



Westinghouse

user manual

Induction Hob

PHN644DU
PHN744DU
PHN944DU

Electrolux. Thinking of you.

Westinghouse. We are part of the Electrolux family.

Share more of our thinking at www.electrolux.com

CONTENTS

Safety information	2	Care and cleaning	11
Installation instructions	4	What to do if...	12
Product description	6	Environment concerns	13
Operating instructions	8	Warranty	13
Helpful hints and tips	10		

Subject to change without notice.



SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

CHILDREN AND VULNERABLE PEOPLE SAFETY

Warning! Risk of suffocation, injury or permanent disability.

- Do not let persons, children included, with reduced physical sensory, reduced mental functions or lack of experience and knowledge use the appliance. They must have supervision or instruction for the operation of the appliance by a person who is responsible for their safety.
- Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts are hot.
- If the appliance has a child safety device, we recommend that you activate it.

INSTALLATION

Warning! Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.

- Obey the installation instruction supplied with the appliance.
- Keep the minimum distance from the other appliances and units.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Seal the cut surfaces with a sealant to prevent moisture to cause swelling.
- Protect the bottom of the appliance from steam and moisture.
- Do not install the appliance adjacent to a door or under a window. This prevents hot cookware to fall from the appliance when the door or the window is opened.
- If the appliance is installed above drawers make sure that the space, between the bottom of the appliance and the upper drawer, is sufficient for air circulation.
- Make sure that the ventilation space of 5 mm, between the worktop and the front of the below unit, is free. The warranty does not cover damages caused by the lack of an adequate ventilation space.
- The bottom of the appliance can get hot. We recommend to install a non-combustible separation panel under the appliance to prevent access to the bottom.

Electrical connection

Warning! Risk of fire and electrical shock.

- All electrical connections must be made by a qualified electrician.
- Before wiring make sure the mains terminal is not live.

- Make sure the appliance is installed correctly. Loose and incorrect plug and socket connections can make the terminal become too hot.
- The appliance must be installed correctly to ensure anti-shock protection.
- Cables from other electrical appliances must not touch the hot surface of the appliance.
- Do not let the electricity bonds tangle.
- Use a strain relief clamp on cable.
- Use the correct mains cable.
- Make sure there is no damage to the mains plug and to the mains cable. Contact the Service or an electrician to change a damaged mains cable.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.

USE

 **Warning!** Risk of injury, burns or electric shock.

- Use this appliance in a household environment.
- Do not change the specification of this appliance.
- Do not use an external timer or a separate remote-control system to operate the appliance.
- Do not let the appliance stay unattended during operation.
- Do not operate the appliance with wet hands or when it has contact with water.
- Do not put cutlery or saucepan lids on the cooking zones. They can become hot.
- Set the cooking zone to “off” after each use. Do not rely on the pan detector.
- Do not use the appliance as a work surface or as a storage surface.
- If there is a crack on the surface, disconnect power supply to prevent the electrical shock.

- Users with a pacemaker must keep a distance of minimum 30 cm from the induction cooking zones when the appliance is in operation.

 **Warning!** Risk of fire or explosion.

- Fats and oil when heated can release flammable vapours. Keep flames or heated objects away from fats and oils when you cook with them.
- The vapours that very hot oil releases can cause spontaneous combustion.
- Used oil, that can contain food remnants, can cause fire at a lower temperature than oil used for the first time.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not try to extinguish a fire with water. Disconnect the appliance and cover the flame with a lid or a fire blanket.

 **Warning!** Risk of damage to the appliance.

- Do not keep hot cookware on the control panel.
- Do not let cookware to boil dry.
- Be careful not let objects or cookware fall on the appliance. The surface can be damaged.
- Do not activate the cooking zones with empty cookware or without cookware.
- Do not put aluminium foil on the appliance.
- Cookware made of cast iron, aluminium or with a damaged bottom can cause scratches on the glass ceramic. Always lift these objects up when you have to move them on the cooking surface.

