap, turn the tap on and check to ensure that there are no leaks.

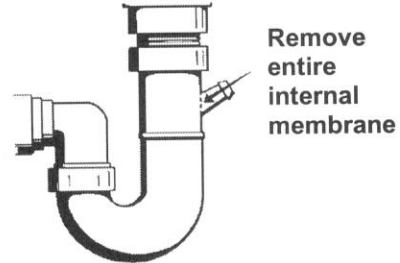
## CONNECTING THE DRAIN HOSE

- The drain hose must be free of kinks and obstructions.
- The highest point of the hose should not be more than 1 metre from the floor and should have a continuous fall.
- The drain hose may be lengthened using additional lengths and connectors, which can be purchased from Electrolux Spare Parts . The extension length **must not exceed 2 meters**.

### a) Remove Internal Membrane From Drain Spigot

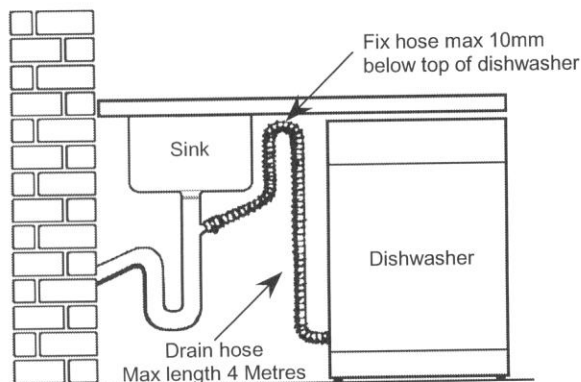
When connecting the drain hose to an under sink trap spigot, **the entire plastic membrane must be removed.**

Failure to remove all of the membrane will result in food particles building up over time eventually blocking the dishwasher drain hose spigot.



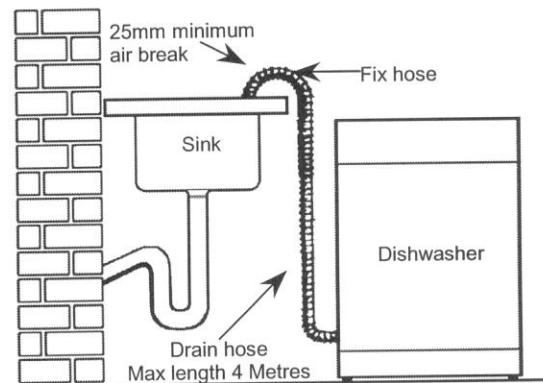
### b) Connection to Sink Trap

The drain hose **must extend** to within 10mm of the underside of the bench top, or drain board before looping back down to connect with the sink trap spigot.



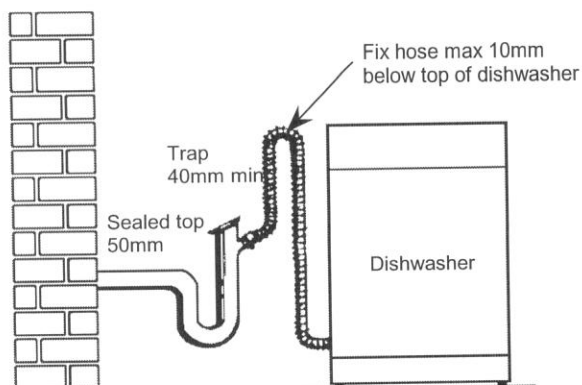
### c) Connection to Sink

The drain hose **must be located** over the sink and an air break gap of at least 25mm is to be provided above the flood level of the sink.



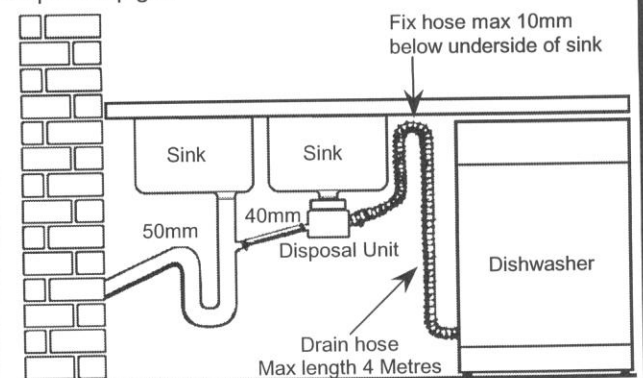
### d) Connection to Separate Drain

The drain hose **must extend** to within 10mm of the dishwasher top, before looping back down to the drain.



### e) Connection to waste disposal system

The drain hose **must extend** to within 10mm of the underside of the benchtop, or drain board, before looping back down to connect with the food waste disposal spigot.



## FINAL TEST

- Test the dishwasher using the "Rinse", "Quick 30" or "Fragile 45" wash cycle.
- Check that the dishwasher fills with water, washes & drains with no leaks visible.
- Please fill in the installation checklist supplied with the dishwasher and keep it safely with the warranty sheet

# WELCOME TO THE WORLD OF ELECTROLUX

CONGRATULATIONS ON THE PURCHASE OF YOUR NEW DISHWASHER.  
WE TRUST YOU WILL BE DELIGHTED WITH IT.

**Please read this instruction book carefully.  
It will give you the information you need to:**

- care for, and
- use your dishwasher.

