

# Dishwasher Care and Use Manual

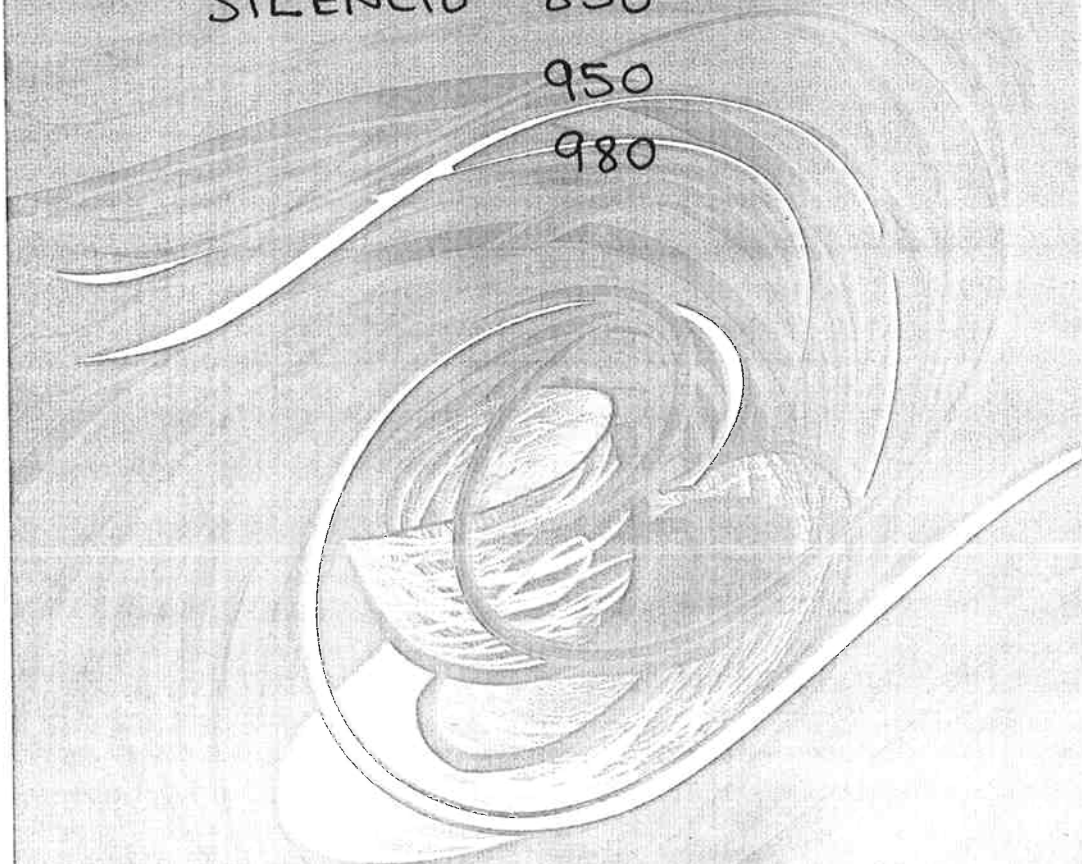
ORIGINAL

issued 2/99

SILENCIO 850

950

980



Thank you for choosing one of our dishwashers.  
We hope you will be very happy with it.

**Please read this instruction book carefully.  
It will give you the information you need to:**

- **care for, and**
- **use your dishwasher.**

Contact your nearest Authorised Service Centre if you need advice. You will find their addresses in the Guarantee and Service Address Card supplied with your dishwasher. Your retailer can also tell you the name of your nearest service agent.

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## Introduction

Before you use your dishwasher for the first time, check that the installer has:

- plugged in the power cord
- connected the hoses to the taps
- turned on the power
- tested the dishwasher

