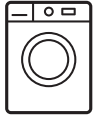


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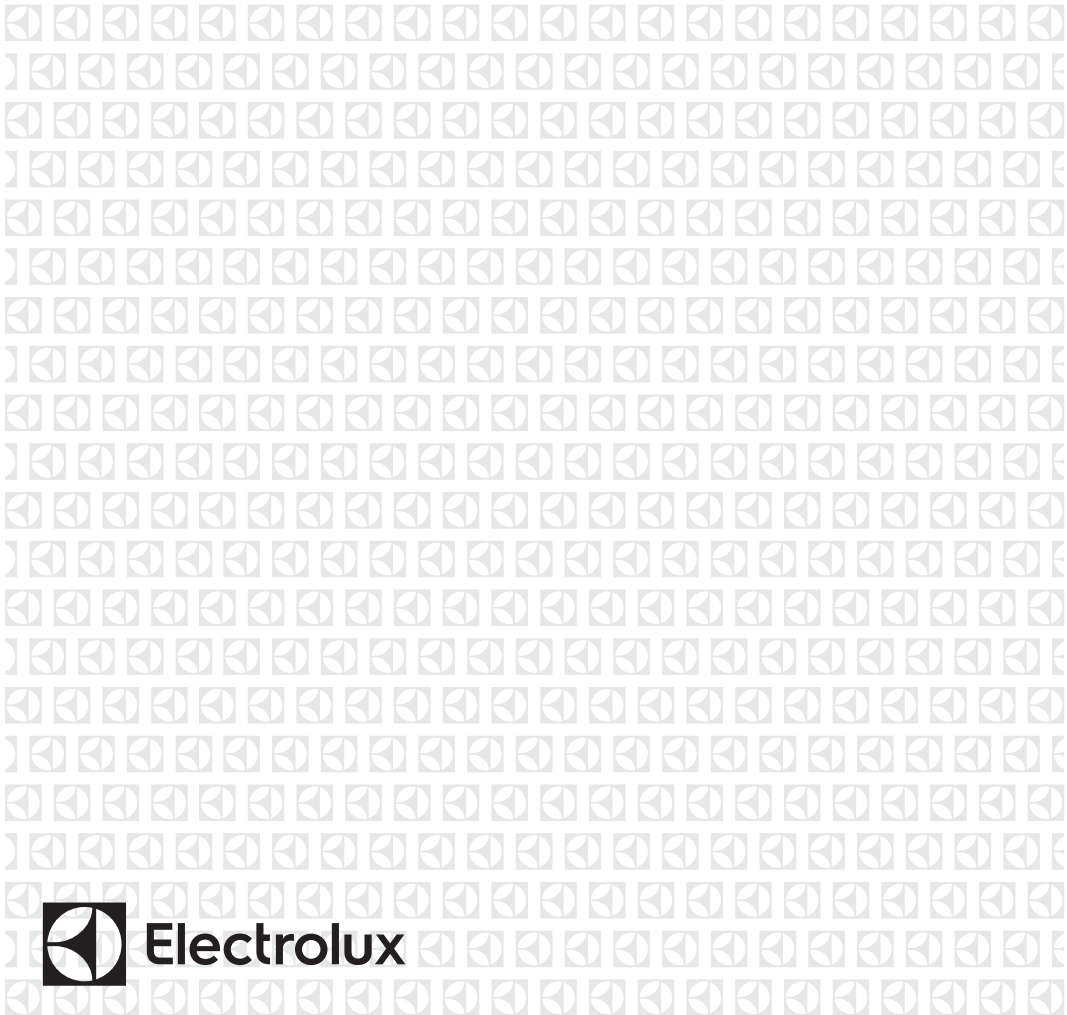


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Washing Machine

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User Manual



**Electrolux**

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## CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts.  
When contacting Service, ensure that you have the following data available.  
The information can be found on the rating plate. Model, PNC, Serial Number.



Warning / Caution-Safety information.



General information and tips.



Environmental information.

**Subject to change without notice.**

# 1. SAFETY INFORMATION

## CONDITIONS OF USE

This appliance is intended to be used in household and similar applications such as:

- Farm houses
- By clients in serviced apartments, holiday apartments and residential type environments.

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.

To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

### 1.1 GENERAL SAFETY



It is dangerous to alter the specifications or attempt to modify this product in anyway.



During high temperature wash program the door glass may get hot. Do not touch it!



Make sure that small pets do not climb into the drum. To avoid this, please check into the drum before using the appliance.



Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.



Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.



Only use the advised quantities of fabric softener and detergent. Damage to the fabric or appliance can occur if you overfill. Refer to the manufacturer's recommendations of quantities.



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.



Do not use your washing machine to wash articles with whalebones, material without hems or torn material.



Always unplug the appliance and turn off the water supply after use, clean and maintenance.



Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. Always insist on genuine spare parts.

---

## 1.2 INSTALLATION



This appliance is heavy. Care should be taken when moving it.



When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.



After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable.



If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.



All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in the user manual.



Always be sure, that there is no water leakage from hoses and their connections after the installation.



Any plumbing work required to install this appliance should be carried out by a qualified plumber.



Any electrical work required to install this appliance should be carried out by a qualified electrician.

---

### 1.3 USE



This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.



Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.



Do not overload the appliance. See the relevant section in the user manual.



Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed.



Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.



Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.



Never use the washing machine if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the washing machine is accessible.

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### 1.4 CHILD SAFETY



This washing machine is not intended for use by young children or infirm persons without supervision.



Young children should be supervised to ensure that they do not play with the appliance.



The packaging components (e.g. plastic film, polystyrene) can be dangerous to children - danger of suffocation! Keep them out of children's reach.



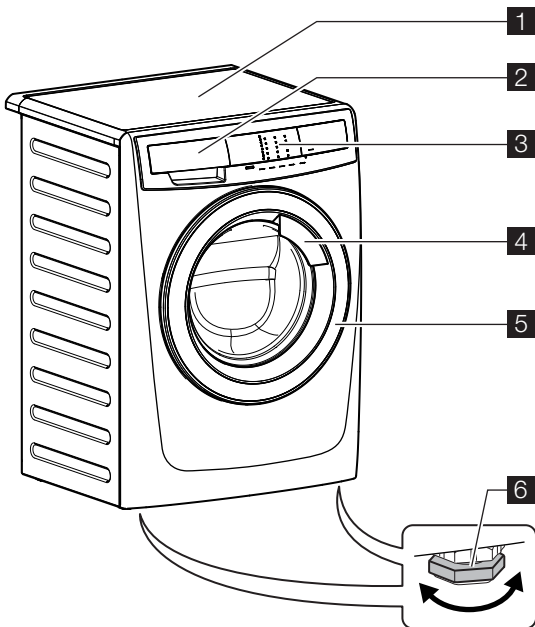
Keep all detergents in a safe place out of children's reach.



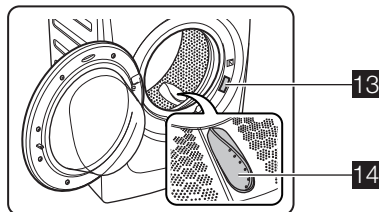
Make sure that children or pets do not climb into the drum.