CARE AND CLEANING

 **Warning!** Risk of damage to the appliance.

- Clean regularly the appliance to prevent the deterioration of the surface material.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

INSTALLATION INSTRUCTIONS

Warning! Refer to "Safety information" chapter.

i Before the installation, note down the serial number (Ser. Nr.) from the rating plate. **The rating plate of the appliance is on its lower casing.**

	Electrolux	PNC: 949163124		
Made in China	Model: PHN644DU	APP NO.: 55GADD5AU	220 - 240 V AC	
	AU APP NO.: S/91	S NO.:	~ 220 - 240 V	
	50Hz	7.4 KW		

	Electrolux	PNC: 949163193		
Made in China	Model: PHN944DU	APP NO.: 55GADD5AU	220 - 240 V AC	
	AU APP NO.: S/91	S NO.:	~ 220 - 240 V	
	50Hz	7.4 KW		

	Electrolux	PNC: 949163199		
Made in China	Model: PHN744DU	APP NO.: 55GADD5AU	220 - 240 V AC	
	AU APP NO.: S/91	S NO.:	~ 220 - 240 V	
	50Hz	7.4 KW		

BUILT-IN APPLIANCES

- Only use the built-in appliances after you assemble the appliance into correct built-in units and work surfaces that align to the standards.

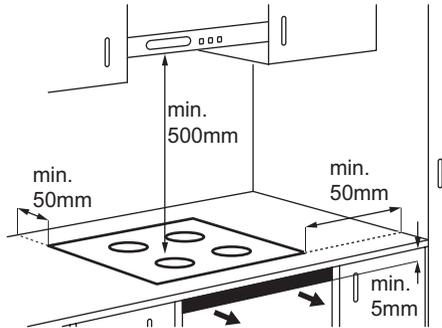
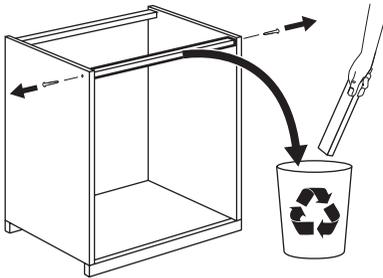
CONNECTION CABLE

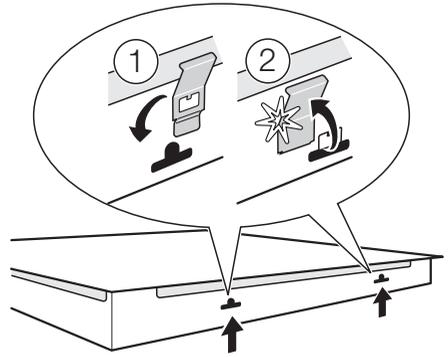
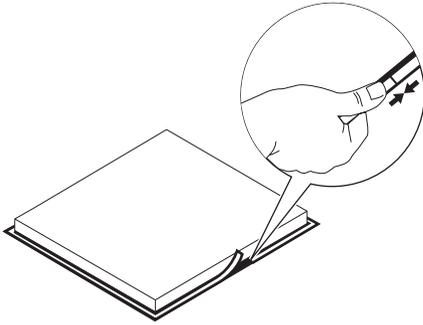
- Use the correct mains cable of type H05BB-F Tmax 90°C (or higher) for a single phase or two phase connection.
- Replace the damaged mains cable with a special cable (type H05BB-F Tmax 90°C or higher). Speak to your local Service Centre.

TO ATTACH THE SEAL.

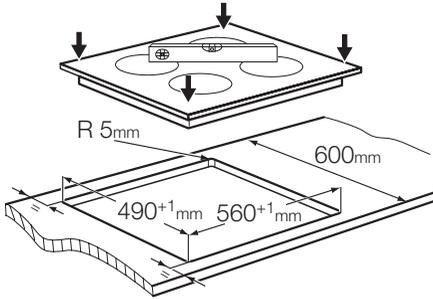
- Clean the worktop in the area of the cut out section.
- Bond the seal stripe supplied on the lower edge of the appliance along the outer edge of the glass ceramic. Do not extend it. Let stay the cut ends in the middle of one side. When, you cut it to length (add some mm), push the two ends together.

