

# USER MANUAL

Vertical freezer

WFM1810WC

 **Westinghouse**  
made for modern families

## CONGRATULATIONS

Congratulations and thank you for choosing our freezer. We are sure you will find your new appliance a pleasure to use. Before you use the appliance, we recommend that you read through the relevant sections of this manual, which provides a description of your appliance and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the appliance, please check it is not damaged. If in doubt, do not use the appliance but contact your local customer care centre.

## CONDITIONS OF USE

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments
- Farm Houses
- By clients in hotels, motels, and other residential type environments
- Bed and Breakfast type environments



### TIPS AND INFORMATION

**IMPORTANT – CHECK FOR ANY DAMAGES OR MARKS.** If you find the freezer is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturers warranty. This does not affect your statutory rights.



### ENVIRONMENTAL TIPS

#### INFORMATION ON DISPOSAL FOR USERS

- Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.
- Local authorities will have the latest information regarding safe disposal of the product.
- Incorrect disposal may expose the user to injury from sharp objects, flammable gases or cause environmental damage.
- Refrigerant gases within the unit should only be discharged by qualified persons. A licence may be required by your local authorities to discharge or reclaim the refrigerant gases. Incorrect discharge of gases may expose the user to injury from flammable gases or cause environmental damage.
- When you dispose of your old refrigerators or freezers remove any doors. Children can suffocate if they get trapped inside a discarded unit.

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## IMPORTANT SAFETY INSTRUCTIONS

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission. Please read the user manual carefully and store in a handy place for later reference.

The symbols you will see in this booklet have these meanings:



### WARNING

This symbol indicates information concerning your personal safety



### CAUTION

This symbol indicates information on how to avoid damaging the appliance



### TIPS AND INFORMATION

This symbol indicates tips and information about use of the appliance



### ENVIRONMENTAL TIPS

This symbol indicates tips and information about economical and ecological use of the appliance

Meanings of symbols used in this manual are shown below:



This symbol indicates never to do this



This symbol indicates always do this

## WARNING

- If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so you may cause an explosion.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.



## WARNING

### R600A REFRIGERANT WARNING

This appliance contains a small quantity of environmentally friendly, but flammable, non-synthetic R600a refrigerant. It does not damage the ozone layer. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance. If your appliance contains R600a refrigerant it will be indicated on the rating plate inside the appliance:

- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1 m<sup>3</sup> per 8g of refrigerant. The amount of refrigerant in the appliance can be found on the rating plate inside the appliance.
- If you are unsure of the refrigerant check the rating plate inside the refrigerator compartment.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland Australia, the Authorisation Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.

### CHILDREN AND VULNERABLE PEOPLE SAFETY

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging well away from children. There is risk of suffocation.
- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children from suffering an electric shock or from closing themselves inside it. If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming dangerous for a child.

## CAUTION

Keep ventilation openings clear of obstruction.

### GENERAL SAFETY

- The appliance is intended for keeping foodstuff and/or beverages in a normal household as explained in this instruction booklet.
- Do not use a mechanical device or any artificial means to speed up the thawing process.
- Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacturer.
- Do not damage the refrigerant circuit. The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.

## CAUTION

RISK OF FIRE! During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.

- Avoid open flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated.
- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.

## WARNING

Any electrical component (power cord, plug, compressor) must be replaced by a certified service agent or qualified service person.

1. Power cord must not be lengthened.
  2. Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
  3. Make sure that you can access the mains plug of the appliance.
  4. Do not pull the mains cable.
  5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
  6. You must not operate the appliance without the lamp cover of interior lighting.
- This appliance is heavy. Care should be taken when moving it.
  - Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
  - Avoid prolonged exposure of the appliance to direct sunlight.

## DAILY USE

- Do not store flammable gases or liquids in the appliance, there is a risk of an explosion.
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- Do not place food products directly against the air outlet on the rear wall. \*Frozen food must not be re-frozen once it has been thawed out. †
- Store pre-packed frozen food in accordance with the frozen food manufacturer's instructions. †
- The appliances manufacturer's storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freeze compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance. †
- Ice lollies can cause frost burns if consumed straight from the appliance. †
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep burning candles, lamps and other items with naked flames away from the appliance so that they do not set the appliance on fire.

\* If the appliance is Frost Free.

† If the appliance contains freezer compartment.



## WARNING

### CARE AND CLEANING

- Before maintenance switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper. Regularly examine the drain in the refrigerator for defrosted water. If the drain is blocked, water will collect in the bottom of the appliance.

## INSTALLATION IMPORTANT!

For electrical connection carefully, follow the instructions given in this manual.