Contact your nearest Authorised Service Centre if you need advice. You will find their addresses in the Warranty information on the last page of this document. Your retailer can also tell you the name of your nearest service agent.

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# INTRODUCTION

## Installation Double Checks:

Before you use your dishwasher, check that the installer has:

- Adjusted the leveling legs to ensure that the door opens & closes without rubbing against the sides of the tub.
- Plugged in the power cord & turned on the power.
- Connected the drain hose to the drilled out drain spigot.
- Connected the inlet hose to the tap and has turned the tap on.
- Tested the dishwasher using the “Rinse” cycle.



## Safety Warnings

- Dishwasher detergents are very alkaline and extremely dangerous if swallowed. Be careful to:
  - Keep them away from your eyes and skin.
  - Keep children away from the dishwasher when the door is open.
  - Only put detergent in the dispenser when you are ready to wash.
  - Check that the detergent receptacle in the dispenser is empty after completion of the wash cycle.
- The Door should not be left open as this can present a tripping hazard.
- Knives and other utensils with sharp points must be loaded in the basket with their points down or placed in a horizontal position.
- Be careful when opening door during wash cycle. To avoid burn injury, slightly open door and wait until spray arms and wash action stop. Failure to do so may result in hot water splashing out of dishwasher.
- Use care unloading the dishware when the SANITIZE option has been selected. Contents may be hot to the touch immediately after the end of cycle.
- This appliance is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.



# INTRODUCTION

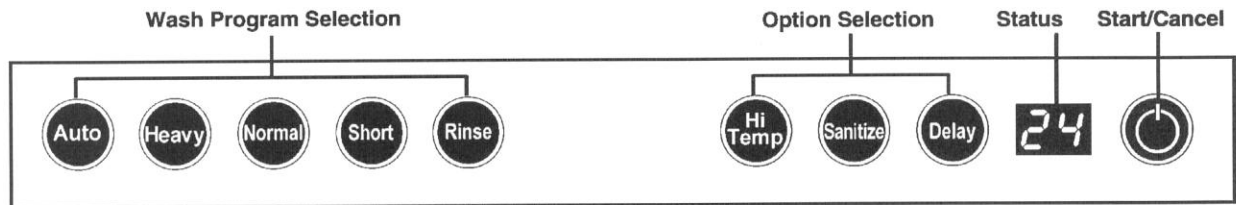
## How your dishwasher works:

The way your dishwasher works is quite simple

- Water enters the unit through an inlet hose & a water valve.
- A level switch controls the amount of water received into the unit. This dishwasher does not fill up, like a washing machine. It uses much less water than a washing machine.
- During the main wash, a heater hidden under the stainless steel tub, heats the water.
- Detergent that you added to the dispenser, is dispensed in the main wash and is gradually dissolved in heated water.
- This solution is then pumped through the spray arms, and the force of the water, makes the spray arms rotate so that all items in the baskets are reached. This wash action removes all soil from your dishes.
- Depending on wash program and option selected, during the final rinse, the water is heated to high temperatures and a small dose of rinse aid is automatically injected into the water. This rinse aid, stops water droplets clinging to washed items and along with the heat generated from the high water temperature, dries the items in the dishwasher.

# OPERATING INSTRUCTIONS

## Quick Start



### To run your dishwasher, follow these basic steps:

- Load Dishwasher. (Refer pages 9 - 11)
- Add Detergent. (Refer page 12)
- Add Rinse Aid. (Refer page 13)  
Rinse aid must be added to ensure good drying performance.
- Select desired Wash Program. The light will glow when selected. When using detergent tablets, we recommend “**Auto**”, “**Heavy**” or “**Normal**” with the “**Hi-Temp**” option (Refer page 6)
- Select desired Heat Option/s. Light will glow when selected (Refer page 7)  
(Hi Temp - Better Wash) – (Sanitize - Better dry).
- To start, press START/CANCEL and close door. (Refer page 8)  
Status window will display “**Cd**” reminding you to close the door.

### NOTE






- The dishwasher is designed to have the controls hidden under the kitchen bench top, and the door will have to be opened to operate controls.
- The dishwasher is programmed to remember the last cycle you selected. To start the dishwasher using the same cycle and options selected on the previous wash, press the Start/Cancel button.
- Some models have a status indicator in the front of the door: Blue indicates wash cycle in progress. Green indicates cycle is complete. Blue flashes when door is opened or unit is paused.
- Graphics & details may differ depending on model & market.

# OPERATING INSTRUCTIONS

## Program Selection Guide

### Wash Program Duration

Wash times are approximate and vary by options selected. An automatic sensor checks the incoming water temperature for the main wash of each cycle, delaying the timer if necessary, until the water is hot enough.