## Warnings

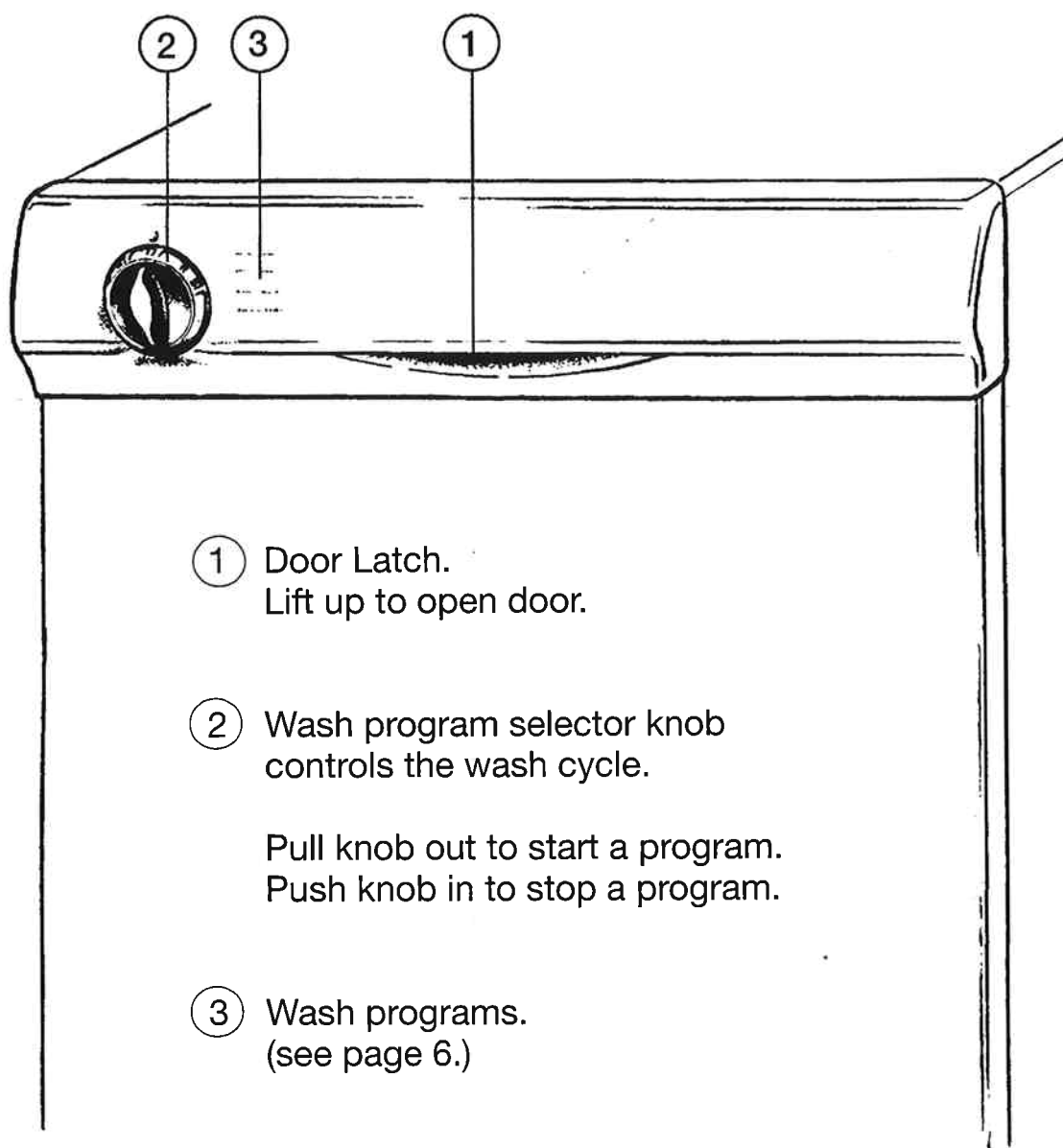
- ***Dishwasher detergents are very alkaline and extremely dangerous if swallowed. Be careful to:***

***keep them away from your eyes and skin.***

***keep children away from the dishwasher when the door is open.***

***not fill the dispenser until you are ready to use the dishwasher.***

- ***This appliance is not intended for use by young children or infirm persons without supervision.***
- ***Young children should be supervised to ensure that they do not play with the appliance.***



# Section A: Using Your Dishwasher

## Silencio 850 Model

### a. Control Panel

#### 1 Door Latch

The latch is under the control panel at the top of the door.

- Press the latch to open door.

**Please note:** The machine will not start until the door is properly closed and latched.

#### 2 Wash Program Selector and Start/Stop Knob

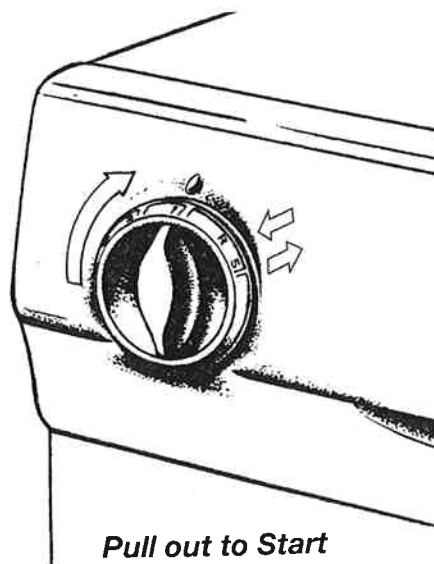
This knob controls the wash cycle

- Push and turn clockwise to choose your program number (See diagram below)
- Pull to start program. The machine will stop automatically at the end of the program.
- Push to interrupt a program at any time. Pull to restart and it will continue from where it was stopped.
- Push to switch off the machine.

#### 3 Wash Programs

These are numbered as on the diagram below:






- 1) Prewash
  - 2) Pot Scrub
  - 3) Normal Wash
  - 4) Economy Wash
  - 5) Fast Wash
- (See table on page 6 for more details about each program)