- Unpack the appliance and check for any damage of marks. If you find the freezer is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturer's warranty. This does not affect your statutory rights.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.

- Adequate air circulation around the appliance is required to ensure the appliance does not overheat. To achieve sufficient ventilation, follow the installation instructions.
- Wherever possible, the back of the appliance should be against a wall to avoid touching or catching of warm parts of the appliance (compressor, condenser) to prevent the risk of a fire, follow the instructions relevant to installation.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

## SERVICE

- Any electrical work required for the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an Authorised Service Centre, and only genuine spare parts must be used.

FOR SERVICE or to find the address of your nearest state service centre in Australia please call 13 13 49.



## WARNING

If you need to reposition or level the appliance, wait for at least two hours and then connect it to the power socket. If you do not want to carry out this operation, contact customer care. A technician can carry out the reversibility of the doors at your cost. After having reversed the opening direction of the door, check that all the screws are properly tightened and that the magnetic seal adheres to the cabinet.



## WARNING

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.



## WARNING

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.



## WARNING

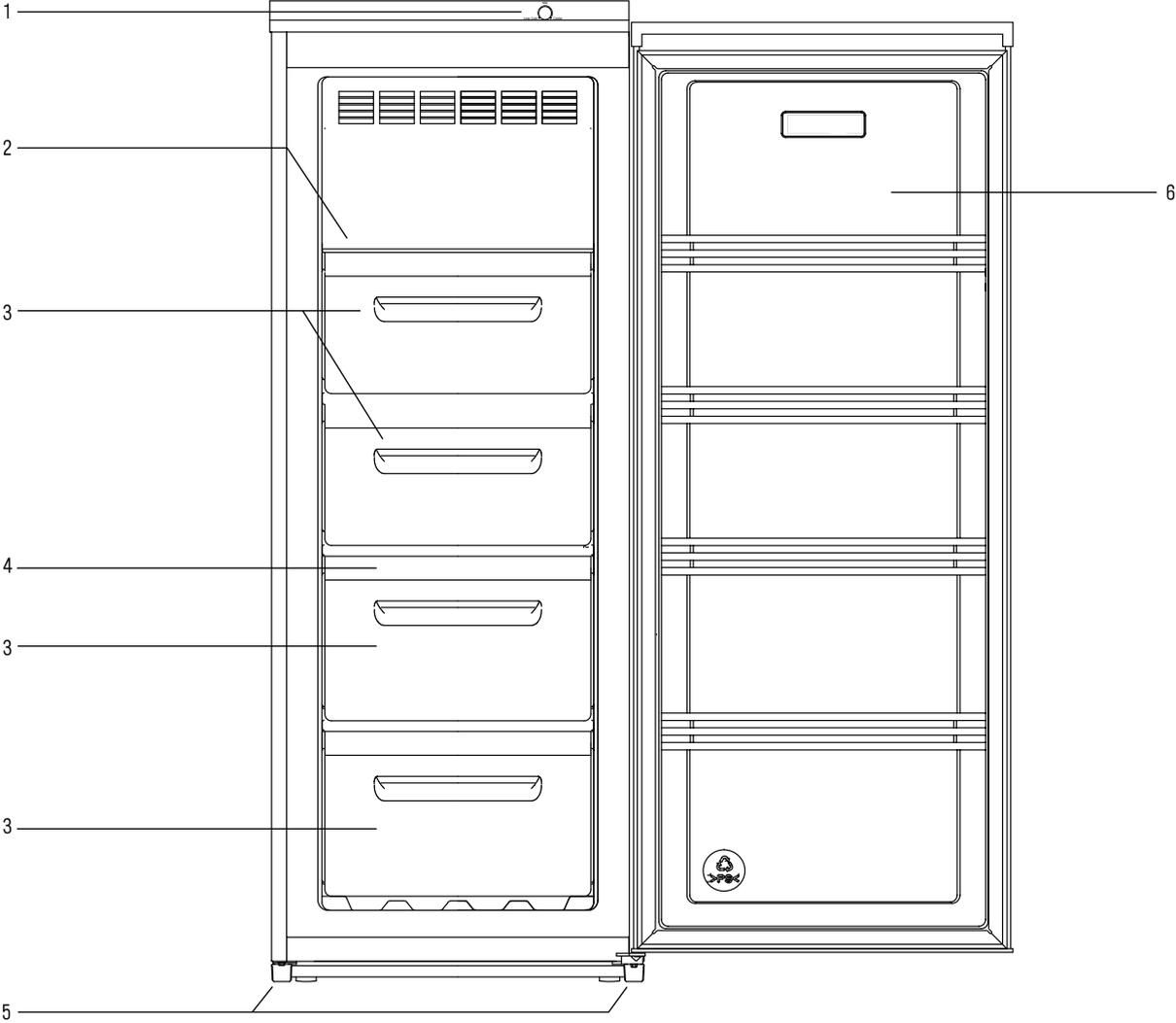
Do not damage the refrigerant circuit.