Program	Program Description	Water Usage	Cycle Duration	
			Cold Water	Hot Water
 <b>Auto</b>	This dishwasher's Smart Sensor technology automatically senses the LOAD (Number of items) & SOIL (how dirty the items are) to determine which wash program is used to best clean your dishes with minimum energy & water consumption	<b>14 - 24 Litres</b>	<b>91-108 Minutes</b>	<b>85-104 Minutes</b>
 <b>Heavy</b>	Select this wash for heavily soiled dishes, pots & pans. Hi Temp & Sanitize options are automatically selected	<b>24 Litres</b>	<b>105 Minutes</b>	<b>102 Minutes</b>
 <b>Normal</b>	Select this wash for normal every day soiled plates, with energy & water usage minimised	<b>15 Litres</b>	<b>92 Minutes</b>	<b>92 Minutes</b>
 <b>Short</b>	Select this wash for lightly soiled or a small number of plates, cups etc	<b>10 Litres</b>	<b>30 Minutes</b>	<b>30 Minutes</b>
 <b>Rinse</b>	This is a rinse only cycle. It is intended for dishes that are to be washed later with a full load.	<b>5 Litres</b>	<b>12 Minutes</b>	<b>12 Minutes</b>

### NOTE

All values are indicative. Variations will occur due to loading of dishes, soil level, inlet water temperature, water pressure and voltage fluctuations etc.

# OPERATING INSTRUCTIONS

## Operation Selection Guide

### Start / Cancel



To start a cycle, press the Start/Cancel button once and close the door.

To cancel when a cycle is running, open the door and press the Start/Cancel button once.

Close the door again and the dishwasher will drain and then shut off.

### Status Window

1-24

Indicates number of delay start hours for selected cycle.

Cd

Flashes a few seconds after the program has been entered and the Start button is pressed. It also flashes if the door is opened during a wash. Close the dishwasher door to begin or continue a wash cycle. (Cd: Close Door)

HO

Flashes to indicate a water heat delay. (HO: Heater On)

LO

Appears if rinse aid level is low. Add rinse aid. (LO: Low)  
Refer page 13 for rinse aid details

PF

Flashes when dishwasher is first installed, or after a power failure or after unit is switch on & off at power source. (PF: Power Failure)

10

Flashes & single beep – It indicates that the unit is not filling. Check that the water tap is turned on. Also check that the filter in the inlet hose is not blocked.

20

Flashes & double beep – It indicates that the unit is not draining. Check that the drain hose is not kinked. Also check that the sink trap spigot is drilled out and not blocked.

### To pause unit or to add / remove items after wash cycle starts.

- Open door slightly and wait a few seconds until wash action stops before completely opening.
- Add/remove the item.
- Close door firmly to latch and cycle will automatically resume.

### CAUTION

- **TO AVOID BURN INJURY:** Slightly open door and wait until spray arms and wash action stop. Hot water may splash out of dishwasher.

# LOADING YOUR DISHWASHER

## Dish Care & Preparation

- Your dishwasher is not a waste disposal unit so please take care to remove all large food scraps from your dishes before loading in the dishwasher.
- Place crockery and glassware so that they do not touch. This will stop them chipping.
- Do not use your dishwasher for cutlery with wooden or bone handles. Do not wash items that have glued parts. Long periods in hot water will damage them.
- You can wash most good quality plastics in dishwashers. However, do not force them into racks or they will change shape. Do not put items that soften at temperatures of 55°C and over into the dishwasher.

## Easy Lift – Adjusting Upper Basket Height

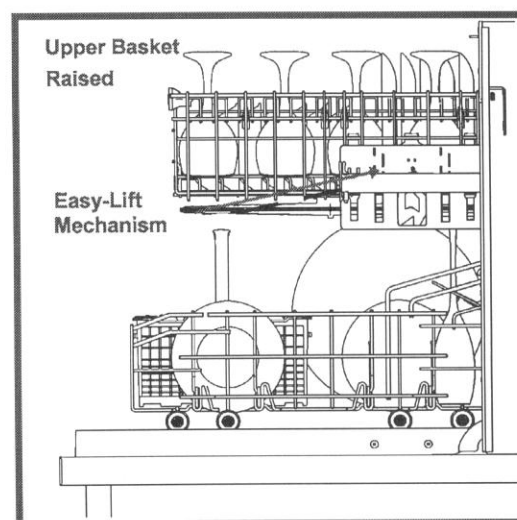
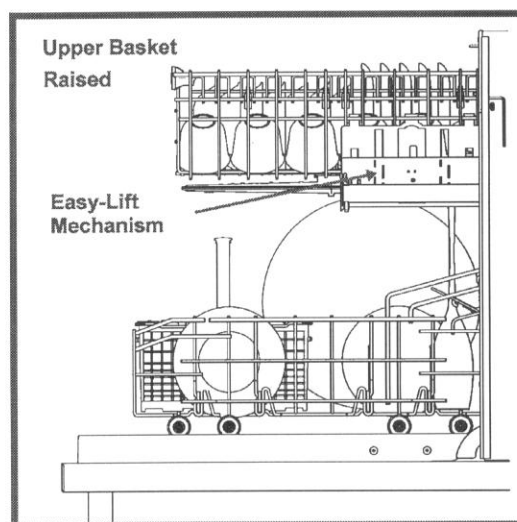
The upper basket height can be easily adjusted to accommodate loading taller dishes in either basket. Height can be adjusted with or without dishes in the basket.

To accommodate taller dishes in the lower basket, raise the basket height as follows:

- Lift the upper basket on each side, vertically. The self-guided adjusting mechanism will stop when the raised position is reached.
- The raised position provides nearly 50mm of additional height for items in the lower basket.