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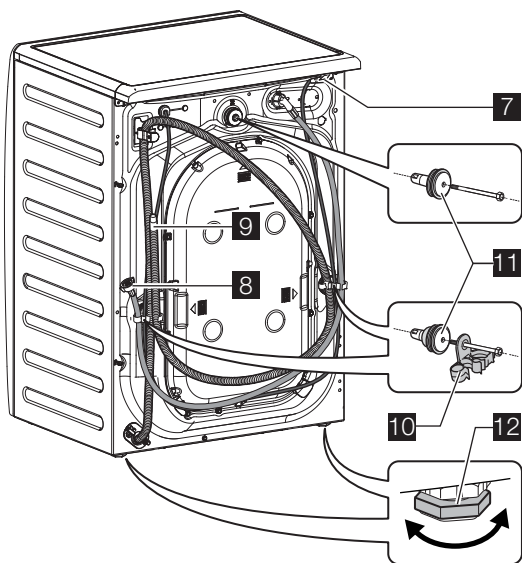
## 2. PRODUCT DESCRIPTION



- 1 Worktop
- 2 Detergent/Softener Dispenser
- 3 Control Panel
- 4 Door Handle
- 5 Door



- 6 Level Adjustment Feet (Front)
- 7 Mains Cable
- 8 Water Inlet Hose
- 9 Water Drain Hose
- 10 Hose Support (2pcs)
- 11 Transit Bolts (3pcs)
- 12 Level Adjustment Feet (Back)
- 13 Rating Label
- 14 Drum Leaf Lifter



### ACCESSORIES

- **Plastic caps**



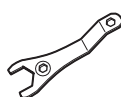
To close the holes on the rear side of the cabinet after the removal of the transit bolts.

- **Plastic hose guide**



To connect the drain hose on the edge of a sink.

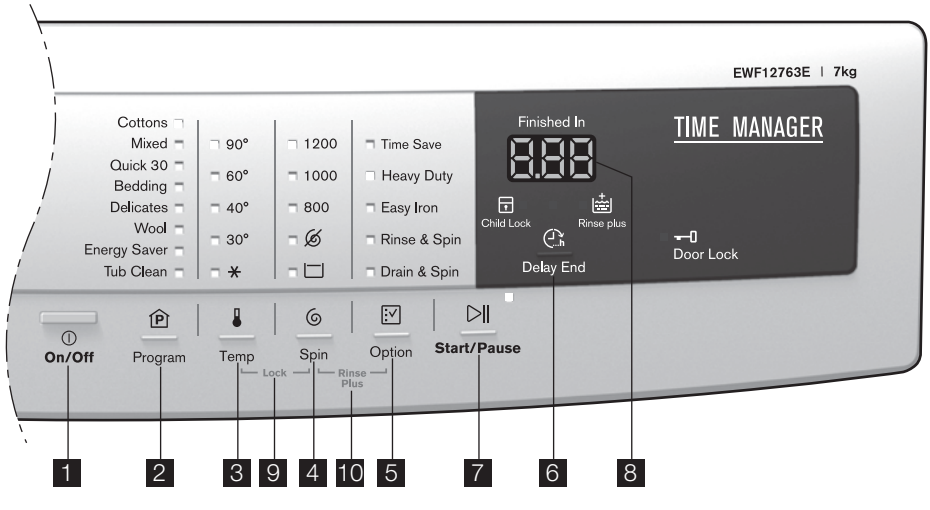
- **Spanner**



To remove the transit bolts.  
To adjust levelling legs.

## 3. CONTROL PANEL

### 3.1 Control Panel Description



#### 1 On/Off Button

On/Off button is used to turn on and turn off your washing machine.

#### 2 Program Touchpad ( P )

Press this touchpad to select the washing program. The relevant light will light up. (For more information about washing programs, please see page 10)

#### 3 Temperature Touchpad ( ° )

Press this touchpad repeatedly to increase or decrease the wash temperature if you want your laundry to be washed at a temperature different from the one proposed by the washing machine.

The relevant light will light up.

**i** Different temperatures can be combined which is dependent on the program selected.

#### 4 Spin Touchpad ( ⌀ )

Press this touchpad repeatedly to increase or decrease the spin speed, if you want your laundry to be spun at a speed different from the one proposed by the washing machine. The relevant light will light up.

**i** Different spin speed can be combined which is dependent on the program selected.

#### • No Spin

This option eliminates all the spin phases and increases the number of rinses.


#### • Rinse Hold

By selecting this option the water of the last rinse is not emptied out and the drum turns regularly to prevent the laundry creases. The door is still locked to indicate that the water must be emptied out.

**i** The door stays locked with the water in the drum. To drain the water refer to relevant paragraph on page 16.


## 5 Option Touchpad ( )



Press this touchpad, if you want your laundry to be washed with special functions. The relevant light will light up.

 Different options can be combined which is dependent on the program selected.

### • Time Save

With this option you can decrease the program duration. Use this option for items with light soil or items to refresh.

 This option will reduce the working time and the number of rinses.

If you need to add more rinse phases, press “” + “” at the same time to add “Rinse Plus” option. (see page 9)

### • Heavy Duty

Use this option if your clothes are heavily soiled. The washing cycle lasts longer with this option.


### • Easy Iron

When selecting this option the laundry is gently washed and spun to avoid creasing. In this way ironing is easier.

The appliance decreases the spin speed, uses more water and adapts the program duration to the type of laundry.

### • Rinse & Spin

This option performs the final rinse stage of the selected wash program.

Rinse Plus function “” can also be selected to add more rinses.

Spin speed can also be modified. If “No Spin” is selected, appliance will only rinse.

## • Drain & Spin

Use this option for very wet clothes to remove the water and spin. If “No Spin” is selected, appliance will only drain.

## 6 Delay End Touchpad ( )

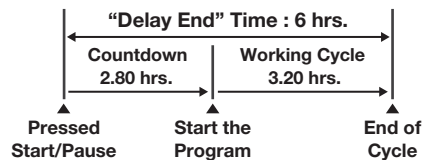
Before you start the program, this option makes it possible to define the end of the washing program from minimum 3 hours to maximum 20 hours.

### NOTE:

If program duration is longer than 3 hours minimum Delay End option starts from 4 hours.

Press the Delay End touchpad to choose the end time as your wish. The display will show the number of hours and the indicator above the touchpad will light up. This option must be selected after choosing the wash program, and before pressing the “Start/Pause” touchpad.

For example, if the program duration of your selected program is 3.20 hours and you define the “Delay End” time to 6 hours. This means your wash program will finish in 6 hours. (See diagram below)



After selecting Delay End time, press Start/Pause touchpad to start the program. Machine will then countdown and update time on the display every hour until it reaches the starting point of the wash cycle.



If you wish to modify or cancel Delay End option after starting the program, follow the steps below:

- set the washing machine to PAUSE by pressing “Start/Pause” touchpad;
- deselect this option by pressing Delay End once;
- press the “Start/Pause” to start the program.

## 7 Start/Pause Touchpad (▶||)

To start the selected program, press the “Start/Pause”.

To interrupt a program which is running, press the “Start/Pause” to pause the machine, the Start/Pause pilot light flashes.

To restart the program from the point at which it was interrupted, press the “Start/Pause” again, the Start/Pause pilot light will stop flashing.

## 8 Display

The display shows the following information:

### Estimated time of the selected program



After selecting a program, the estimated time is displayed in hours and minutes (for example 3.01).

The estimated time is calculated automatically on the basis of the maximum recommended load for each type of fabric. After the program has started, the time remaining is updated every minute.

### End Of Program



When the program is completed the display will show “0”.

## Alarm Codes



In the event of operating problems, some alarm codes can be displayed, for example E20. (See “Troubleshooting”.)

## Incorrect Option Selection



If an option which is not compatible with the set wash program selected, the display will show “Err” and flash with 3 consecutive short beeps.

## 9 Child Lock Option (🔒)

Your appliance is provided with CHILD SAFETY LOCK which permits you to leave the appliance unsupervised with the door closed without having to worry that children might be injured by or cause damage to the appliance.

Set this option after pressing the Start/Pause touchpad.

To set “Child Lock” option:

- Press and hold “🔒” and “🌀” touchpads at the same time until the LED “🔒” lights up.



**The touchpads are locked (except for the On/Off “🔒” button).**

- To deactivate press and hold these 2 touchpads at the same time until the LED “🔒” goes off.



**This function remains enabled even after the appliance is switched off.**

## 10 Rinse Plus Option (👉)

This option is recommended for people who are allergic to detergents, and in areas where the water is very soft.