## WARNING

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

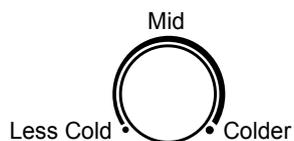
# DESCRIPTION OF THE APPLIANCE



- 1 Temperature selector knob
- 2 Shelves
- 3 Drawers
- 4 Ice tray (inside)
- 5 Adjustable feet
- 6 Door

Features may vary depending on model. Not all models will have features listed.

## STARTING UP AND TEMPERATURE REGULATION



Temperature selector knob that controls the temperature inside the freezer compartment is located on the top of the refrigerator

- Position Less Cold.
- Position Mid.
- Position Colder.

### Starting up and temperature regulation

Insert the plug of the connection lead into the plug socket with protective earth contact.

#### Setting Less Cold means:

Highest temperature, warmest setting.

#### Setting Colder means:

Lowest temperature, coldest setting.

**Important!** – Normally we advise you to select the setting of Mid. If you want the temperature Less Cold or colder please turn the knob to lower or higher setting accordingly. Less cold temperature settings are more energy efficient.

**Important!** – High ambient temperatures (e.g. on hot days) and a cold setting on the temperature regulator (position Max) can cause the compressor to run continuously or even non-stop.

**Reason:** When the ambient temperature is high, the compressor must run continuously to maintain the low temperature in the freeze.

## FIRST USE AND INSTALLATION

### Cleaning before use

- Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap, then dry thoroughly.

**Important!** Do not use detergents or abrasive powders, as these will damage the finish.

### Installation Positioning



#### WARNING

Before installing, read the instruction carefully for your safety and correct operation of the appliance.

- Position the appliance away from sources of heat such as stoves, radiators, direct sunlight etc.
- Maximum performance and safety are guaranteed by maintaining the correct indoor temperature for the class of unit concerned, as specified on the rating plate.
- This appliance performs well from N to ST (see table below). The appliance may not work properly if it is left for a longer period at a temperature above or below the indicated range.

**Important!** Adequate ventilation around the freezer is needed for easy dissipation of heat, high efficiency of refrigeration and low power consumption. For this purpose, sufficient clear space should be available around the fridge. It is advisable for there to be 75mm separating the back of the fridge to the wall, at least 100mm of space at its two sides, height of over 100mm from its top and a clear space upfront to allow the doors to open 160°.

CLIMATE CLASS	AMBIENT TEMPERATURE
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

- Appliances must not be exposed to rain. Sufficient air must be allowed to circulate in the lower rear section of appliances, as poor air circulation can affect performance. Built-in appliances should be positioned away from heat sources such as heaters and direct sunlight.

### Levelling

- The appliance should be level in order to eliminate vibration. To make the appliance level, it should be upright and both adjusters should be in firm contact with the floor. You can also adjust the level by screwing up or down the appropriate level adjuster at the front of the appliance (use your fingers or a suitable spanner).

## HELPFUL HINTS AND TIPS

### Electrical connection



#### CAUTION

Any electrical work required to install this appliance should be carried out by a qualified or competent person.



#### WARNING

This appliance must be earthed. The manufacturer declines any liability should these safety measures not be observed.

## DAILY USE

### Accessories

#### Shelves

- The shelves are suitable for storing food.
- To remove the shelf, lift up at the front and pull out.
- To put the shelf back, simply push in as far as it will go.

#### Freezer drawer

- The drawer is suitable for storing frozen food.

#### Ice-cube production

- This appliance is equipped with one or more trays for the production of ice-cubes.

#### Freezing fresh food

- The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.
- The maximum amount of food that can be frozen in 24 hours is specified on the rating plate, a label located on the inside of the appliance.
- The freezing process lasts 24 hours: during this period do not add other food to be frozen.

#### Storing frozen food

- Before putting the product in the compartment let the appliance run at least 2 hours on the higher settings.

#### Important!

Once food has been defrosted, the defrosted food must be consumed quickly or cooked immediately and then refrozen (after cooked).

#### Thawing

- Deep-frozen food, prior to being used, can be thawed at room temperature, depending on the time available for this operation.