To accommodate taller dishes in the upper basket, lower the upper basket height as follows:

- Lift the upper basket on each side, vertically, until it lifts and unlocks.
- Gently lower the rack into the lower position. The self-guided adjusting mechanism will stop when the lowered position is reached.
- This position provides nearly 50mm of additional height for items in the top basket



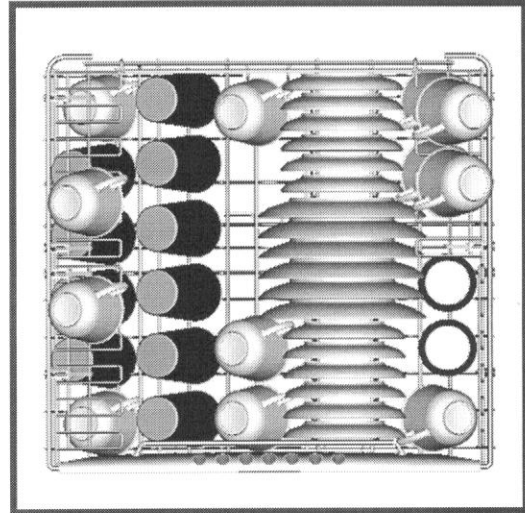
# LOADING YOUR DISHWASHER

## Loading The Upper Basket

### 12 Place Setting Load

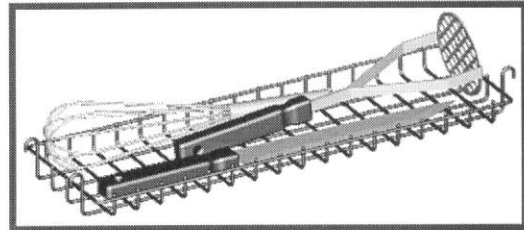
The upper basket is designed for flexibility in loading a wide variety of items including cups, glasses, stemware, small plates, bowls, etc.

- Load glasses in upper basket.
- Load items with open ends facing down for better cleaning and draining.
- Be sure nothing protrudes through the bottom of the basket to block rotation of middle spray arm.
- Figure on the right shows a normal 12 place setting loaded in accordance with Australian standard AS/NZS 2007.1.



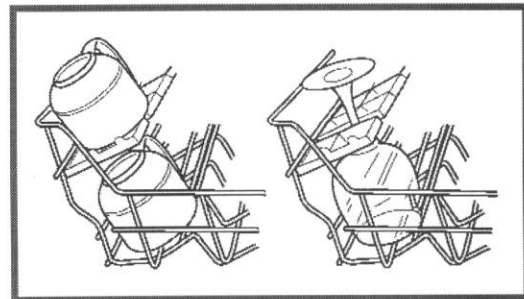
### Utensil Rack

- The utensil rack can be used in the upper basket to hold spatulas, large spoons and other large utensils.
- Be sure that items in rack do not prevent upper spray arm from rotating.



### Cup/Wine Glass Racks

- The cup racks may be placed in the up or down position to add flexibility. The cup racks can also secure wine glasses at an angle for best wash ability.
- Because wine glasses come in various sizes, after loading, slowly push in the rack to make sure they will clear the top of the dishwasher.



### Note

- Before closing the door, please ensure that the upper basket is fully pushed into the dishwasher engaging it into the rear water feed connection.
- Details & accessories in basket may differ depending on model and market

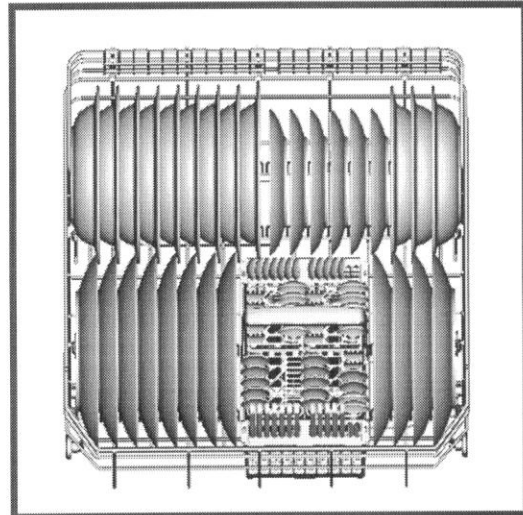
# LOADING YOUR DISHWASHER

## Loading The Lower Basket

### 12 Place Setting Load

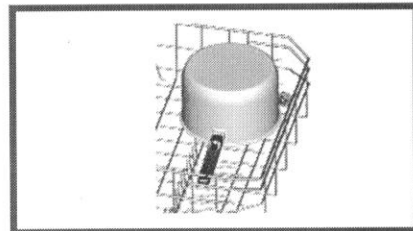
The lower basket is designed for plates, saucers, bowls, and cookware.

- Large items should be placed along the edge so they do not block the middle spray arm rotation.
- Make sure tall items do not block middle spray arm rotation.
- Be sure pan handles do not protrude through the bottom of the basket and block the lower spray arm rotation
- Figure on the right shows a normal 12 place setting loaded in accordance with Australian standard AS/NZS 2007.1.



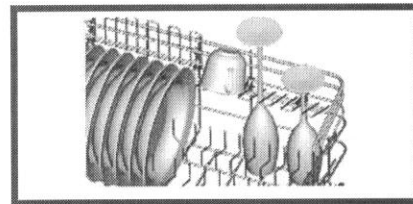
### Fold-down Tines

- The fold-down tines in the lower basket make easy loading for those extra large and hard-to-fit items. The tines may be left up for normal use or folded down for more flexible loading.
- Fold tines down for ease in loading large pots or pans.