Select this option to add rinsing phases to a program.

To set “Rinse Plus” option:

- Press and hold “⌚” and “☑️” touchpads at the same time until the LED “🚰” lights up.
- To deactivate press and hold these 2 touchpads at the same time until the LED “🚰” goes off.



**NOTE:**

- **This function increases the program duration.**
- **This function remains enabled even after the appliance is switched off.**

### 3.2 Enabling/Disabling Buzzer Sounds

The buzzer sounds operate when:

- The program is completed.
- The appliance has a malfunction.
- If you want to disable the buzzer sound (except for event of appliance malfunction), press and hold “Programs (P)” and “Temp (🌡️)” touchpads at the same time for 3 seconds, and listen for “BEEP, BEEP”.
- To enable the Buzzer press and hold these 2 touchpads at the same time for 3 seconds, and listen for “BEEP”.

### 3.3 Programs + Options

Program; Temp.	Program Description (type of load and soil level)	Maximum Dry Clothes Capacity (Model: Max. kg)	Maximum Spin Speed (Model: Max. rpm)	Options									
				No Spin	Rinse Hold	Time Save	Heavy Duty	Easy Iron	Rinse & Spin	Drain & Spin	Delay End	Rinse +	
<b>Cottons;</b> Cold to 90 °C	White cotton with heavy level of soil.	7 kg	1200 rpm	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️
<b>Mixed;</b> Cold to 60 °C	Synthetic or mixed fabric items with normal level of soil.	3.5 kg	1200 rpm	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️	☑️
<b>Quick 30;</b> 30 °C	Synthetic and mixed fabric items. Light soil and items to freshen up.	3 kg	800 rpm	☑️	☑️	✗	✗	✗	☑️	☑️	☑️	☑️	✗
<b>Bedding;</b> Cold to 40 °C	Special program for one synthetic blanket, duvet, bedspread and so on.	3.5 kg	800 rpm	☑️	☑️	✗	✗	✗	☑️	☑️	☑️	☑️	☑️
<b>Delicates;</b> Cold to 40 °C	Delicate fabrics as acrylics, viscose, polyester items with normal soil.	3.5 kg	1200 rpm	☑️	☑️	☑️	☑️	✗	☑️	☑️	☑️	☑️	☑️

## 3.3 Programs + Options (continue)

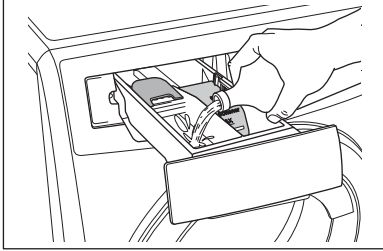
Program; Temp.	Program Description (type of load and soil level)	Maximum Dry Clothes Capacity (Model: Max. kg)	Maximum Spin Speed (Model: Max. rpm)	Options								
				No Spin	Rinse Hold	Time Save	Heavy Duty	Easy Iron	Rinse & Spin	Drain & Spin	Delay End	Rinse +
<b>Wool;</b> Cold to 40 °C	Specially tested program for woollen garments bearing the 'Pure new woollen, non-shrink, machine washable' label.	2 kg	1000 rpm	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Energy Saver;</b> 40 °C, 60 °C <sup>1)</sup>	White and colourfast, cotton with normal soil. Set this program to have a good washing results and decrease the energy consumption. The time of the washing program is extended;	7 kg	1200 rpm	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Tub Clean</b>	For cleaning the wash bowl.			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <sup>2)</sup>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**1)** Energy Saver program with 60 °C option selected is recommended for a full load of normally soiled cottons, and is the water and energy rating label program.

**2)** Default option for "Tub Clean" program, cannot disable this option.

## 4. BEFORE FIRST USE

1. Ensure that the electrical and water connections comply with the installation instructions.
2. Put 2 litres of water in the detergent compartment for washing phase. This activates the drain system.



3. Select "Whites" cycle at 90 °C, without any laundry in the machine, to remove any manufacturing residue from the drum and tub then start the machine.

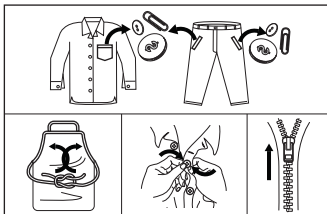
## 5. DAILY USE

- Connect the mains plug to the mains socket.
- Turn the water tap on.

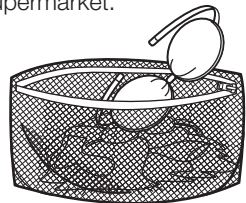
### 5.1 Four Steps Start Up Guide

#### Step 1 - Loading The Laundry

1. **i IMPORTANT!**
  - Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).
  - Make sure that you wash lint collectors separately from lint producers.
  - Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.

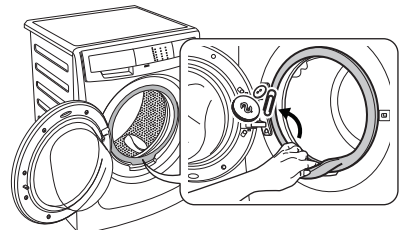


- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.



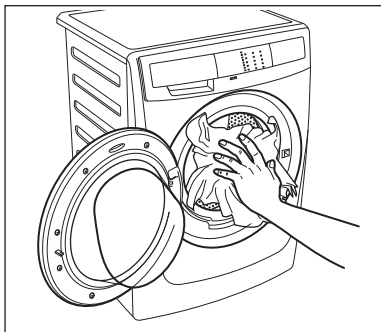
- Remove hooks or tie them up in a bag or net.

2. Open the door by carefully pulling the door handle outwards.

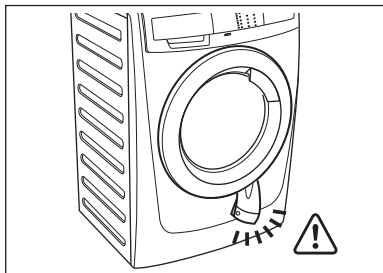


Check and remove objects (if there are any) that could be trapped in the fold.

- Place the laundry in the drum, one item at a time, shaking them out as much as possible.

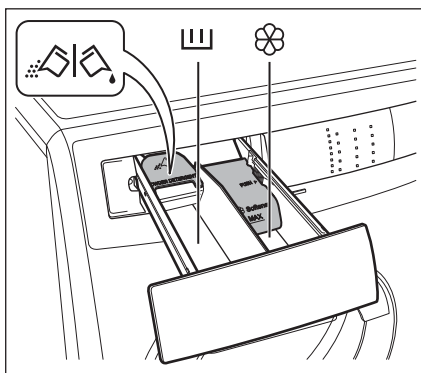


- Close the door and make sure that no laundry remains between the seal and the door. There is a risk of water leakage or damage to the machine and your laundry.





## Step 2 - Using Detergent And Additives

- Detergent Dispenser Drawer



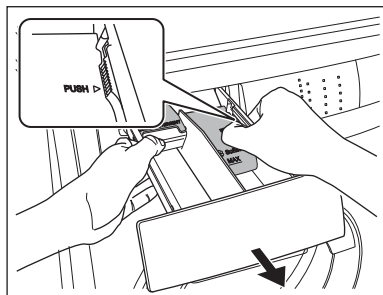
The detergent dispenser is divided into two compartments.

-  Compartment "DETERGENT"  
This compartment is used for detergent on all programs.
-  Compartment "SOFTENER"  
This compartment is used for fabric conditioner and starching agent.

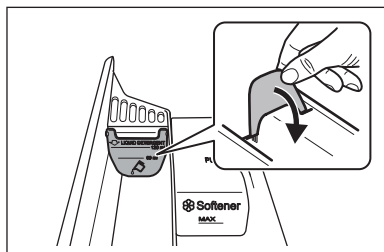
## Powder or liquid detergent




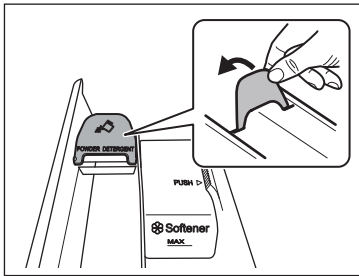
Remove the drawer by pushing the side tab and pulling it out (as shown below).