### Noises during operation

The following noises are characteristic of refrigeration appliances:

**Clicks** Whenever the compressor switches on or off, a click can be heard.

**Humming** As soon as the compressor is in operation, you can hear it humming.

**Bubbling** When refrigerant flows into thin tubes, you can hear bubbling or splashing noises.

**Splashing** Even after the compressor has been switched off, this noise can be heard for a short time.

#### Energy saving tips

- Do not install the appliance near cookers, radiators or other sources of warmth.
- Do not open the door too often or leave the door open any longer than necessary.
- Do not set temperature colder than necessary.
- Make sure air spaces on sides and back of appliance follow relevant installation instructions.

#### Hints for freezing

To help you make the most of the freezing process there are some important hints:

- The freezing process takes 24 hours. No further food to be frozen should be added during the period.
- Only freeze top quality, fresh and thoroughly cleaned foodstuffs.
- Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required.
- Wrap up the food in polythene and make sure that packages are airtight;
- Do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter.
- Blocks of ice, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt.
- It is advisable to show the freezing date on each individual pack to enable you to keep tab of the storage time.

### Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

- Make sure that the commercially frozen foodstuffs were stored correctly by the retailer.
- Be sure that frozen foodstuffs are transferred from the food store to the freezer in the shortest possible time.
- Do not open the door frequently or leave it open longer than absolutely necessary.
- Once defrosted, foods deteriorate rapidly and cannot be re-frozen.
- Do not exceed the storage period indicated by the food manufacturer.

## CLEANING AND CARE

### Cleaning and Care

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly.

The freezer should be cleaned and maintained at least every two months.



### WARNING

Danger of electrical shock!

- The appliance should not be connected to the mains during cleaning. Before cleaning, switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker or fuse.

### Important!

- Remove the food from the appliance before cleaning. Store them in a cool place, well covered.
- Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components.
- Hot vapours can lead to the damage of plastic parts.
- Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, cleansers that contain acetic acid.
- Do not allow such substances to come into contact with appliance parts.
- Do not use any abrasive cleansers.
- Clean the appliance and the interior accessories with a cloth and lukewarm water. Commercially available dishwashing detergents may also be used.
- After cleaning wipe with fresh water and a clean dish cloth.
- Check the water drain hole on the rear wall of the refrigerator compartment.
- After everything is dry put appliance back into service.

### Defrosting

- The compartment of this appliance is "frost free".
- This means that there is no buildup of frost when it is running, neither on the internal walls nor on the foods.
- The absence of frost is due to the continuous circulation of cold air inside the compartment, driven by an automatically controlled fan.

### Out of use for an extended period of time

- Remove all refrigerated packages.
- Remove the mains plug or switch off or disconnect the electricity supply.
- Clean thoroughly (see section: Cleaning and Care)
- Leave the door open to avoid the build up of odours.

## REVERSING THE DOOR

### Reversing door opening direction

If the position your fridge occupies would be better suited to a reverse opening arrangement, carefully follow these diagrams and instructions. The reversing of doors or replacement of light bulbs is not covered by warranty. Assistance, if required can be arranged by calling our service centre on 13 13 49. Normal service call and labour charges apply.

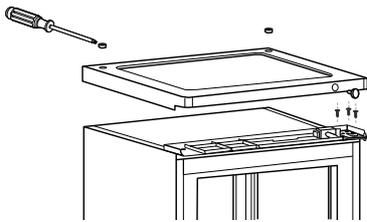
### Tools you will need:

1. 8mm socket driver 
2. Cross-shaped screwdriver 
3. Putty knife or thin-blade screwdriver   

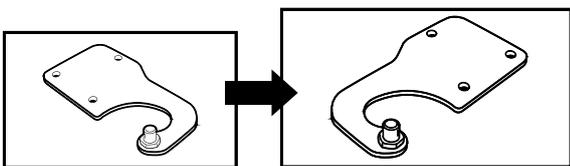

### Precautions

- Turn off the appliance
- Unplug the power cable

1. Remove the two plugs from the top of the freezer top cover with a flat bladed screwdriver.
2. Remove the screws underneath with a Phillips screwdriver.
3. Remove the Thermostat Knob, then remove the top cover plate by sliding backwards.

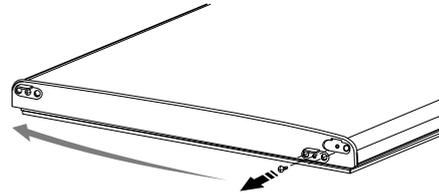


4. Use the 8mm socket driver or spanner to remove the three bolts above the door hinge.
5. Lift off the door hinge.
6. Remove the freezer door.
7. Remove the pin from the door hinge and replace it into the same hole from the other side.