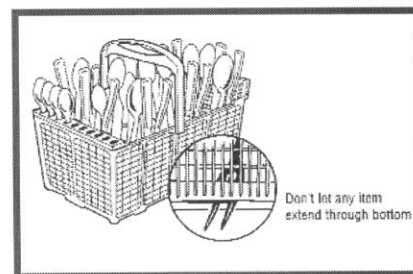
### Cup/Champagne Glass Racks

- The rear cup racks may be placed in the up or down position to add flexibility.
- The racks in the lower basket, can support cups, mugs or long stem champagne glasses.



### Cutlery Basket

- Place cutlery in the basket, some up, some down to get the best wash. Separate cutlery of different materials, e.g. stainless steel and silver, into different compartments.
- Load sharp pointed knives with the point down for safety reasons.



### Note

- Before closing the door, please ensure that the lower basket is fully pushed in.
- Details & accessories in basket may differ depending on model and market.

# DETERGENT & RINSE AID DISPENSER

## Safety Warning

Dishwasher detergents are very alkaline and extremely dangerous if swallowed.

Be careful to:

- Keep them away from your eyes and skin
- Keep children away from the dishwasher when the door is open
- Not fill the dispenser until you are ready to use the dishwasher.

## Detergents

- Use the amount of detergent needed, depending on:
  - the softness or hardness of the water
  - the soil level of the dishes
- Soft water and lightly soiled dishes generally require 10 to 20 grams of powdered detergent; hard water and heavily soiled dishes 20 to 30 grams.
- Note: Fill only compartment 15 if you use concentrated detergents.
- Try using different amounts to get best results from the water in your area. This may vary from the quantities suggested above.
- A white film or scale may build up in your dishwasher pump housing and filters over time, especially in hard water conditions. If this happens, use a descaler every six months to reduce these deposits. Contact your local service centre if you need more information.
- For testing to Australian standard AS/NZS 2007.1, use the “Normal” wash. Place 20 grams of detergent in the dispenser compartment and 10 grams of detergent in the depression of the door.

## “3 in 1” Combi Detergent / Rinse Aid Tablets

### General Advice

These products are tablets with combined detergent(s) and rinse-aid functions.

1. Use strictly according to the detergent manufacturers instructions.
2. Do not place the tablets in the tub or in the cutlery basket as this will result in poorer wash results. The tablets should be placed in the detergent dispenser compartment.
3. If you encounter problems using “3 in 1” products for the first time then please contact the detergent manufacturers care line (the telephone number is given on the product packaging).

### Special Advice

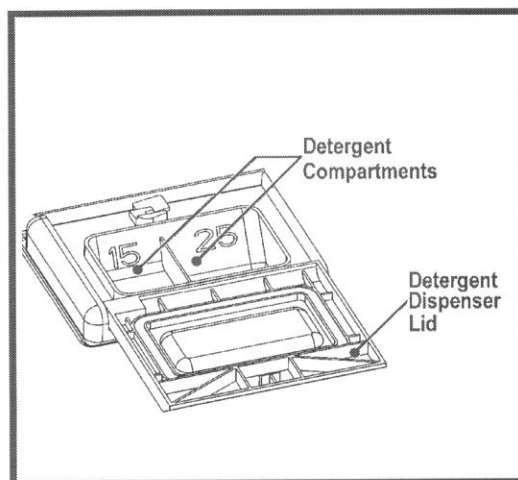
1. When using combination products, you may need to reduce/adjust the amount of rinse aid dispensed (See page 16. “Helpful Hints” – Item 1). Best drying performance will be obtained by using the “Sanitize” option.
2. Detergent Tablets from different manufacturers dissolve at different rates. For this reason some tablets cannot develop their full cleaning power during short or low temperature programs. Therefore, when using tablets, best wash performance will be obtained on “Auto”, “Heavy” or “Normal” with the “Hi-Temp” option selected.



## DETERGENT & RINSE AID DISPENSER

### Filling The Detergent Dispenser

- **Do not use normal hand washing up detergents in your dishwasher.** They will cause severe foaming.
- Always use fresh, good quality machine dishwashing detergent.
- Fill the detergent compartment labeled 25, or compartment 15 when you use a concentrate.
- Use extra detergent if the local water supply is very hard.
- Fill both detergent compartments (15 and 25) if the load is large and greasy.
- The dispenser automatically dispenses detergent at the correct time in the dishwasher program.