-  Position **down**: for liquid detergent.




 Position **up**: for powder detergent (factory setting).

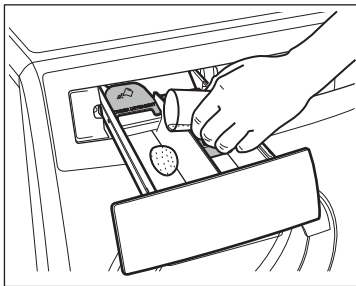



**i** **When you use the liquid detergent:**

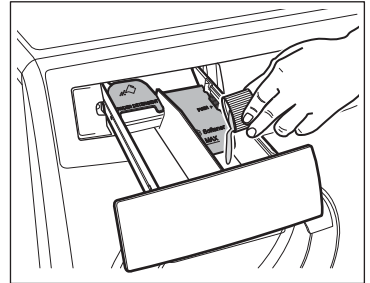
- Do not use gelatinous or thick liquid detergents.
- Do not put more liquid than the maximum level.
- Do not set the DELAY END.

2. Measure out the detergent and the fabric softener;

- Pull out the dispenser drawer until it stops.
- Measure out the amount of detergent required, pour it into the main wash compartment (  ).



- If required, pour fabric softener into the compartment marked  (the amount used must not exceed the "MAX" mark in the drawer).




- Close the drawer gently.

## Step 3 - Setting A Program For Washing






Press the On/Off button to turn on the washing machine.

The indicator of the “Start/Pause” touchpad flashes.



2.   
 Cottons  Press the Program touchpad, to choose the wash program you require.  
 Mixed   
 Quick 30   
 Bedding   
 Delicates   
 Wool   
 Energy Saver   
 Tub Clean   
 (For more information about washing programs, please see page 10)

- The relevant light will light up.
- The display shows the program duration.

3. 

<input type="checkbox"/> 90°	<input type="checkbox"/> 1200	If you want your laundry to be spun or use temperature different from the one proposed by the washing machine.
<input type="checkbox"/> 60°	<input type="checkbox"/> 1000	
<input type="checkbox"/> 40°	<input type="checkbox"/> 800	
<input type="checkbox"/> 30°	<input type="checkbox"/> 	
<input type="checkbox"/> *	<input type="checkbox"/> 	
	<input type="checkbox"/> 	




Press the Spin “” and the temperature “” touchpads repeatedly to change the spin speed and temperature.


4. 

<input type="checkbox"/> Time Save	Press this touchpad, if you want your laundry to be washed with special functions.
<input type="checkbox"/> Heavy Duty	
<input type="checkbox"/> Easy Iron	
<input type="checkbox"/> Rinse & Spin	
<input type="checkbox"/> Drain & Spin	




The relevant light will light up.

 Different functions can be combined which is dependent on the program selected.


 If you want to reduce washing time, select the “**Time Save**”<sup>\*</sup> option to reduce washing time.

**NOTE:** This option is suitable for lightly soiled or items that need refreshing.

5. If you want to define the end of the washing program, press the “Delay End (  )” touchpad repeatedly to choose your washing machine working time.

## Step 4 - Starting a program



To start a program, press the Start/Pause (  ) touchpad,

the corresponding pilot light will stop flashing and a default program duration will be displayed on the screen.

 **NOTE**

After approximately 15 minutes into the wash cycle the dot on the screen will start to flash.



This is to indicate that the machine is adjusting the program duration based on the type and size of the load. When this phase is finished the dot will stop flashing and remains lit for the rest of the cycle. The display will now show the new adjusted program duration.


## 5.2 Interruption Of A Program

- To pause press Start/Pause. The indicator will start flashing.
- Press the Start/Pause again. The program will continue.


## 5.3 Changing A Program

Changing a running program is possible only by switching off the appliance.

- Press the “On/Off” button to cancel the program and to turn off the appliance.
- Press the “On/Off” button again to start the appliance. Now, you can set a new washing program.


 The appliance will not drain the water.



## 5.4 Changing The Options


 Once the wash program has started, only some of the options can be changed. Machine will display “Errr” if selected option is not available.

1. Press Start/Pause to pause. The indicator will start flashing.
2. Change the options.
3. Press Start/Pause again. The program will continue.


## 5.5 Opening The Door


While a program or the Delay End is operating, the appliance door is locked and the door lock indicator “” is on.

First set the machine to PAUSE by pressing the “Start/Pause ” touchpad. Wait until the door lock indicator “” goes off, then the door can be opened.


If the door lock indicator “” does not disappear, **this means that the machine is already heating and the water level is above the bottom edge of the door or the drum is turning.** In this case the door CAN NOT be opened. If you need to open it, you must drain the water to open the door.

To drain the water, you have to switch the machine off by pressing the “On/Off” button to deactivate the appliance. Turn On the machine and select “Drain & Spin” option, then press Start/Pause touchpad to start the program.

 You can select “**No Spin**”, if you want the machine to only drain the water.


When the program is completed and the door lock indicator “” goes off, you can open the door.

## 5.6 When The Washing Program Is Completed, But There Is Water In The Drum (Option “Rinse Hold” is used)


- The drum turns regularly to prevent the creases in the laundry.
- The indicator “Start/Pause” flashes to remind you to drain the water.
- The door lock indicator “” is on. The door stays locked.


You must drain the water to open the door.


### To drain the water:

1. Press the “Start/Pause ” touchpad. The appliance drains the water and spins with the maximum spin speed for selected program.






**Alternatively**, before pressing the “Start/Pause” touchpad, you can press the “Spin ” touchpad to change the spin speed. You can select “No Spin”, if you want the machine to only drain the water.

2. When the program is completed and the door lock indicator “” goes off, you can open the door.
3. Press the “On/Off” button to deactivate the appliance.

 After approximately 18 hours if you do not press Start/Pause touchpad, the appliance will drain and spin automatically (except for Wool/Handwash program) .



## 5.7 At The End Of The Program

- The appliance stops automatically.
- The acoustic signal will operate.
- The display will show “”.
- The indicator of the “Start/Pause” touchpad goes off.
- The door lock indicator “” goes off.
- Remove the laundry from the appliance. Make sure that the drum is empty.
- Keep the door and the detergent drawer ajar, to prevent the mildew and odours.
- Turn off the water tap.

 At the end of the program the time remaining can suddenly decrease from 7 minutes or less to 0 due to the overestimated total program time during the load sensing phase. In some cases (with perfectly balanced load) the program time can be shorter than the time estimated after the load sensing phase is completed. This is a normal behavior of the machine and not a cause for concern as it does not compromise its performance.

## 5.8 AUTO Stand-By Option

The AUTO Stand-by option automatically deactivates the appliance to decrease the energy consumption when:

- You do not press any touchpads for 5 minutes before you press “Start/Pause”.
  -  Press the “On/Off” button to activate the appliance again.
- After 5 minutes from the end of the washing program.
  -  Press the “On/Off” button to activate the appliance again.

## 6. WASHING HINTS

### 6.1 Sorting The Laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

### 6.2 Temperatures

90°C	For heavily or normally soiled white cottons and linen (e.g. tea cloths, towels, tablecloths, sheets...).
60°C 50°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas...) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).
40°C 30°C Cold	For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

### 6.3 Before Loading The Laundry

Never wash whites and coloureds together. Whites may lose their "whiteness" in the wash.

New coloured items may run in the first wash; they should therefore be washed separately the first time.

Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).

Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.

Remove persistent stains before washing.

Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care.

Remove hooks or tie them up in a bag or a net.