ASSEMBLY

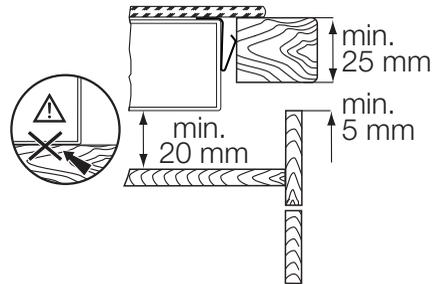
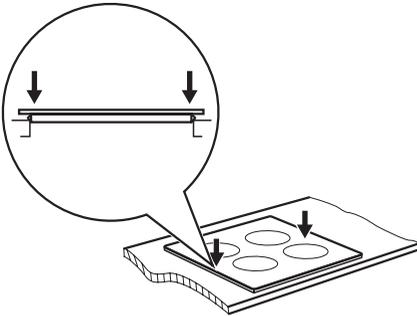
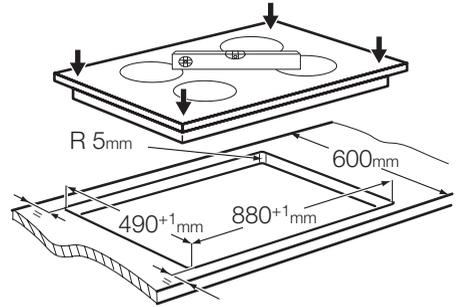


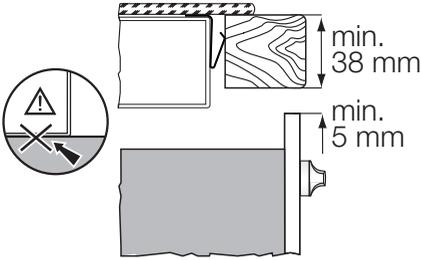


PHN644DU/PHN744DU

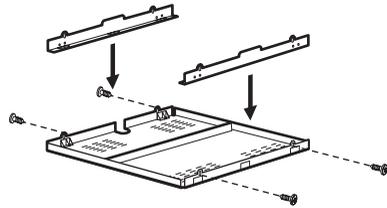


PHN944DU





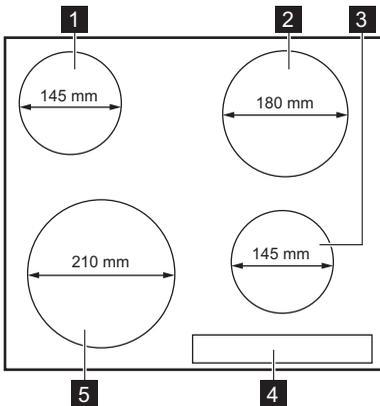
- i** If you use a protection box (the additional accessory¹⁾), the front airflow space of 5 mm and protective floor directly below the appliance are not necessary. You can not use the protection box if you install the appliance above an oven.



PRODUCT DESCRIPTION

GENERAL OVERVIEW

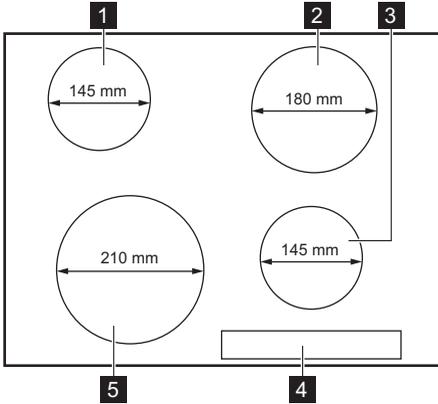
PHN644DU



- 1** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter =125 mm).
- 2** Induction cooking zone 1800 W, with Power function 2800 W (minimum cookware diameter =145 mm).
- 3** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter =125 mm).
- 4** Control panel
- 5** Induction cooking zone 2300 W, with Power function 3100 W (minimum cookware diameter =180 mm).

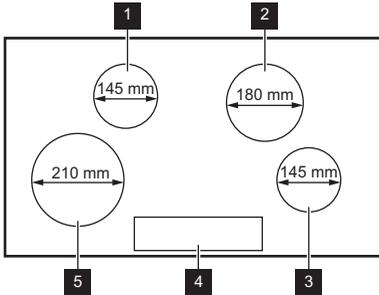
¹⁾ The protection box accessory may not be available in some countries. Please contact your local supplier.