### Filling The Rinse Aid Dispenser

Rinse aid greatly improves drying and reduces water spots and filming. It causes the water to “sheet” off of dishes rather than form water droplets that cling and leave spots. (See page 16. “Helpful Hints” – Item 1)

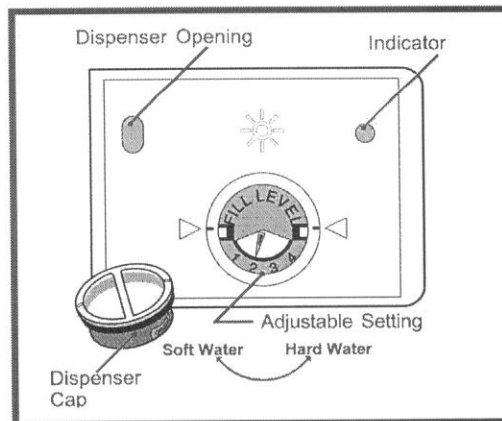
- The rinse aid dispenser, located next to the detergent cup, automatically releases a measured amount of rinse aid during the last rinse. If spotting and poor drying are problems, increase the amount of rinse aid dispensed by rotating the dial with a screwdriver to a higher number. The dial is located under the dispenser cap.
- The indicator turns dark when full and clear when it is time to refill..
- On models with a STATUS window, a sensor senses when the rinse aid runs out and “LO” is displayed at the end of the cycle. Please re-fill rinse aid.



#### To fill liquid rinse aid:

1. Turn cap 1/4 turn counterclockwise and lift out.
2. Pour in rinse aid until liquid touches the indicated fill level. Do not overfill since this can cause oversudsing.
3. Make sure that you close cap firmly.
4. Wipe up any spills with a damp cloth.

The dispenser holds 125ml, which is enough for 35 to 140 washes, depending on setting.



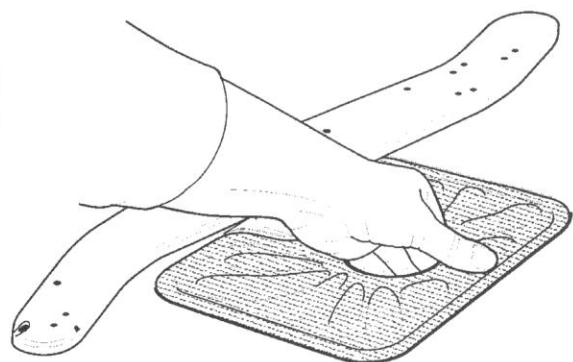
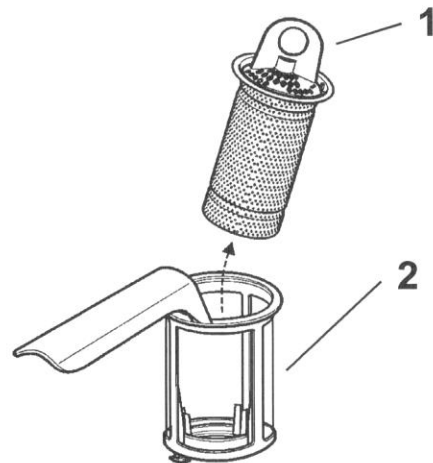
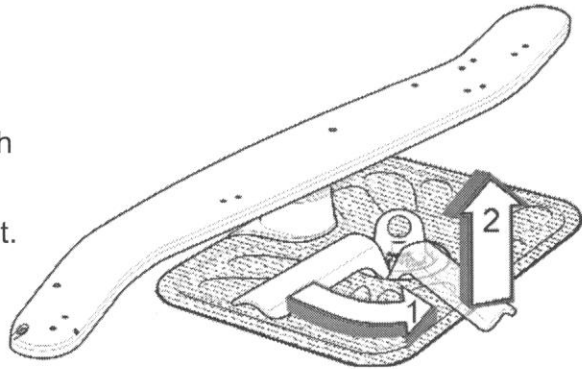
# MAINTAINING YOUR DISHWASHER

## Cleaning the wash filters

The filters should be checked and cleaned regularly. Blocked filters will give poor wash results.

- Open the door, remove the lower basket.
- The dishwasher filter system comprises a coarse/fine filter, microfilter and a flat filter. Unlock the filter system using the handle on the microfilter.
- Turn the handle about 1/4 a turn anticlockwise and remove.
- Take hold of the coarse/fine filter (1) by the handle with the hole and remove from the microfilter (2).
- Clean all filters thoroughly under running water.
- Remove the flat filter (3) from the base of the washing compartment and clean both faces thoroughly.
- Put the flat filter back in the base of the washing compartment.
- Place the coarse/fine filter in the microfilter and press together.
- Put the filter combination in place and lock by turning the handle clockwise to the stop. During this process ensure that the flat filter does not protrude above the base of the washing compartment.

**The dishwasher must not be used without filters under any circumstances.**



### NOTE:

Do not let any foreign objects (e.g. Broken Crockery, Glass, etc.) fall in the pump beneath the filters before they are refitted.

# MAINTAINING YOUR DISHWASHER

## General Cleaning

### Mark Resistant Stainless Steel

This Electrolux stainless steel dishwasher boasts a special protective coating that helps to reduce fingerprints, water spots and general soiling. This protective coating therefore reduces the need for cleaning.