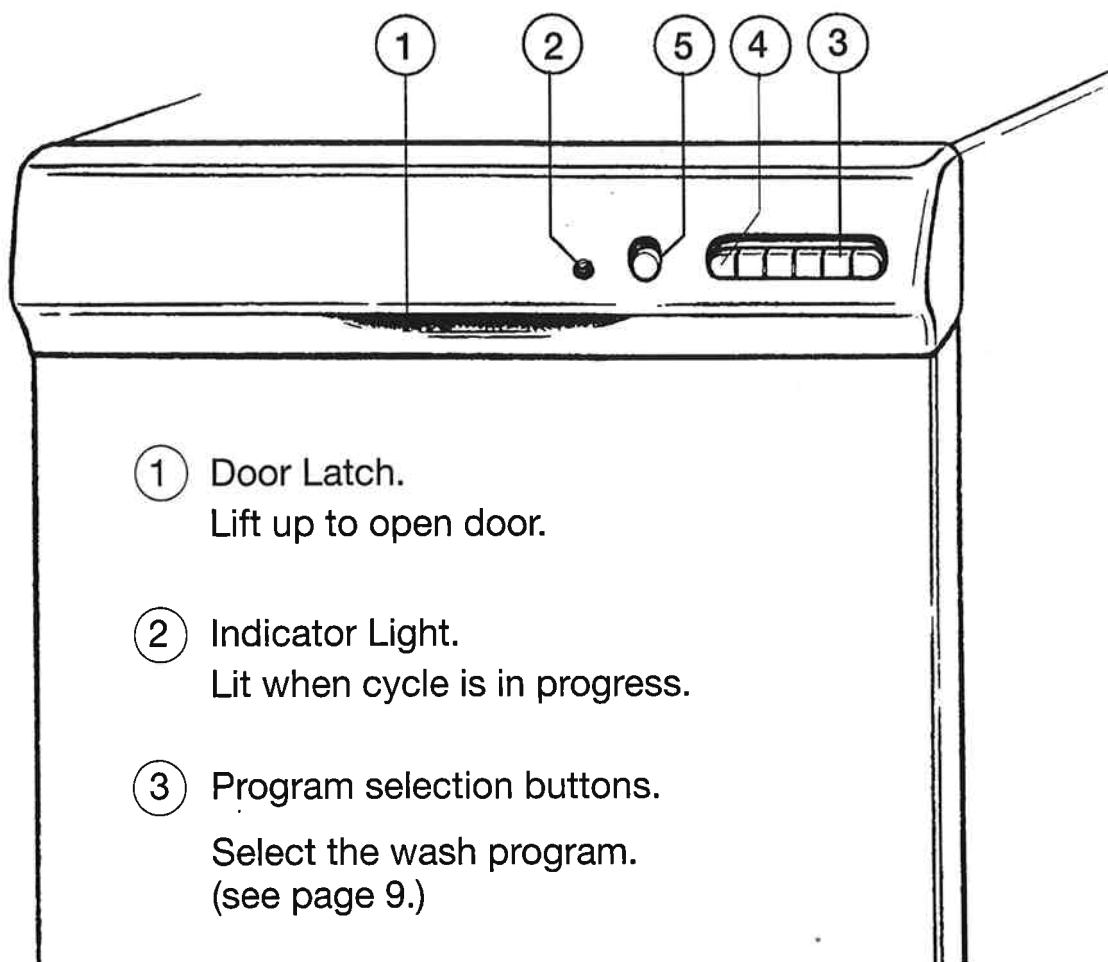
***Pull out to Start***  
***Push in to Stop***

## b. Program Selection Guide

### Silencio 850 Model

Suggested Wash Program	Level of Soiling	Selector Knob Position	Program Description *
Prewash	To rinse a partial load		Cold rinse
Pot Scrub	To clean heavily soiled dishes		Warm rinse, hot wash, cold rinse, hot rinse, dry
Normal Wash	To wash medium - heavily soiled dishes		Hot wash, cold rinse, hot rinse, dry
Economy Wash	To wash lightly soiled dishes		Warm wash, cold rinse, warm rinse
Fast Wash	To wash very lightly soiled dishes		Warm wash, cold rinse.

\* The program will be as above if the dishwasher is connected to the cold water tap.  
It will be warm or hot if the dishwasher is connected to the hot water tap only.



- ① Door Latch.  
Lift up to open door.
- ② Indicator Light.  
Lit when cycle is in progress.
- ③ Program selection buttons.  
Select the wash program.  
(see page 9.)
- ④ Economy option selection button.  
(see page 9.)
- ⑤ Start/Pause Button.  
Depress button for 1 second to start a  
program.  
Press again to interrupt a program.



## Silencio 950 Model

### a. Control Panel

#### ① *Door Latch*

The latch is under the control panel at the top of the door.

- Press the latch to open the door

**Please note:** The machine will not start until the door is properly closed and latched.

#### ② *Indicator Light*

The light will be on when the machine is operating.

It will go out if you:

- open the door
- turn the dishwasher off

#### ③ *Program Selection Buttons -*

- Press the button for the program you want. (See table on page 9)
- Then push the Start/Pause button.

#### ④ *Economy Option Selection Button*

- Choose this button with any of the programs if you want to change hot washes and rinses to warm washes and rinses. (See table on page 9)

#### ⑤ *Start/Pause Button*

- Depress button for 1 second to start a program.
- Press again to interrupt a program.