### 6.4 Maximum Loads

Recommended loads are indicated in the program charts. General rules:

Cotton, linen:	drum full but not too tightly packed;
Synthetics, Delicate:	drum no more than half full;
Woollens:	drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy. For heavily soiled laundry, reduce the load size.

### 6.5 Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

**Blood:** treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

**Oil based paint:** moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

**Dried grease stains:** moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

**Rust:** oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

**Mould stains:** treat with bleach, rinse well (whites and fast coloureds only).

**Grass:** soap lightly and treat with bleach (whites and fast coloureds only).

**Ball point pen and glue:** moisten with acetone (\*), lay the garment on a soft cloth and dab the stain.

**Lipstick:** moisten with acetone (\*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

**Red wine:** soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

**Ink:** depending on the type of ink, moisten the fabric first with acetone (\*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

**Tar stains:** first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(\*) do not use acetone on artificial silk.

## 6.6 Detergents and Additives

Good washing results also depend on the choice of detergent and use of the correct quantities to avoid waste and protect the environment.


Although biodegradable, detergents contain substances which, in large quantities, can upset the delicate balance of nature.


The choice of detergent will depend on the type of fabric (delicates, woollens, cottons, etc.), the colour, washing temperature and degree of soiling.

### **Only low suds Front load washer detergents should be used in this appliance:**

- powder detergents for all types of fabric,
- powder detergents for delicate fabrics (60 °C max) and woollens,
- liquid detergents, preferably for low temperature wash program (60 °C max) for all types of fabric, or special for woollens only.

The detergent and any additives must be placed in the appropriate compartments of the dispenser drawer before starting the wash program.

Pour liquid detergent into the dispenser drawer compartment marked “” just before starting the program.

Any fabric softener or starching additives must be poured into the compartment marked “” before starting the wash program.

Follow the product manufacturer’s recommendations on quantities to use and do not exceed the MAX mark in the detergent dispenser drawer.

**Do not spray stain pre-treatment products (e.g. Preen) on or near the machine, as it can attack plastic materials reducing its life.**

## 6.7 Quantity of Detergent To Be Used

Water hardness is classified in so-called “degrees” of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

Follow detergent manufacturers instructions on recommended dosage of detergent.

### **Not enough washing powder causes:**

- the washload to turn grey,
- greasy clothes.

### **Too much washing powder causes:**

- sudsing,
- reduced washing effect,
- inadequate rinsing.

### **Use less detergent if:**

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam form during washing.



































### **NOTE:**

**Use only front load type detergents and reduce the amount of detergent if oversudsing occurs.**

## 7. INTERNATIONAL WASH CODE SYMBOLS

 These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

<p><b>Energetic wash</b></p>    <p><b>Delicate wash</b></p>	 <p>Max. wash temperature 95 °C</p>	 <p>Max. wash temperature 60 °C</p> 	 <p>Max. wash temperature 40 °C</p>  	 <p>Max. wash temperature 30 °C</p> 	 <p>Hand wash</p>	 <p>DO NOT wash at all</p>
 <p><b>Bleaching</b></p>	 <p>Bleach in cold water</p>			 <p>DO NOT bleach</p>		
 <p><b>Ironing</b></p>	 <p>Hot iron max. 200 °C</p>	 <p>Warm iron max. 150 °C</p>	 <p>Lukewarm iron max. 110 °C</p>	 <p>DO NOT iron</p>		
 <p><b>Dry cleaning</b></p>	 <p>Dry cleaning in all solvents</p>	 <p>Dry cleaning in perchlorethylene, petrol, pure alcohol, R 111 &amp; R 113</p>	 <p>Dry cleaning in petrol, pure alcohol and R 113</p>	 <p>DO NOT dry clean</p>		
 <p><b>Drying</b></p>	 <p>Flat</p>	 <p>On the line</p>	 <p>On clothes hanger</p>	 <p>High temperature</p>  <p>Low temperature</p> <p>Tumble dry</p>	 <p>DO NOT tumble dry</p>	

## 8. CARE AND CLEANING



### WARNING!

You must DISCONNECT the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

### 8.1 External Cleaning

Clean the appliance only with soap and warm water. Fully dry all the surfaces.



### CAUTION!

**Do not use alcohol, solvents or chemical products.**

### 8.2 Descaling

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine.

Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions.

This will help to prevent the formation of lime deposits.

### 8.3 After Each Wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance. Keeping the door open after a wash will also help to preserve the door seal.

### 8.4 Maintenance Wash With "Tub Clean" program

With the use of low temperature washes it is possible to get a build up of residues inside the drum.

We recommend to use "Tub Clean" program to clean the drum regularly to remove any residue.

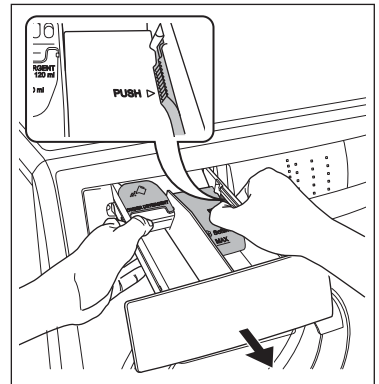
To run a maintenance wash:

- The drum should be empty of laundry.
- Select the "Tub Clean" program.
- Press Start/Pause to start the program.

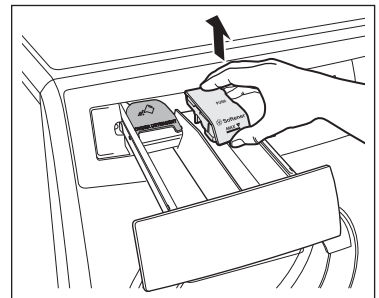
### 8.5 Cleaning The Dispenser Drawer

The washing powder and additive dispenser drawer should be cleaned regularly.

Remove the drawer by pushing the catch and pulling it out. Flush it out under a tap, to remove any traces of accumulated powder.



To aid cleaning, the top part of the additive compartment should be removed.

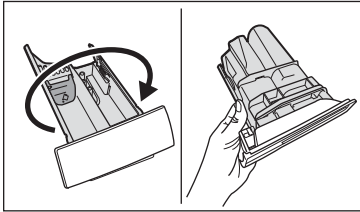


## 8.6 Cleaning The Drawer Bottom

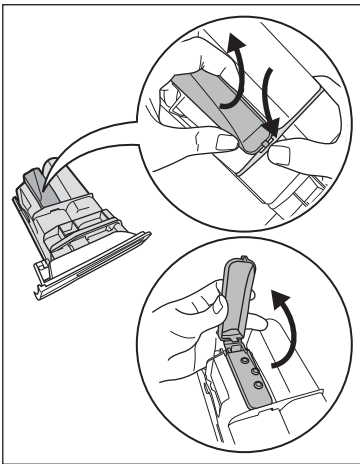
It is recommended to clean the bottom of softener dispenser regularly to remove any residue.

To clean the bottom of softener dispenser:

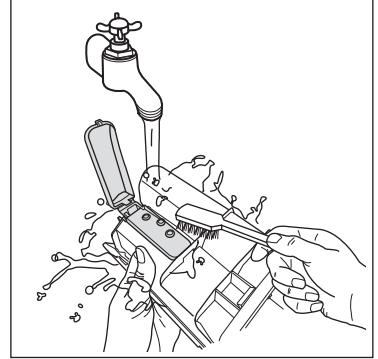
1. After pulling out the drawer from its recess, turn the bottom side up.



2. Push the catch and pull up the softener bottom cover.



3. Clean the dispenser with an old toothbrush under the water tap.

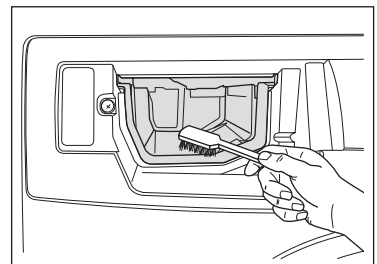


4. Close the softener bottom cover.

## 8.7 Cleaning The Drawer Recess

Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess.