For occasional cleaning of door & controls

- Use a soft cloth dampened with mild soapy water
- Rinse it with a clean cloth
- Dry it.
- Do not use any household or abrasive cleaners

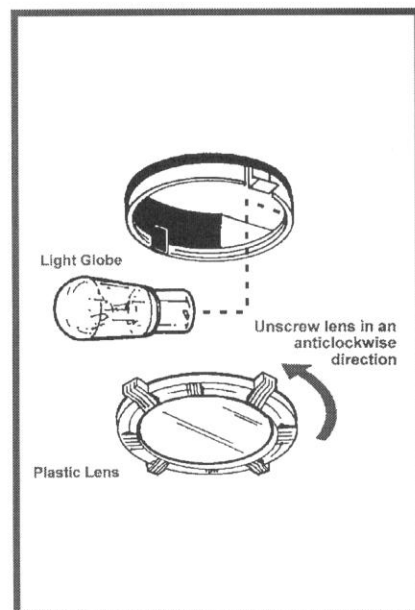
## Light Globe Replacement

Your dishwasher may be fitted with an interior light in the rear top right corner. In the event of the light globe requiring replacement please follow these instructions:

- Switch off your dishwasher and disconnect the dishwasher power cord from the power supply.
- Unscrew the lens anticlockwise from within the dishwasher.
- Remove the globe and replace with a maximum 15 Watt bayonet globe no larger than 26 mm in diameter and 56 mm long (or manufacturer's approved spare part).
- Ensure seal is correctly fitted to the lens, then replace lens by screwing it firmly into place.

**The plastic lens must be secured before reconnecting power to the dishwasher.**

**Failing to do this may potentially cause an unsafe operating environment.**



# HELP & PROBLEM SOLVING GUIDE

## Helpful Hints.

- You must use sufficient rinse aid to get good drying performance. This is especially important with plastic dishes. Even when using '3-in-1'/Combi detergent tablets, you may need to use a small amount of rinse aid as well, particularly in hard water areas. Refer to Page 13 for more details on Rinse Aid use & dosage adjustments.
- Because this dishwasher has a hidden heating element, dishwasher proof plastic dishes can be safely placed in the bottom basket.
- We recommend that you buy kitchen equipment which is dishwasher safe.
- Using your dishwasher over a long time may discolour or fade some types of dishes (e.g. ones with the pattern on top of the glaze) and aluminium saucepans.
- If you often wash lead crystal glass, they will become opaque (not clear).
- If you take more than one day to fill the dishwasher, rinse your dishes by using the "Rinse" program at the end of the first day.
- Do not use steel wool, aerosol or solvent cleaners on any part of your dishwasher.
- Do not use lumpy or stale detergent. It will give you a poor wash.
- If you do not intend using your dishwasher for several weeks:
  1. Open the door a little
  2. Switch off the power
  3. Turn off the water supply.

## Please fill in these details for future reference.

PRODUCT..... DATE OF PURCHASE.....

MODEL.....SERIAL NUMBER.....

PURCHASER'S NAME.....

FULL POSTAL ADDRESS.....

.....

RETAILER.....

ADDRESS.....

## If you need help follow these steps.

### 1. Before you call for service....

Check to see if you can fix the problem using the guide on the next page

### 2. If you need service....

Get the model number & serial number and date of purchase from above or from the label on the inner door, before you phone. There is an extensive network of trained service personnel who will fit only genuine spare parts. Phone number of the service centre is shown on the last page of this book.

# HELP & PROBLEM SOLVING GUIDE

## Problem solving guide.

FAULT	POSSIBLE CAUSE	SOLUTION
<b>Not operating</b>		
Not working	No power	Check power turned on
	Power supply not connected	Check plug is in & switched on
		Check power point by using another appliance. Check fuse box & circuit breaker
Won't start	Door not properly closed	Check door closed. Push door until latch clicks.
	Dishwasher is in Pause mode.	Press START button to un-pause the machine.
<b>Door Issues</b>		
Door hitting left or right at the top	Unit is not level at rear	Adjust rear-levelling legs as per installation instructions.
Door hard to close	Top basket not fully pushed in	Make sure top and bottom baskets are in position.
Door not closing	Bottom basket running off the track	
Door opens easily		
<b>Operational problems</b>		
Dispenser not opening	Loose spoon or pot handle sticking out	Make sure nothing obstructs the dispenser door from opening.
10 Displayed - repeating single beep	Not filling	Check water supply & tap
		Check inlet hose filter
20 Displayed - repeating double beep	Not draining	Check drain hose for kinks.
		Check sink trap spigot for blockage.
		Check filters and clean if dirty.
Noisy in wash	Spray arm hitting an object	Make sure spray arm is free to turn.
Not advancing (electronic models)	Door not properly closed	Push door until latch clicks.
	Unit is in pause mode	Press START button to un-pause the machine.
Not heating	Rinse program is selected	Choose any other program
Water on floor- flooding	Poor installation. Hose connections / hoses	Check connections and hoses.
Won't wash	Wrong program is selected.	Refer Program /Option selection Guide. Page 6 & 7.
<b>Fill</b>		
Filling & emptying	Drain hose is too low or not hung correctly under bench	Check installation instructions
Noisy when filling	Pressure reduction valve is required	Refer to installation instructions.
Slow filling	Poor water supply pressure/Tap not on properly	Check tap is on.
Water does not enter dishwasher	Inlet blockage	Check for kinks & sharp bends in inlet hose.
Not enough water		Check inlet hose filter washer at tap.
Not filling- No water	Tap turned off	Check tap is on.
Water Hammer	Pressure reduction valve is required	Refer to installation instructions.
<b>Drain</b>		
Foam left in dishwasher	Too much rinse aid in soft water areas	Refer to Filling the rinse aid dispenser – Page 13.
Water left in the bottom of machine	Drain system blocked	Check drain hose for kinks, sharp bends & sink trap for spigot blockage.
Draining slow		
Water not being pumped out	Filter blocked	Clean all filters