**Note:-** Be sure to select the program and option you want before you press the start/pause button.

## b. Program Selection Guide

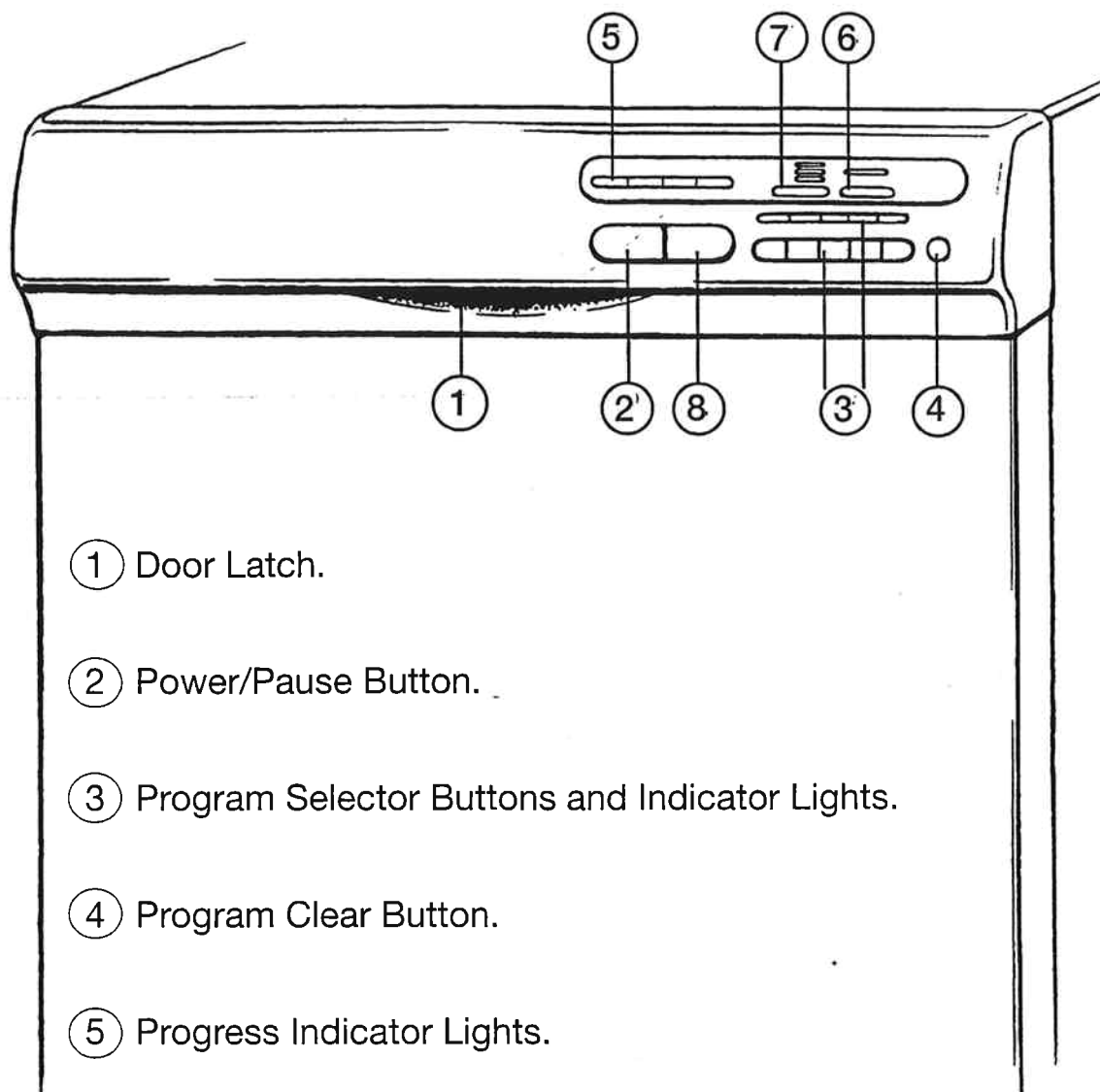
### Silencio 950 Model

Suggested Wash Program	Level of Soiling	Button to Push	Program Description *
Prewash	To rinse a partial load	Prewash, then Start/Pause	Cold rinse
Fast Wash	To wash very lightly soiled dishes	Fast, then Start/Pause	Warm wash, warm rinse
Normal Wash	To wash medium - heavily soiled dishes	▲ Normal, then Start/Pause	Cold rinse, hot wash, cold rinse, hot rinse, dry
Heavy Wash	To wash heavily soiled dishes	▲ Heavy, then Start/Pause	Cold rinse, flush hot wash, flush cold rinse, hot rinse, dry
Pot Scrub	To clean very heavily soiled dishes e.g. saucepans	▲ Pots, then Start/Pause	Warm rinse, flush hot wash, flush, cold rinse, cold rinse, hot rinse, dry

\* The program will be as above if the dishwasher is connected to the cold water tap.

The program will be warm or hot if the dishwasher is connected to the hot water tap only.

▲ If you select the economy option button with any of the programs, hot washes and rinses will change to warm washes and rinses, and there will be no dry function.



① Door Latch.

② Power/Pause Button.

③ Program Selector Buttons and Indicator Lights.

④ Program Clear Button.

⑤ Progress Indicator Lights.

⑥ Economy Option Selector Button and indicator Light.

⑦ Delayed Start Button and Indicator Lights.

⑧ Favourite Cycle Button.

## Silencio 980 Model

### a. Control Panel

#### 1 **Door Latch**

The latch is under the control panel at the top of the door.

- Press the latch to open the door

**Please note:** The machine will not start until the door is properly closed and latched.

#### 2 **Power/Pause Button**

- Push to turn on dishwasher

#### 3 **Program Selection Buttons and Indicator Lights**

- Press the button for the program you want (See table on page 13)
- The dishwasher will now start
- The program indicator light will come on

#### 4 **Program Clear Button**

- Press this button to change your selection

#### 5 **Progress Indicator Lights**

These four lights show the different stages of your wash, except when the economy option is selected the dry light does not operate.

#### 6 **Economy Option Selection Button and Indicator Light**

- Choose this option if you want to save money on your wash. Press the button before, or after, you have selected your program.
- The option indicator light will come on.  
(See table on page 13 for more information)

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### ***Delayed Start Button and Indicator Lights***

- Press this button if you want to delay your program for two, four or six hours. This option could help you save money if you use your machine when "off peak: tariffs apply.

**Check with your local electricity supplier for availability.**

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### ***Favourite Cycle Button***

If you wish, you can choose and set your favourite program (and options)

- Press the buttons in the following order to set your favourite cycle:
  - 1) Power/Pause
  - 2) Delayed Start (if you want this option)
  - 3) Economy Option (if you want this option)
  - 4) Program Selection for the program you want
  - 5) Favourite Cycle
- The next time you press the Favourite Cycle button, the machine will automatically start at your favourite Cycle.
- If you want to change this Favourite Cycle, follow the steps again.