Replace the drawer and run the rinse program without any clothes in the drum.



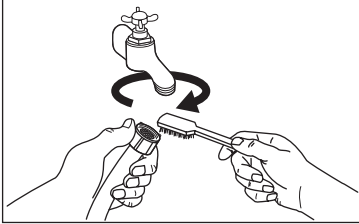
## 8.8 Cleaning The Water Inlet Filter

If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged.

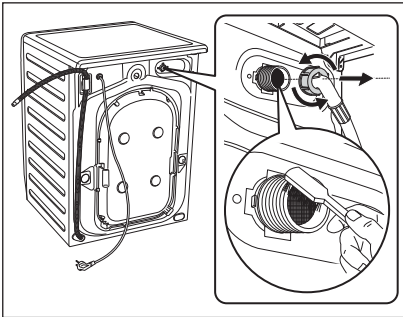
It is therefore a good idea to clean it from time to time.

To clean the water inlet filters:

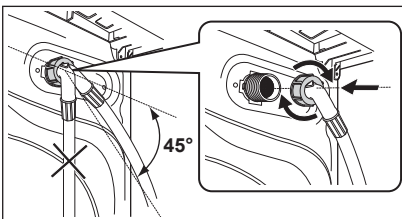
1. Close the water tap.
2. Remove the water inlet hose from the water tap.
3. Clean the filter in the inlet hose with a stiff brush.



4. Remove the inlet hose behind the appliance.
5. Clean the filter in the valve with a stiff brush or a towel.



6. Install again the inlet hose. Make sure that the couplings are tight to prevent leakages.



7. Open the water tap.

## 8.9 The Dangers Of Freezing

If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

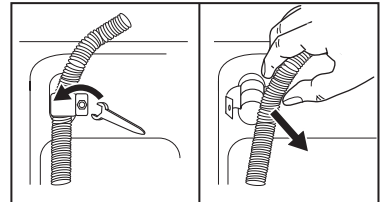


For an emergency drain follow the same procedure.



**Disconnect the mains plug from the mains socket.**

1. Turn off the water tap.
2. Unscrew the inlet hose.
3. Remove the drain hose from the rear support and unhook it from sink or spigot.



4. Put the ends of the drain and inlet hose in a container. Let the water flow out of the hoses.
5. When no more water flows, install the inlet hose and the drain hose again.



**Make sure that the temperature is more than 0 °C before you use the appliance again.**

**The manufacturer is not responsible for damages caused by low temperatures.**



## 9. TROUBLESHOOTING

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below.

During machine operation it is possible that the red Start/Pause pilot light flashes to indicate that the machine is not working.

Once the problem has been eliminated, press the Start/Pause touchpad to restart the program. If after all checks, the problem persists, contact your local Service Centre.

Malfunction	Possible cause	Solution
<b>The washing machine does not start:</b>	<ul style="list-style-type: none"> <li>The door has not been closed. (Error code: E 40 )</li> </ul>	<ul style="list-style-type: none"> <li>Close the door firmly.</li> </ul>
	<ul style="list-style-type: none"> <li>The plug is not properly inserted in the power socket.</li> </ul>	<ul style="list-style-type: none"> <li>Insert the plug into the power socket.</li> </ul>
	<ul style="list-style-type: none"> <li>There is no power at the socket.</li> </ul>	<ul style="list-style-type: none"> <li>Please check your domestic electrical installation.</li> </ul>
	<ul style="list-style-type: none"> <li>The Start/Pause touchpad has not been pressed.</li> </ul>	<ul style="list-style-type: none"> <li>Press the Start/Pause touchpad.</li> </ul>
	<ul style="list-style-type: none"> <li>The "Delay End" has been selected.</li> </ul>	<ul style="list-style-type: none"> <li>If the laundry are to be washed immediately, cancel the "Delay End".</li> </ul>
<b>The machine does not fill the water:</b>	<ul style="list-style-type: none"> <li>The water tap is closed. (Error code: E 10 )</li> </ul>	<ul style="list-style-type: none"> <li>Open the water tap.</li> </ul>
	<ul style="list-style-type: none"> <li>The inlet hose is squashed or kinked. (Error code: E 10 )</li> </ul>	<ul style="list-style-type: none"> <li>Check the inlet hose connection.</li> </ul>
	<ul style="list-style-type: none"> <li>The filter in the inlet hose is blocked. (Error code: E 10 )</li> </ul>	<ul style="list-style-type: none"> <li>Clean the water inlet hose filter.</li> </ul>
	<ul style="list-style-type: none"> <li>The door is not properly closed. (Error code: E 40 )</li> </ul>	<ul style="list-style-type: none"> <li>Close the door firmly.</li> </ul>
<b>The machine fills then empties immediately:</b>	<ul style="list-style-type: none"> <li>The end of the drain hose is too low. (Error code: E 10 )</li> </ul>	<ul style="list-style-type: none"> <li>Refer to relevant paragraph in "water drainage" section.</li> </ul>
<b>The machine does not empty and/or does not spin:</b>	<ul style="list-style-type: none"> <li>The drain hose is squashed or kinked. (Error code: E 20 )</li> </ul>	<ul style="list-style-type: none"> <li>Check the drain hose connection.</li> </ul>
	<ul style="list-style-type: none"> <li>The drain pump is clogged. (Error code: E 20 )</li> </ul>	<ul style="list-style-type: none"> <li>Please call Service Center.</li> </ul>
	<ul style="list-style-type: none"> <li>The option "Rinse Hold" or "No Spin" has been selected.</li> </ul>	<ul style="list-style-type: none"> <li>Press Start/Pause to drain the water. (see page 16)</li> <li>Select spin program.</li> </ul>
	<ul style="list-style-type: none"> <li>The laundry is not evenly distributed in the drum.</li> </ul>	<ul style="list-style-type: none"> <li>Pause the machine and redistribute laundry manually.</li> </ul>

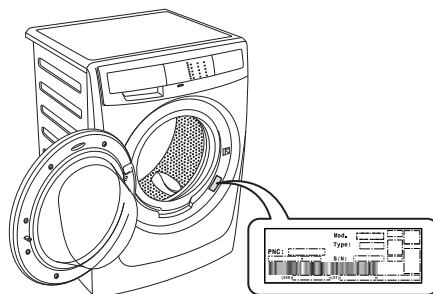
Malfunction	Possible cause	Solution
<b>There is water on the floor:</b>	<ul style="list-style-type: none"> <li>• Too much detergent or unsuitable detergent (creates too much foam) has been used.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce the detergent quantity or use another one.</li> </ul>
	<ul style="list-style-type: none"> <li>• Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the water inlet hose connection.</li> </ul>
	<ul style="list-style-type: none"> <li>• The drain hose is damaged.</li> </ul>	<ul style="list-style-type: none"> <li>• Please call Service Center.</li> </ul>
<b>Unsatisfactory washing results:</b>	<ul style="list-style-type: none"> <li>• Too little detergent or unsuitable detergent has been used.</li> </ul>	<ul style="list-style-type: none"> <li>• Increase the detergent quantity or use another one.</li> </ul>
	<ul style="list-style-type: none"> <li>• Stubborn stains have not been treated prior to washing.</li> </ul>	<ul style="list-style-type: none"> <li>• Use commercial products to treat the stubborn stains.</li> </ul>
	<ul style="list-style-type: none"> <li>• The correct temperature was not selected.</li> </ul>	<ul style="list-style-type: none"> <li>• Check if you have selected the correct temperature.</li> </ul>
	<ul style="list-style-type: none"> <li>• Excessive laundry load.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce load.</li> </ul>
<b>The door will not open:</b>	<ul style="list-style-type: none"> <li>• The program is still running.</li> </ul>	<ul style="list-style-type: none"> <li>• Wait until the end of washing cycle.</li> </ul>
	<ul style="list-style-type: none"> <li>• There is water in the drum.</li> </ul>	<ul style="list-style-type: none"> <li>• Select “Drain &amp; Spin” option to empty out the water.</li> </ul>
	<ul style="list-style-type: none"> <li>• In case of power failed, the door cannot be open.</li> </ul>	<ul style="list-style-type: none"> <li>• Please wait until the power resume. But, if you really need to open it, please call Service Center.</li> </ul>
<b>The machine vibrates or is noisy:</b>	<ul style="list-style-type: none"> <li>• The transit bolts and packing have not been removed.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the correct installation of the appliance.</li> </ul>
	<ul style="list-style-type: none"> <li>• The support feet have not been adjusted.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the correct levelling of the appliance.</li> </ul>
	<ul style="list-style-type: none"> <li>• The laundry is not evenly distributed in the drum.</li> </ul>	<ul style="list-style-type: none"> <li>• Pause the machine and redistribute laundry manually.</li> </ul>
	<ul style="list-style-type: none"> <li>• There is very little laundry in the drum.</li> </ul>	<ul style="list-style-type: none"> <li>• Load more laundry.</li> </ul>
	<ul style="list-style-type: none"> <li>• Unstable floors eg. wooden floors.</li> </ul>	<ul style="list-style-type: none"> <li>• Refer to relevant paragraph in “Positioning” section.</li> </ul>
<b>Cycle time longer than displayed:</b>	<ul style="list-style-type: none"> <li>• Detergent over dose.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce the detergent quantity or use another one.</li> </ul>
	<ul style="list-style-type: none"> <li>• Machine unbalance.</li> </ul>	<ul style="list-style-type: none"> <li>• Redistribute laundry manually in the drum and start the spin phase again. Refer to relevant paragraph in “Positioning” section.</li> </ul>