PHN744DU



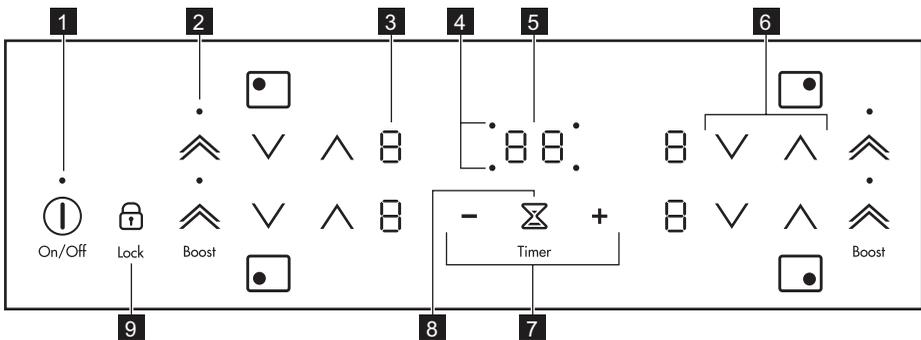
- 1** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter = 125 mm).
- 2** Induction cooking zone 1800 W, with Power function 2800 W (minimum cookware diameter = 145 mm).
- 3** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter = 125 mm).
- 4** Control panel
- 5** Induction cooking zone 2300 W, with Power function 3200 W (minimum cookware diameter = 180 mm).

PHN944DU



- 1** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter = 125 mm).
- 2** Induction cooking zone 1800 W, with Power function 2800 W (minimum cookware diameter = 145 mm).
- 3** Induction cooking zone 1400 W, with Power function 1800 W (minimum cookware diameter = 125 mm).
- 4** Control panel
- 5** Induction cooking zone 2300 W, with Power function 3100 W (minimum cookware diameter = 180 mm).

CONTROL PANEL LAYOUT



Use the sensor fields to operate the appliance. The displays, indicators and sounds tell which functions operate.

	sensor field	function
1	ⓘ	It activates and deactivates the appliance

	sensor field	function
2		It activates the Power function
3	A heat setting display	It shows the heat setting
4	Cooking zones' indicators of timer	It shows for which zone you set the time
5	The timer display	It shows the time in minutes
6		It increases or decreases the heat setting
7		It increases or decreases the time
8		It selects the cooking zone
9		It locks/unlocks the control panel

HEAT SETTING DISPLAYS

Display	Description
	The cooking zone is deactivated.
	The Keep Warm function operates.
	The cooking zone operates.
	The Automatic Heat-up function operates.
	The cookware is incorrect or too small, or there is no cookware on the cooking zone.
	There is a malfunction.
	A cooking zone is still hot (residual heat).
	The Lock/Child Safety device operates.
	The Power function operates.
	The Automatic Switch-Off operates.

RESIDUAL HEAT INDICATOR

Warning! The risk of burns from residual heat!

The induction cooking zones make the heat necessary for cooking directly in the bottom of the cookware. The glass ceramic is hot from the heat of the cookware.

OPERATING INSTRUCTIONS

ACTIVATION AND DEACTIVATION

Touch for 1 second to activate or deactivate the appliance.

AUTOMATIC SWITCH OFF

The function deactivates the appliance automatically if:

- All cooking zones are deactivated ().
- You do not set the heat setting after you activate the appliance.
- You spill something or put something on the control panel for more than 10 seconds, (a pan, a cloth, etc.). The sound operates some time and the appliance

deactivates. Remove the object or clean the control panel.

- The appliance become too hot (e.g. when, a saucepan boils dry). Before you use the appliance again, the cooking zone must be cool.
- You use not correct cookware. The symbol comes on and the cooking zone deactivates automatically after 2 minutes.
- You do not deactivate a cooking zone or change the heat setting. After some time, comes on and the appliance deactivates. See the table.

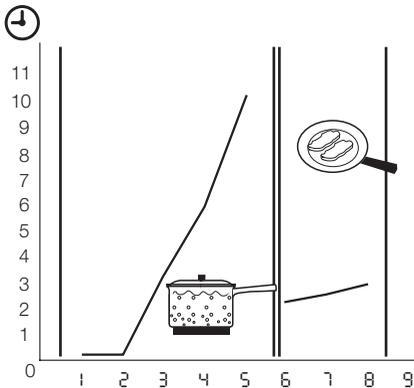
The times of Automatic Switch Off

The heat setting	1 - 2	3 - 4	5	6 - 9
The cooking zone deactivates after	6 hours	5 hours	4 hours	1.5 hours

THE HEAT SETTING

Touch \wedge to increase the heat setting. Touch \vee to decrease the heat setting. The display shows the heat setting. Touch \wedge and \vee at the same time to deactivate the cooking zone.