## Silencio 980 Model

### b. Program Selection Guide

Suggested Wash Program	Level of Soiling	Button to Push	Program Description *
Prewash	To rinse a partial load	Power / Pause, then Prewash	Cold rinse
Fast Wash	To wash very lightly soiled dishes	Power / Pause, then Fast Wash, then Economy Option	Warm wash, warm rinse
Normal Wash	To wash medium - heavily soiled dishes	▲ Power / Pause, then Normal Wash	Cold rinse, hot wash, cold rinse, hot rinse, dry
Heavy Wash	To wash heavily soiled dishes	▲ Power / Pause, then Heavy Wash	Cold rinse, flush, hot wash, flush, cold rinse, hot rinse, dry
Pot Scrub	To clean very heavily soiled dishes e.g. saucepans	▲ Power / Pause, then Pot Scrub	Warm rinse, flush, hot wash, flush, cold rinse, cold rinse, hot rinse, dry

\* The program will be as above if the dishwasher is connected to the cold water tap.

The program will be warm or hot if the dishwasher is connected to the hot water tap only.

▲ If you select the economy option button with any of the programs, hot washes and rinses will change to warm washes and rinses, and there will be no dry function.

## Section B: Loading Your Dishwasher

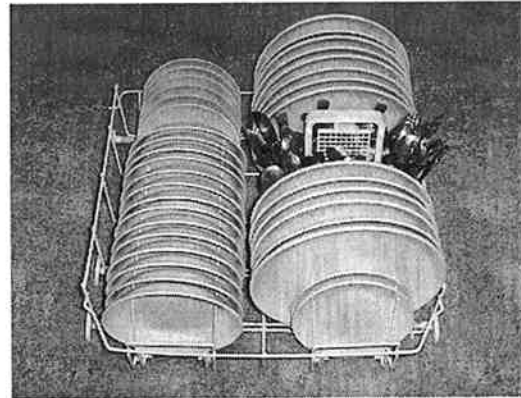
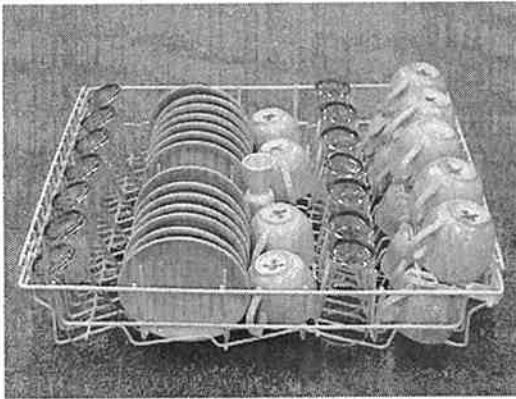
### a. Points to Remember:

- Always make sure that nothing is stopping the spray arms from moving. Spin them by hand before closing the door.
- Do not put large articles at the front of the lower basket. They could stop the detergent dispenser from operating.
- Do not wash very small plastic items. They may fall onto the heating element. Wash them by hand.
- Your dishwasher is not a waste disposal unit so please take care to remove all large food scraps from your dishes before loading in the dishwasher.
- Carefully place bowls, etcetera, so that water can drain away.
- Place crockery and glassware so that they do not touch. This will stop them chipping.
- Place cutlery in the basket, some up, some down to get the best wash. Separate cutlery of different materials, e.g. stainless steel and silver, into different compartments. Load sharp pointed knives with the point down for safety reasons. (See photograph below)
- Do not use your dishwasher for cutlery with wooden or bone handles. Do not wash items that have glued parts. Long periods in hot water will damage them.
- You can wash most good quality plastics in dishwashers. However, do not force them into racks or they will change shape. Do not put items that soften at temperatures of 65 degrees centigrade and over into the dishwasher.
- You can wash most family breakfast, lunch and dinner dishes in one load. We suggest that you turn on your dishwasher just before you go to bed every night.
- Make sure that there are no particles of steel wool scouring pads on your dishes. These may cause rust marks on stainless steel.

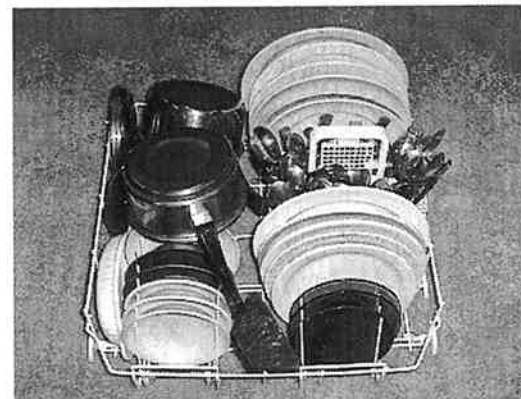
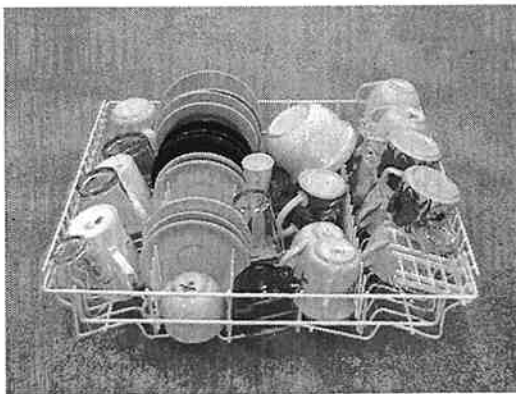


## b. The Baskets

- **Note:** Load your dishwasher correctly to obtain the best results.
- Practise with your crockery and utensils until you find the method that suits you best.
- Follow the photographs on this page for the best results.
- Use the lower basket for items that are difficult to clean.
- Use the upper basket for fragile or less soiled items.
- The top two photographs show a uniform method of packing.  
(14 place settings maximum)
- The bottom two show a general mixed load of a typical household.