# HELP & PROBLEM SOLVING GUIDE

## Problem solving guide.

FAULT	POSSIBLE CAUSE	SOLUTION
<b>Wash</b>		
Brown spots or pitting of stainless steel utensils	Poor quality stainless steel Detergent being thrown over cutlery & saucepans.	Use 18/10 grade stainless steel. Load detergent correctly in the dispenser.
Tarnishing of silver	Mixing with stainless steel cutlery	Separate into different compartments of the basket.
Detergent left in dispenser	Spray arm holes blocked	Unblock holes
Too many suds- too many bubbles	Too much rinse aid in "soft" water areas	Refer to Filling the detergent & rinse aid dispenser - Water softness: Melbourne: very soft, 30ppm   Perth: hard to very hard Sydney: soft, 50ppm   Adelaide: hard, 120ppm Brisbane: hard to very hard
	Hand washing liquid is used	Pour half cup of cooking oil in the dishwasher and run it with no detergent.
Water marks or foggy glasses	Poor quality water/ not enough rinse aid	Increase rinse aid dosage
Streaks on dishes- dirty inside		
Food particles on plates & glasses	Poor loading	Do not overload dishwasher; use the recommended loading pattern. Ensure that dishes or cutlery are not preventing either spray arm from rotating. Remove large food particles before placing dishes in the dishwasher.
	Filter not locked in position	Check that the filters are correctly located & secured
Food particles on plates & glasses	Incorrect program selection	Select heavier wash program. Use Hi-Temp option for dishes with dry food particles.
	Dishes touching each other	Refer to Page 10 & 11. Loading....
Tea & coffee stains in cups	Insufficient or poor quality detergent used	Increase detergent dose, use "Finish" brand- recommended
	Incorrect program selected	Select heavier wash program.
Dirty wash – stains	Spray arm holes blocked	Unblock holes
	Poor quality detergent	Use "Finish" – recommended.
	Wrong amount of detergent usage	Refer to Filling the detergent & rinse aid dispenser – Page 12 & 13.
<b>Dry</b>		
Cutlery not drying	Poor loading in cutlery basket	Refer to page 10 & 11. Loading....
	First unload top basket.	Unload bottom basket first.
Mouldy smell		Use dishwasher freshener- Citro fresh
Not drying dishes	Normal program is selected	Use Sanitise option.
	Not using rinse aid or not enough	Use rinse aid. Increase dosage in hard water areas
Walls are wet		Normal. The liner is stainless steel and will not rust.
Fill water during dry cycle		Normal. Dishwasher adds water during drying cycle to cool down the system.

## **Electrolux Warranty**

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: ELECTROLUX DISHWASHER

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance.

### General Terms and Conditions

1. In this warranty
  - (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
  - (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (c) 'Warranty Period' means
    - (i) where you use the Appliance for personal, domestic or household purposes in Australia the period of **24** months and in New Zealand the period of **24** months;
    - (ii) where you use the Appliance for commercial purposes, the period of **0** months, (if the period stated is 0 months you are not covered by this product warranty) following the date of original purchase of the Appliance;
  - (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
7. Proof of purchase is required before you can make a claim under this warranty
8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):

- (a) The Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power current
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation.
  - (b) The Appliance is modified without authority from Electrolux in writing.
  - (c) The Appliance's serial number or warranty seal has been removed or defaced.
  - (d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
9. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the State where the Appliance is purchased if the Appliance is purchased in Australia or the law applicable in New Zealand if the Appliance is purchased there. Where the Appliance is purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

### Limitation of Liability

10. To the extent permitted by law:
  - (a) Electrolux excludes all warranties other than as contained in this document;
  - (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so);
  - (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
  - (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;

and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

### Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

### Important Notice

Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

<p><b>FOR SERVICE</b> OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA <b>Please call 13 13 49</b> <small>For the cost of a local call (Australia only)</small></p>	<p><b>SERVICE AUSTRALIA</b></p> <p> <b>ELECTROLUX HOME PRODUCTS</b></p>	<p><b>FOR SPARE PARTS</b> OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN AUSTRALIA <b>Please call 13 13 50</b> <small>For the cost of a local call (Australia only)</small></p>
<p><b>FOR SERVICE</b> OR TO FIND THE ADDRESS OF YOUR NEAREST AUTHORISED SERVICE CENTRE IN NEW ZEALAND <b>Free call 0800 10 66 10</b> <small>(New Zealand only)</small></p>	<p><b>NEW ZEALAND SPARE PARTS CENTRES</b></p> <p><b>AUCKLAND</b> Prime Distributors Ltd. 8 Highbrook Drive, East Tamaki.....(09) 273 3580  <b>WELLINGTON</b> Prime Distributors Ltd. 68 Victoria Street, Petone.....(04) 586 2150  <b>CHRISTCHURCH</b> Prime Distributors Ltd. Unit 1, 127 Montreal Street.....(03) 377 1009                      R. Redpath Ltd. 55 Ferry Road.....(03) 379 0446  <b>DUNEDIN</b> South City Champion, 590 Hillside Road.....(03) 455 5443</p> <p> <b>ELECTROLUX HOME PRODUCTS</b></p>	

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