AUTOMATIC HEAT UP



You can get a necessary heat setting in a shorter time if you activate the Automatic Heat Up function. This function sets the highest heat setting for some time (see the illustration), and then decreases to the necessary heat setting.

To start the Automatic Heat Up function for a cooking zone:

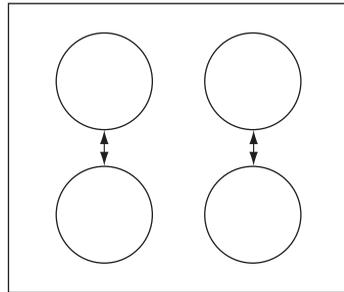
1. Touch \wedge . The symbol P comes on in the display.
2. Immediately touch \wedge . The symbol H comes on in the display.
3. Immediately touch \vee again and again until the necessary heat setting comes on. After 3 seconds H comes on in the display.

To stop the function touch \wedge .

POWER FUNCTION

The Power function makes more power available to the induction cooking zones. The Power function is activated for 10 minutes at most. After, that the induction cooking zone automatically sets back to highest heat setting. To activate, touch \wedge , P comes on. To deactivate, touch \wedge or \vee .

POWER MANAGEMENT



The power management divides the power between two cooking zones in a pair (see the illustration). The power function increases the power to the maximum level for one cooking zone in the pair. Automatically decreases the power in the second cooking zone to a lower level. The display for the reduced zone change between two levels.

TIMER

Use the Count Down Timer to set how long the cooking zone operates for only this one time.

Set the Timer after the selection of the cooking zone.

You can set the heat setting before or after you set the timer.

- **To set the cooking zone:** touch H again and again until the indicator of a necessary cooking zone comes on.
- **To activate or change the Timer:** touch $+$ or $-$ of the timer to set the

time (00 - 99 minutes). When the indicator of the cooking zone starts to flash slow, the time counts down.

- **To deactivate the Timer:** set the cooking zone with  and touch  to deactivate the Timer. The remaining time counts back to 00. The indicator of the cooking zone goes out.

- **To see the remaining time:** set the cooking zone with . The indicator of the cooking zone starts to flash quickly. The display shows the remaining time.

When the time comes to an end, the sound operates and 00 flashes. The cooking zone deactivates.

- **To stop the sound:** touch . You can use the Timer as a **minute minder** while the cooking zones do not operate. Touch . Touch  or  to set the time. When the time comes to an end, the sound operates and 00 flashes.

- **To stop the sound:** touch .

LOCK

When the cooking zones operate, you can lock the control panel, but not . It prevents an accidental change of the heat setting.

First set the heat setting.

To start this function touch . The symbol  comes on for 4 seconds. The Timer stays on.

HELPFUL HINTS AND TIPS

 Use the induction cooking zones with correct cookware.

COOKWARE FOR INDUCTION COOKING ZONES

Important! For induction cooking zones a strong electro-magnetic field creates the heat in the cookware very quickly.

Cookware material

- **correct:** cast iron, steel, enamelled steel, stainless steel, the bottom made of multi-layer (with correct mark from a manufacturer).
- **not correct:** aluminium, copper, brass, glass, ceramic, porcelain.

To stop this function touch . The heat setting that you set before comes on. When you stop the appliance, you also stop this function.

THE CHILD SAFETY DEVICE

This function prevents an accidental operation of the appliance.

To activate the child safety device

- Activate the appliance with . **Do not set the heat settings.**
- Touch  for 4 seconds. The symbol  comes on.
- Deactivate the appliance with .

To deactivate the child safety device

- Activate the appliance with . **Do not set the heat settings.** Touch  for 4 seconds. The symbol  comes on.
- Deactivate the appliance with .

To override the child safety device for only one cooking time

- Activate the appliance with . The symbol  comes on.
- Touch  for 4 seconds. **Set the heat setting in 10 seconds.** You can operate the appliance.
- When you deactivate the appliance with , the child safety device operates again.

Cookware is correct for an induction hob if ...

- ... some water boils very quickly on a zone set to the highest heat setting.
- ... a magnet pulls on to the bottom of the cookware.