BASKET LOADING PATTERNS



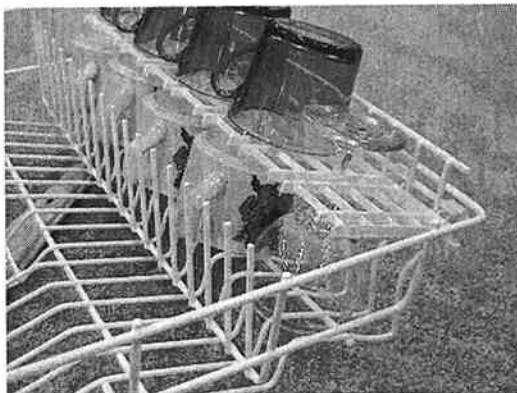
**NOTE:-** Ensure both baskets are fully pushed into the rear of the dishwasher before closing the door.



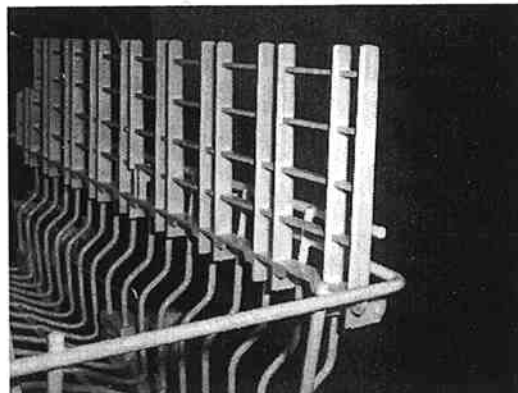
## c. Basket Features

### Cup racks

- Use the one or two cup racks in the top basket to hold extra cups and glasses. (See photograph (1) below.)
- Swing the top cup rack upwards and clip it back when the basket is in the lower position. (See photograph (2) below.)



(1)



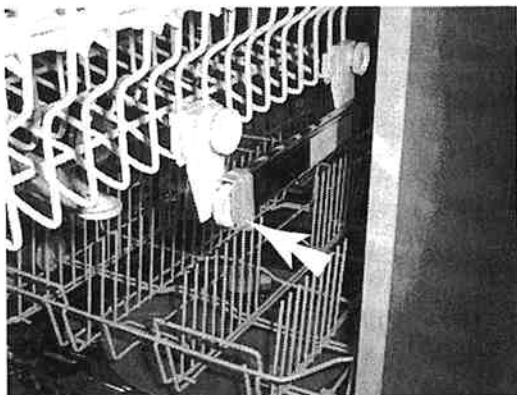
(2)

### Adjusting the height of the upper basket

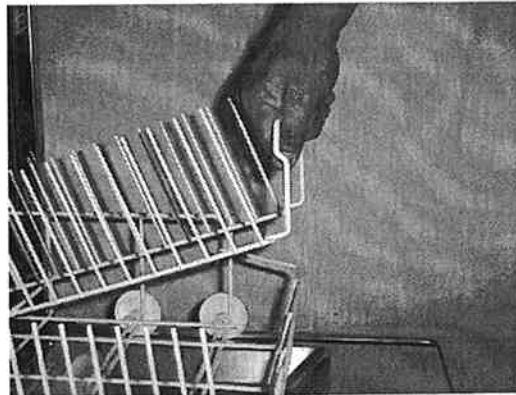
- Raise the upper basket when you want to store large items in the lower basket.
- To adjust basket position:
  - release the end clip on each rail
  - reposition basket on its lower set of wheels (See photograph (3) below.)

### Removable inserts

- Remove lower basket inserts if you need more space. (See photograph (4) below.)



(3)



(4)

## Section C: Using the Detergent and the Rinse Aid Dispensers

### Warning

Dishwasher detergents are very alkaline and extremely dangerous if swallowed. Be careful to:

- keep them away from your eyes and skin
- keep children away from the dishwasher when the door is open
- not fill the dispenser until you are ready to use the dishwasher.

### a. Detergents

- Use the amount of detergent needed, depending on:
  - the softness or hardness of the water
  - the soil level of the dishes
- Soft water and lightly soiled dishes generally require 10 to 20 grams of powdered detergent; hard water and heavily soiled dishes 20 to 30 grams.
- **Note: Fill only compartment 15 if you use concentrated detergents, such as Cussons Morning Fresh.**
- Try using different amounts to get best results from the water in your area. This may vary from the quantities suggested above.
- **A white film or scale may build up in your dishwasher pump housing and filters over time, especially in hard water conditions. If this happens, use a descaler every six months to reduce these deposits. Contact your local service centre if you need more information.**