Malfunction	Possible cause	Solution
<b>Spinning starts late or the machine does not spin:</b>	<ul style="list-style-type: none"> <li>The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum.</li> </ul> <p>The laundry is redistributed by reverse rotation of the drum.</p> <p>This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin program.</p>	<ul style="list-style-type: none"> <li>Pause the machine and redistribute laundry manually.</li> </ul>
<b>The machine makes an unusual noise:</b>	<ul style="list-style-type: none"> <li>Machine not installed properly.</li> <li>Transit bolts or packaging not removed.</li> <li>The load may be too small.</li> </ul>	<ul style="list-style-type: none"> <li>Make sure the levelling of the appliance is correct. Refer to "Installation".</li> <li>Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation".</li> <li>Add more laundry in the drum.</li> </ul>
<b>No water is visible in the drum:</b>	<ul style="list-style-type: none"> <li>Machines based on modern technology operate very economically using very little water without affecting performance.</li> </ul>	



If you are unable to identify or solve the problem, contact our service centre.

Before telephoning, make a note of the model, serial number and purchase date of your machine: the Service Centre will require this information.




## 10. TECHNICAL DATA

<b>Dimensions</b> (H x W x D)	85.0 x 60.0 x 57.6 cm	
<b>Power supply</b> (Voltage / Frequency)	220-240 V / 50 Hz	
<b>Total power absorbed</b>	2000 W	
<b>Minimum fuse protection</b>	10 A	
<b>Water supply pressure</b> (Maximum / Minimum)	0.8 MPa / 0.05 MPa	
<b>Maximum dry clothes capacity</b>	Cottons	7 Kg
	Mixed	3.5 Kg
	Quick 30	3 Kg
	Bedding	3.5 Kg
	Delicates	3.5 Kg
	Wool	2 Kg
	Energy Saver	7 Kg
	Tub Clean	- Kg
<b>Spin speed</b> (Maximum / Minimum)	1200 rpm / 800 rpm	

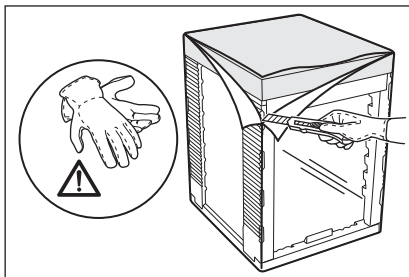
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# 11. INSTALLATION

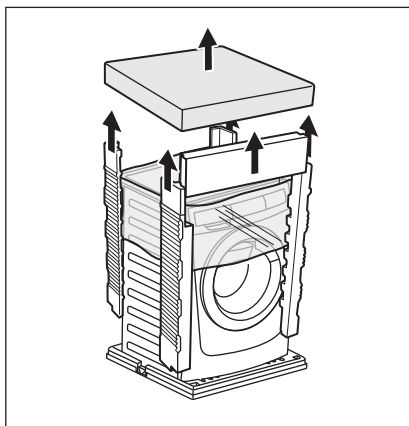
## 11.1 Unpacking

 **CAUTION!**  
All transit bolts and packing must be removed before using the appliance.

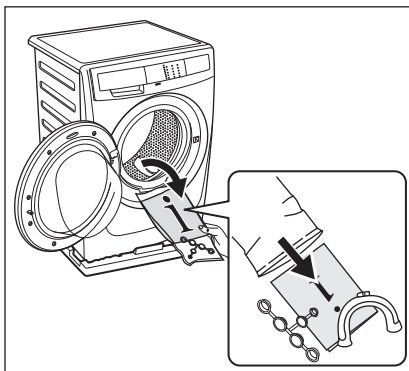
You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.



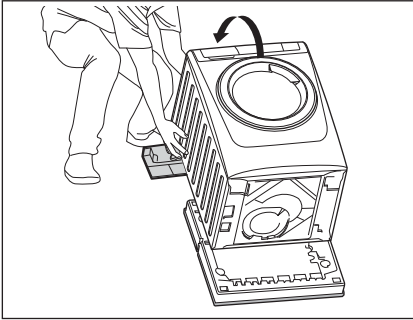
1. Use gloves. Remove the external film. If necessary, use a cutter.



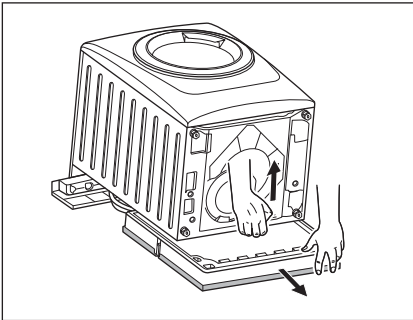
2. Remove the cardboard top.
3. Remove the polystyrene packaging materials.
4. Remove the plastic bag on top of the machine.



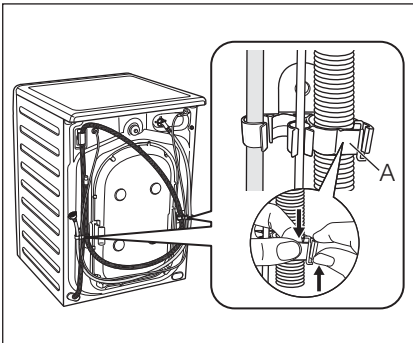
5. Open the door. Remove all the items from the drum.



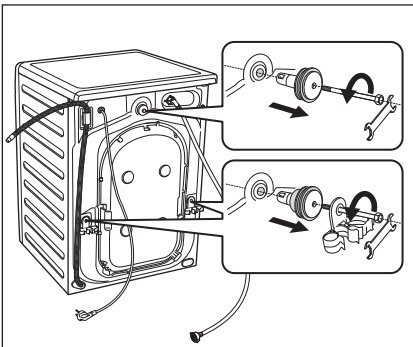
- Put one of the polystyrene packaging elements on the floor behind the appliance. Carefully put down the appliance with the rear side on it. Make sure not to damage the hoses.