 **The bottom of the cookware** must be as thick and flat as possible.

Cookware dimensions: induction cooking zones adapt to the dimension of the bottom of the cookware automatically to some limit.

THE NOISES DURING OPERATION

If you can hear

- crack noise: cookware is made of different materials (Sandwich construction).

- whistle sound: you use one or more cooking zones with high power levels and the cookware is made of different materials (Sandwich construction).
- humming: you use high power levels.
- clicking: electric switching occurs.
- hissing, buzzing: the fan operates.

The noises are normal and do not refer to appliance malfunction.

ENERGY SAVING



- If it is possible, always put the lids on the cookware.

- Put cookware on a cooking zone before you start it.

THE EXAMPLES OF COOKING APPLICATIONS

The data in the table is for guidance only.

Heat setting	Use to:	Time	Hints
 1	Keep warm the food you cooked	as required	Put a lid on a cookware
1-2	Hollandaise sauce, melt: butter, chocolate, gelatine	5-25 min	Mix from time to time
1-2	Solidify: fluffy omelettes, baked eggs	10-40 min	Cook with a lid on
2-3	Simmer rice and milkbased dishes, heating up ready-cooked meals	25-50 min	Add the minimum twice as much liquid as rice, mix milk dishes part procedure through
3-4	Steam vegetables, fish, meat	20-45 min	Add some tablespoons of liquid
4-5	Steam potatoes	20-60 min	Use max. ¼ l water for 750 g of potatoes
4-5	Cook larger quantities of food, stews and soups	60-150 min	Up to 3 l liquid plus ingredients
6-7	Gentle fry: escalope, veal cordon bleu, cutlets, rissoles, sausages, liver, roux, eggs, pancakes, doughnuts	as necessary	Turn halfway through
7-8	Heavy fry, hash browns, loin steaks, steaks	5-15 min	Turn halfway through
9	Boil large quantities of water, cook pasta, sear meat (goulash, pot roast), deep-fry chips		

The Power function is best to heat up large quantities of water.

Information on acrylamides

Important! According to the newest scientific knowledge, if you brown food

(specially the one which contains starch), acrylamides can pose a health risk. Thus, we recommend that you cook at the lowest temperatures and do not brown food too much.

CARE AND CLEANING

Clean the appliance after each use. Always use cookware with clean bottom.



Scratches or dark stains on the glass-ceramic cause no effect on how the appliance operates.

To remove the dirt:

1. – **Remove immediately:** melted plastic, plastic foil, and food with sugar. If not, the dirt can cause damage to the appliance. Use a special scraper for the glass . Put the scraper on the glass surface at an acute angle and move the blade on the surface .
 - **Remove after the appliance is sufficiently cool:** limescale rings , water rings, fat stains, shiny metallic discolorations. Use a special cleaning agent for glass ceramic or stainless steel.
2. Clean the appliance with a moist cloth and some detergent.
3. At the end **rub the appliance dry with a clean cloth.**

WHAT TO DO IF...

Problem	Possible cause and remedy
You cannot activate the appliance or operate it.	<ul style="list-style-type: none"> • Activate the appliance again and set the heat setting in 10 seconds. • You touched 2 or more sensor fields at the same time. Only touch one sensor field. • The Child Safety Device or the Lock or Stop+Go operates. See the chapter Operating instruction. • There is water or fat stains on the control panel. Clean the control panel.
A Sound operates and the appliance deactivates. A sound operates when the appliance is deactivated.	You put something on one or more sensor fields. Remove the object from the sensor fields.
The appliance deactivates.	You put something on the  . remove object from the sensor field.
The residual heat indicator does not comes on.	The cooking zone is not hot because it operated only for a short time. If the cooking zone should be hot, speak to the service centre.
The Automatic Heat Up function does not operate.	<ul style="list-style-type: none"> • There is still residual heat on the cooking zone. Let the cooking zone become sufficiently cool. • The highest heat setting is set. The highest heat setting has the same power as the Automatic Heat Up function.
The heat setting changes between two levels.	The Power management is activated. See the section Power management.
The sensor fields become hot.	The cookware is too large or you put it too near to the controls. Put large cookware on the rear cooking zones if it is necessary.
 comes on	The Automatic Switch Off operates. Deactivate the appliance and activate it again.
 comes on	<ul style="list-style-type: none"> • No cookware on the cooking zone. Put cookware on the cooking zone. • Not correct cookware. Use the correct cookware. • The diameter of the bottom of the cookware is too small for the cooking zone. Move cookware to a smaller cooking zone.
 and number comes on.	There is an error in the appliance. Disconnect the appliance from the electrical supply for some time. Disconnect the fuse from the electrical system of the house. Connect again. If  comes on again, speak to the service centre.