### b. Detergent and Rinse Aid Dispensers

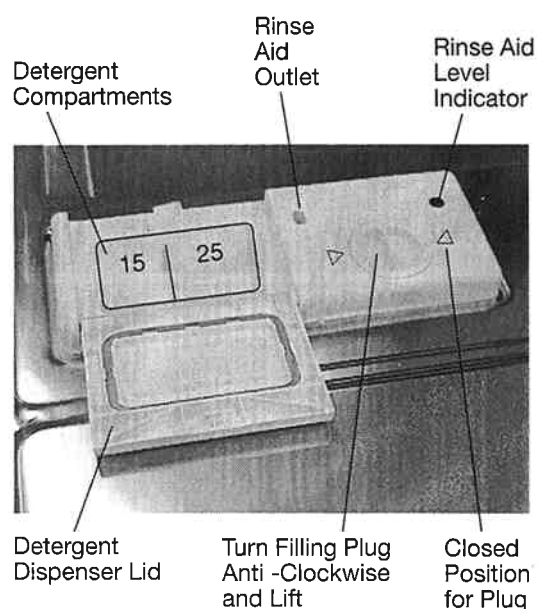
- The detergent and rinse aid dispensers are in a combined unit on the inside of the dishwasher door.
- They automatically dispense detergent and rinse aid at the correct time in the dishwasher program.

### c. Filling the Detergent Dispenser

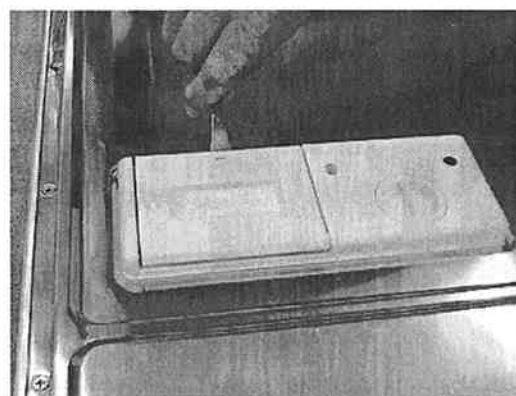
- **Do not use normal hand washing up detergents in your dishwasher.** They will cause severe foaming.
- Always use fresh, good quality machine dishwashing detergent, such as Cussons Morning Fresh.
- Fill the detergent compartment labelled 25, or compartment 15 when you use a concentrate such as Cussons Morning Fresh. (See photograph (1) below.)
- Use extra detergent if the local water supply is very hard.
- Fill both detergent compartments (numbers 15 and 25) if the load is large and greasy.

### d. Safety Detergent Door Lock (if fitted)

- There may be a safety lock on your detergent compartment. If there is, the latch is hidden.
- Use a small tool (like the handle of a teaspoon) to press the hidden latch inwards if you need to open the compartment. (See photograph (2) below.)
- After you have closed the lid, it will open during the wash program.



(1)



(2)

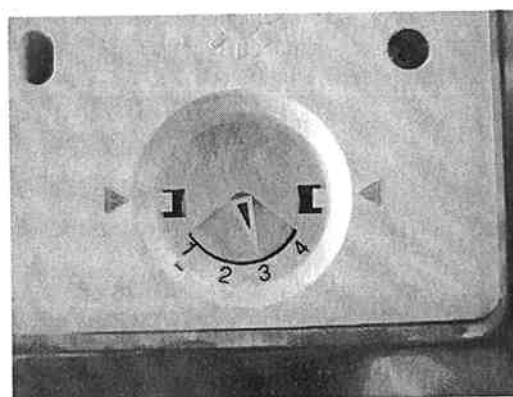
### e. Filling the Rinse Aid Dispenser

- Rinse Aid is a wetting agent which helps stop streaks and spots showing on your dishware.
- The Rinse Aid Dispenser should always contain Rinse Aid. It will dispense a measured amount every time you wash your dishes.
- The dispenser can hold enough rinse aid (125 ml) for many washes. The level indicator will turn clear when you need to refill it.
- To fill the dispenser:
  - unscrew the round cap anticlockwise, and
  - fill it with a good quality rinse aid
- Do not overfill the dispenser
- Make sure that you close the cap firmly after you fill the dispenser.



### f. Adjusting the Rinse Aid Dispenser

- If your local water is harder or softer than normal, you can change how much rinse aid you use in the following ways: (See photographs below)
  - Choose a higher number if there are drops of water or fog that looks like chalk on the glassware.
  - Choose a lower number if the glassware is smeared at the end of a program.



*Soft Water*

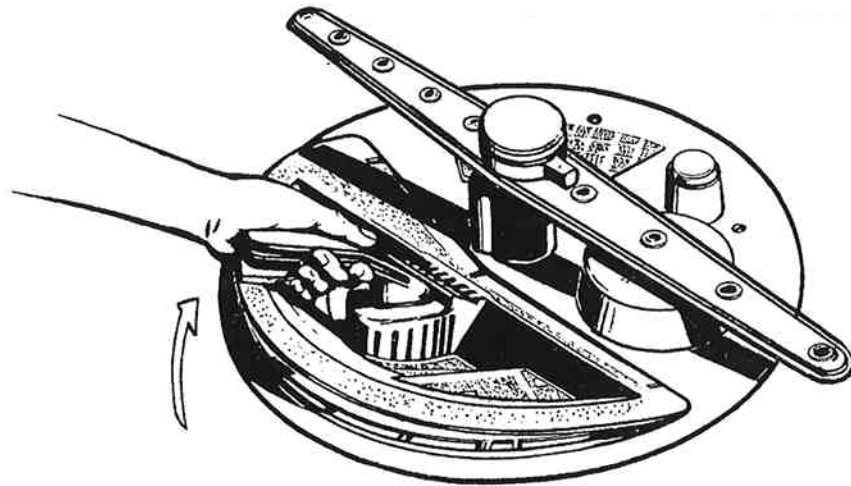
*Hard Water*



## Section D: Maintaining Your Dishwasher

### a. General cleaning

- When you want to clean your dishwasher:
  - use a soft cloth dampened with soapy water
  - rinse it with a clean cloth
  - dry it.