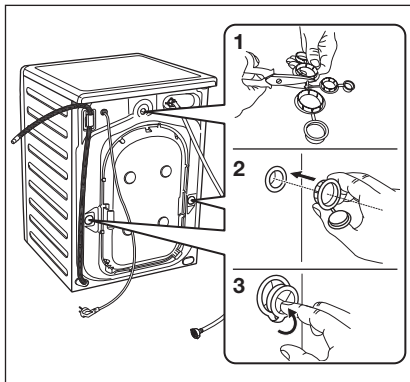
- Remove the polystyrene base.
- Pull up the appliance in vertical position.



- Remove the power supply cable and the drain and inlet hoses from the hose holders (A) on the rear of the appliance.



- Remove the three bolts. Use the Spanner supplied with the appliance.
- Pull out the plastic spacers.



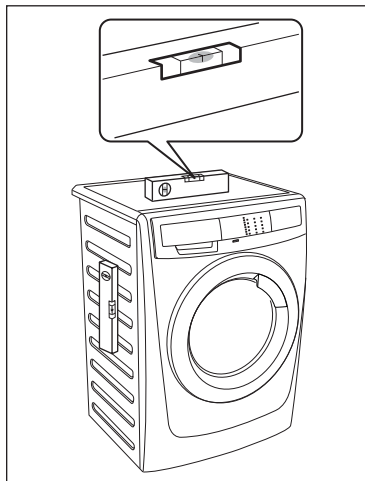
12. Put the plastic caps in the holes. You can find these caps in the user manual bag.

## 11.2 Positioning

**It is important that your washing machine stands firm and level on the floor to ensure correct operation.**

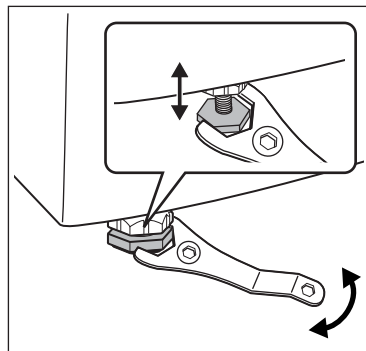
The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side so that the washing machine door is restricted.

Use a spirit level on the top and side of the washing machine to check the levels.

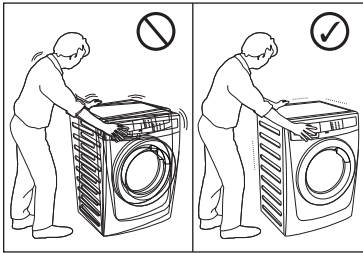


If you do not have a spirit level, as a guide use the edge of a door frame, cupboard or bench to check that the washing machine is level.

Loosen or tighten the feet to adjust the level. A correct adjustment of the appliance level prevents the vibration, noise and the movement of the appliance when in operation.



When the washing machine is levelled, try to rock it from corner to corner. If it does rock, adjust the legs again until it is levelled and does not rock.



Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor.

Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs etc.

Check that the machine does not touch the wall or cupboard units.

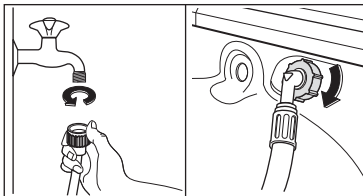
### 11.3 Water Inlet

Connect the water inlet hose to a tap with 3/4" BSP thread.

Use the hose supplied with the washing machine. **DO NOT USE OLD HOSES.**

The other end of the inlet hose which connects to the machine can be turned in any direction.

Simply loosen the fitting, rotate the hose and retighten the fitting, making sure there are no water leaks.

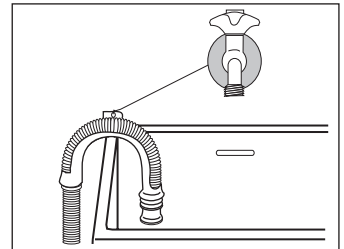


The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use.

### 11.4 Water Drainage

The end of the drain hose can be positioned in three ways:

- Hooked over the edge of a sink using the plastic hose guide supplied with the machine.



In this case, make sure the end cannot come unhooked when the machine is emptying.

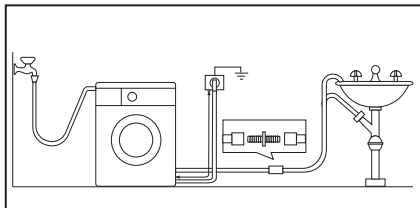
This could be done by tying it to the tap with a piece of string or attaching it to the wall.

- In a sink drain pipe branch. This branch must be above the trap so that the bend is at least 60 cm above the ground.
- Directly into a drain pipe at a height of no less than 60 cm and no more than 90 cm.

The end of the drain hose must always be ventilated, i.e. the inside diameter of the drain pipe must be larger than the outside diameter of the drain hose.

The drain hose must not be kinked. Run it along the floor; only the part near the drainage point must be raised.





For correct functioning of the machine the drain hose must remain hooked on the proper support piece situated on the top part of back side of the appliance.

## 11.5 Electrical Connection

This machine is designed to operate on a 220-240 V, single-phase, 50 Hz supply.

**“An incorrect power supply may void your warranty.”**

Check that your domestic electrical installation can take the maximum load required (2.0 kW), also taking into account any other appliances in use.



### **CAUTION!**

**Connect the machine to an earthed socket outlet.**

The manufacturer declines any responsibility for damage or injury through failure to comply with the above safety precaution.



**If the supply cord is damaged, should the appliance power supply cable need to be replaced, this shall be carried out by our Service Centre.**


When the appliance is installed the power supply cable must be easily accessible.

If this appliance is supplied from a cord extension set or electrical portable outlet device, the cord extension set or electrical portable device must be positioned so that it is not subject to splashing or ingress of moisture.

## 12. ENVIRONMENT CONCERNS

### 12.1 Packaging Materials



The materials marked with the symbol  are recyclable.

>PE<=polyethylene


>PS<=polystyrene

>PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

### 12.2 Old Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### 12.3 Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

# Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND

APPLIANCE: ELECTROLUX WASHING MACHINES & WASHER/DRYERS

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.**

**1. In this warranty:**

- (a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- (b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- (c) 'ASC' means Electrolux's authorised serviced centres;
- (d) 'Electrolux' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- (f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

**2. Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.

**3. Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 24 and in New Zealand for a period of 24 following the date of original purchase of the Appliance.

- Inverter motor – Further 8 years parts only

**4. Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

**5. Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

**6. Proof of purchase** is required before you can make a claim under this warranty.

**7. Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- (a) light globes, batteries, filters or similar perishable parts;
- (b) parts and Appliances not supplied by Electrolux;
- (c) cosmetic damage which does not affect the operation of the Appliance;

- (d) damage to the Appliance caused by:
  - (i) negligence or accident;
  - (ii) misuse or abuse, including failure to properly maintain or service;
  - (iii) improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
  - (iv) normal wear and tear;
  - (v) power surges, electrical storm damage or incorrect power supply;
  - (vi) incomplete or improper installation;
  - (vii) incorrect, improper or inappropriate operation;
  - (viii) insect or vermin infestation;
  - (ix) failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- (a) the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- (b) the Appliance is modified without authority from Electrolux in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced.

**8. How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available;
- (d) telephone the numbers shown below.

**9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

**10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

**11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

**Important Notice**

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in Australia <b>PLEASE CALL 13 13 49</b> <small>For the cost of a local call (Australia only)</small></p>	<p><b>AUSTRALIA</b> ELECTROLUX HOME PRODUCTS 163 O'Riordan Street, Mascot NSW 2020 electrolux.com.au</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in Australia <b>PLEASE 13 13 50</b> <small>For the cost of a local call (Australia only)</small></p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>PLEASE CALL 0800 10 66 10</b> <small>(New Zealand only)</small></p>	<p><b>NEW ZEALAND</b> ELECTROLUX (NZ) Limited 3-5 Niall Burgess Road, Mount Wellington electrolux.co.nz</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in New Zealand <b>PLEASE 0800 10 66 20</b> <small>(New Zealand only)</small></p>

www.electrolux.com



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