Problem	Possible cause and remedy
E4 comes on	There is an error in the appliance, because a cookware boils dry. The protection against become too hot for the cooking zone operates. The Automatic Switch Off operates. Deactivate the appliance. Remove the hot cookware. After, approximately 30 seconds activate the cooking zone again. E4 should go out of the display, residual heat indicator can stay. Let the cookware become sufficiently cool and check it with the section Cookware for the induction cooking zone.

If you tried the above solutions and cannot repair the problem, speak to your dealer or the customer service. Give the data from the rating plate, three digit letter code for the glass ceramic (it is in the corner of the glass surface) and an error message that comes on.

Make sure, you operated the appliance correctly. If not the servicing by a customer service technician or dealer will not be free of charge, also during the warranty period. The instructions about the customer service and conditions of guarantee are in the guarantee booklet.

ENVIRONMENT CONCERNS

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please

contact your local council, your household waste disposal service or the shop where you purchased the product.

PACKAGING MATERIAL

 The packaging materials are friendly to the environment and can be recycled. The plastic components are identified by marking: >PE<, >PS<, etc. Discard the packaging materials as household waste at the waste disposal facilities in your municipality.

WARRANTY

Electrolux

FOR SALES IN AUSTRALIA AND NEW ZEALAND
APPLIANCE: BUILT-IN OVEN, COOKTOP AND FREESTANDING COOKER

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty
 - a) 'acceptable quality' as referred to in clause 10 of this warranty has the

same meaning referred to in the ACL;

- b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
- c) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
- d) 'ASC' means Electrolux' authorised serviced centres;
- e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot, NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Niall Burgess Road, Mount Wellington, in

respect of Appliances purchased in New Zealand;

- f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
 - g) 'Warranty Period' means:
 - where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia for 24 months and in New Zealand for 24 months, following the date of original purchase of the Appliance;
 - where the Appliance is used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
 - h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
 3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
 4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
 5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
 - a) travel of an authorised representative;
 - b) transportation and delivery of the Appliance to and from Electrolux or its ASC,

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
 6. Proof of purchase is required before you can make a claim under this warranty.
 7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
 - a) the Appliance is damaged by:
 - accident
 - misuse or abuse, including failure to properly maintain or service
 - normal wear and tear
 - power surges, electrical storm damage or incorrect power supply
 - incomplete or improper installation
 - incorrect, improper or inappropriate operation
 - insect or vermin infestation
 - failure to comply with any additional instructions supplied with the Appliance;
 - b) the Appliance is modified without authority from Electrolux in writing;
 - c) the Appliance's serial number or warranty seal has been removed or defaced;

- d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
 9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
 10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
 11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
 12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
 13. To enquire about claiming under this warranty, please follow these steps:
 - a) carefully check the operating instructions, user manual and the terms of this warranty;
 - b) have the model and serial number of the Appliance available;
 - c) have the proof of purchase (eg an invoice) available;
 - d) telephone the numbers shown below.
 14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in point 13 above have been followed.

FOR SERVICE

or to find the address of your nearest state service centre in Australia

Please call 13 13 4 9

For the cost of a local call (Australia only)

SERVICE AUSTRALIA



ELECTROLUX HOME PRODUCTS

www.electrolux.com.au

FOR SPARE PARTS

or to find the address of your nearest state spare parts centre in Australia

Please call 13 13 50

For the cost of a local call (Australia only)

FOR SERVICE

or to find the address of your nearest authorised service centre in New Zealand

Free call 0800 10 66 10

(New Zealand only)

SERVICE NEW ZEALAND



ELECTROLUX HOME PRODUCTS

www.electrolux.co.nz

FOR SPARE PARTS

or to find the address of your nearest state spare parts centre in New Zealand

Free call 0800 10 66 20

(New Zealand only)

www.westinghouse.com.au