### b. Dishwasher filter - 850 model

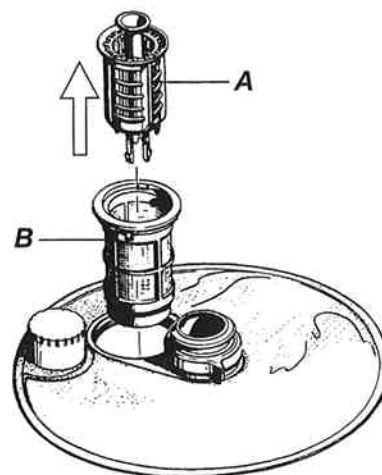
- To remove the filter:
  - lift the handle upwards.
- Check it after every wash.
- Clean it under running water when it is dirty.
- Make sure that you put the filter correctly back in place.
- Lock it securely as small pieces of food getting through could block the spray arm jets. This would give you a poor wash.
- Never dry out the water left in the sump under the filter. It lubricates the pump seals.
- Remove the upper and lower spray arms regularly to clean the jets.

### c. Dishwasher filters - 950 and 980 models

- Clean filters A and B after each wash.

- To remove filter B:
  - lift it upwards.

- To remove filter A:
  - press together the two catches at the base of filter B
  - lift filter A upwards (as shown in the diagram).

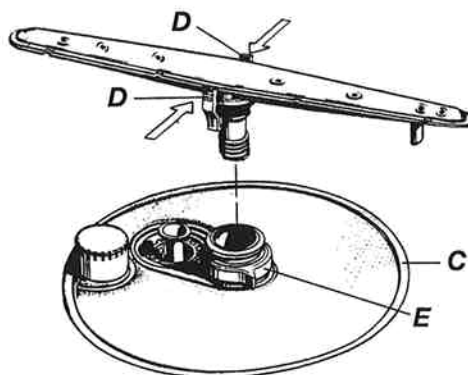


- After you have cleaned the filters:
  - put filter A back into filter B, and
  - replace filter B

- Clean filter C with a soft brush once a week. Clean it more if you use your machine often.

- To remove filter C:
  - press the catches marked D to lift up the lower spray arm (as shown in the diagram below)
  - turn the locking ring marked E anticlockwise
  - remove filter C assembly

- Clean and replace filter C.
- Make sure it is flat on the pump seal.
- To lock filter C into place:
  - turn locking ring E fully clockwise.



#### **NOTE – ALL MODELS**

Do not let any foreign objects (e.g. Broken Crockery, Glass, etc.) fall in the Pump Beneath the Filters before they are Refitted.

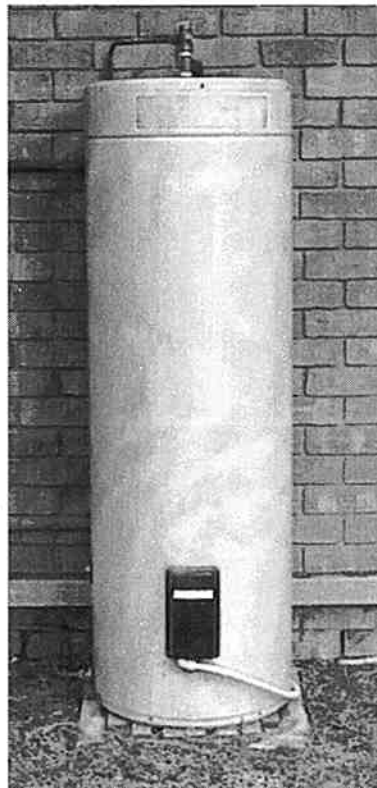
## Section E: Helpful Hints

- We recommend that you buy kitchen equipment which is dishwasher safe.
- Using your dishwasher over a long time may discolour or fade some types of dishes e.g. ones with the pattern on top of the glaze) and aluminium saucepans.
- If you often wash lead crystal glass, it will become opaque (not clear).
- If you take more than one day to fill the dishwasher, rinse your dishes by using a prewash program at the end of the first day.
- Do not use steel wool, aerosol or solvent cleaners on any part of your dishwasher.
- Do not use lumpy or stale detergent. It will give you a poor wash.
- If you do not intend using your dishwasher for several weeks:
  1. open the door a little
  2. switch off the power
  3. turn off the water supply.

**Note:** If the dishwasher cord is damaged, replace it with a special cord or assembly from the manufacturer or service agent. (You will need to know the model number.)

**For Your Safety:** If you have a mains pressure hot water service that has not been used for two or three weeks:

1. Turn on a hot water tap close to the dishwasher for a few minutes before using the dishwasher. This will remove any air from the pipes.
2. Refer to the owner's guide on the hot water service for more information.



- Should you require further instructions in the use and care of your dishwasher or advice with washing please contact:-

### **AUSTRALIA**

Customer Care Centre Ph: 1300 363 640

(Centre is open 8.00am - 5pm Mon. - Fri. Eastern Standard Time).

### **NEW ZEALAND**

Customer Care Centre Ph: (09) 573 2220

(Centre is open 8.00am - 5.00pm Mon. - Fri).

If you have a warranty or spare parts enquiry, you should call the number listed on the warranty card.