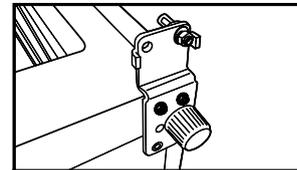


8. Remove the hinge insert thimble from the bottom of the freezer door.

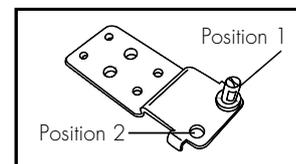
9. Replace the thimble on the opposite side.



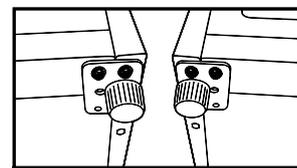
10. Tilt the freezer back (ensure it is tilted back no more than 45°) to access the bottom hinge and feet.
11. Remove the feet and the bolts securing the right hand hinge plate and left hand fixing plate.



12. Remove the pin from the position 1 and replace it in position 2.
13. Place the hinge on the opposite side of the cabinet and secure it with three bolts. Screw the foot into position.



14. Place the fixing plate on the opposite side of the appliance and secure it with three bolts.
15. Screw the foot into position.



16. Replace the Thermostat Knob, then replace the top cover plate.
17. Replace the screws underneath with a Phillips screwdriver.
18. Replace the two plugs on the top of the freezer top cover with a flat bladed screwdriver.

## TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Appliance does not work.	Appliance is not switched on.	Switch on the appliance.
	Mains plug is not plugged in or is loose.	Insert mains plug.
	Household fuse has blown or is defective.	Check fuse, replace if necessary.
	Socket is defective.	Mains malfunctions are to be corrected by an electrician.
Appliance cools too much.	Temperature is set too cold.	Turn the temperature regulator to a warmer setting temporarily.
The food is too warm.	Temperature is not properly adjusted.	Please look in the initial "Start Up" section.
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the "installation location" section.
Heavy build-up of frost, possibly also on the door seal.	Door seal is not airtight (possibly after reversing the door).	Carefully warm the leaking sections of the door seal with a hairdryer (on a cool setting). At the same time shape the warmed door seal by hand so that it sits correctly.
Unusual noises.	Appliance is not level.	Re-adjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.
The compressor does not start immediately after changing the temperature setting.	This is normal, no error has occurred.	The compressor starts after a period of time.
Water on the floor or storage shelves.	Water drain hole is blocked.	See the "Cleaning and care" section.

## WHAT TO DO IF ...



### WARNING

Before trouble shooting, disconnect the power supply. Only a qualified electrician or technician must carry out the trouble shooting that is not in the manual.

#### Important!

There are some sounds during normal use (compressor, refrigerant circulation).

#### Important!

Repairs to refrigerators/freezers may only be performed by a competent service technician. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact customer care.





# Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: REFRIGERATION

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (d) 'ASC' means Electrolux' authorised service centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot, NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia and New Zealand for 24 months and for the Appliance's compressor, condenser, evaporator and drier, an additional 36 months parts only warranty applies, following the date of original purchase of the Appliance;
    - (ii) where the Appliance is used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC,In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

## Important Notice

Before calling for service, please ensure that the steps listed in point 13 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call (Australia only)</p>	<p><b>SERVICE AUSTRALIA</b>  ELECTROLUX HOME PRODUCTS www.electrolux.com.au</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call (Australia only)</p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>FREE CALL 0800 10 66 10</b> (New Zealand only)</p>	<p><b>SERVICE NEW ZEALAND</b>  ELECTROLUX HOME PRODUCTS www.electrolux.co.nz</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in New Zealand <b>FREE CALL 0800 10 66 20</b> (New Zealand only)</p>

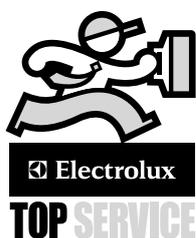
For more information on all Westinghouse appliances,  
or for dimension and installation information, call into your retailer,  
phone or email our customer care team or visit our website:

#### AUSTRALIA

phone: 1300 363 640  
fax: 1800 350 067  
email: [customercare@electrolux.com.au](mailto:customercare@electrolux.com.au)  
web: [www.westinghouse.com.au](http://www.westinghouse.com.au)

#### NEW ZEALAND

phone: 09 573 2384  
fax: 0800 363 600  
email: [customercare@electrolux.co.nz](mailto:customercare@electrolux.co.nz)  
web: [www.westinghouse.co.nz](http://www.westinghouse.co.nz)



#### TOP SERVICE

Top Service encompasses the after sales service provided by The Electrolux Group to consumers including delivery, home service and spare parts.

**Westinghouse. We are part of the Electrolux family.**  
Share more of our thinking at [www.electrolux.com.au](http://www.electrolux.com.au)

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