

EN Washing Machine

User Manual

Electrolux

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# CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts. When contacting Service, ensure that you have the following data available. The information can be found on the rating plate. Model, PNC, Serial Number.

- Narning / Caution-Safety information.
- **i** General information and tips
- Environmental information.

Subject to change without notice.

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# 1. A SAFETY INFORMATION

# 1.1 Conditions Of Use

This appliance is intended to be used in household and similar applications such as:

- Farm houses
- By clients in serviced apartments, holiday apartments and residential type environments.

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.

To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

# 1.2 Child Safety

- This washing machine is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children danger of suffocation! Keep them out of children's reach.
- Keep all detergents in a safe place out of children's reach.

Make sure that children or pets do not climb into the drum.

#### 1.3 General Safety

- It is dangerous to alter the specifications or attempt to modify this product in any way.
- During high temperature wash program the door glass may get hot. Do not touch it!
- Make sure that small pets do not climb into the drum. To avoid this, please check inside the drum before using the appliance.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.

- Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.
- Only use manufacturer's recommended quantities of fabric softener and detergent. Damage to the fabric or appliance can occur if you exceed the recommended amount.
- Do not use your washing machine to wash articles with whalebones, material without hems or torn material.

- Always unplug the appliance and turn off the water supply after use, clean and maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. Always insist on genuine spare parts.

### 1.4 Installation

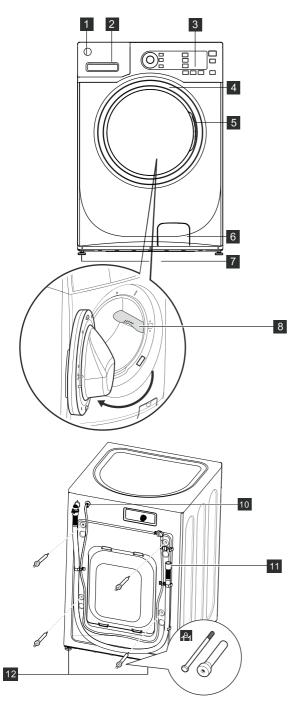
- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in the user manual.
- After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable.
- If the appliance is installed on a carpeted floor, please adjust the feet in order to allow air to circulate freely.
- Always be sure, that there is no water leakage from hoses and their connections after the installation.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.

May cause electric shock! if the machine is not connected to an earthed/ground system. DO NOT touch the wet clothes and metal parts.

### 1.5 Use

- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. See the relevant section in the user manual.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- Never use the washing machine if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the washing machine is accessible.

# **2.** PRODUCT DESCRIPTION



### 2.1 Parts

- 1 Worktop
- 2 Detergent/Softener Dispenser
- 3 Control Panel
- 4 Door
- 5 Door Handle
- 6 Drain Pump Filter



- For more information see page 15.
- 7 Level Adjustment Feet (Front)8 Drum Lifter



- 9 Transit Bolt
- 10 Mains Cable
- 11 Water Drain Hose
- 12 Level Adjustment Feet (Back)



# 

All transit bolts (4 pcs) must be removed before using the appliance.

- 2.2 Accessories
- Plastic Cable Tie



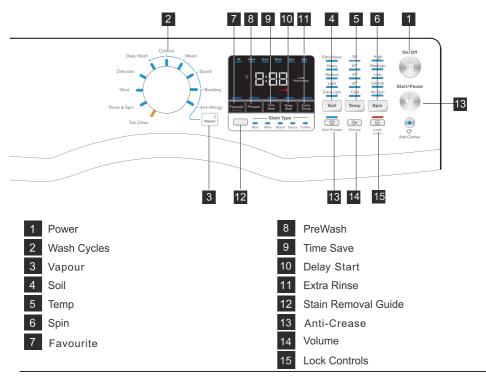
• Plastic Hose Guide



To connect the drain hose on the edge of a sink.

# **3.** CONTROL PANEL

## 3.1 Control Panel Description



### 3.2 Display



#### A) Digital Number; will tell you:

- Washing Cycle Time
- Delay End Time

# 3.3 Program Chart

Program ; Temperature range	Max.load (Dry Clothes)	Max. Spin Speed	Type of load and soil level
<b>Cottons;</b> * to 75 ℃	14kg	High	For heavily to lightly soiled colorfast cottons, household linens, work and play clothes. <i>NOTE:</i> This is the most common cycle.
Daily Wash; * to 60 ℃	6kg	High	For heavily to lightly soiled white laundry, work and play clothes.
Bedding; * to 60 ℃	9kg	High	For large items such as duvet, blankets, small rugs and similar bulky items.
Sports; * to 60 ℃	6kg	High	For active sports, exercise and some casual wear clothes. Fabrics include modern technology finishes and fibers such as spandex, stretch and micro-fibers.
Anti-Allergy; 75 ℃	12kg High		For increased water temperature which will sanitize and kill more than 99.9% of many common bacteria found in home laundry. For best results, select the extra heavy soil setting when using the <b>Anti-Allergy</b> cycle.
<b>Mixed;</b> * to 60 ℃	9kg	High	For items such as towels, sheets, pillowcases and dish cloths.
Delicates; * to 40 ℃	6kg	Medium	For items labeled hand-washable with light soils. Provides gentle tumbling and soak during wash and rinse.
Wool; * to 60 ℃	6kg	High	For hand or machine washable wool textiles. A very gentle wash programme to prevent shrinkage. Please ensure a detergent suitable for wool is used. Please ensure that a liquid detergent suitable for woolens is used.
Rinse & Spin	14kg	High	To quickly rinse and spin out any items at any time. To achieve a Drain + Spin, deselect the <b>Extra Rinse</b> option.
Tub Clean	Okg	0	Use for cleaning the tub of residue and odor. <i>Recommended use of at least once permonth.</i> <i>NOTE:</i> Never load laundry while using <i>Tub Clean</i> . The laundry may become damaged See the <i>Care and</i> <i>Cleaning</i> section.

- 1) Program: Cottons, Soil: Extra heavy, Temp:60°C, Spin: High. This program is recommended to wash a normally soiled cotton load at rated load capacity and is the water and energy rating label program.
- 2) Symbol " \* " represents cold water

Program								
Option	Extra Rinse	pre wash	Delay Start	Vapour	Favourites	Time Save	Stain Removal guide	Anti Crease
Cottons	$\checkmark$	$\checkmark$						
Daily Wash	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$
Bedding	$\checkmark$	$\checkmark$						
Sports	$\checkmark$	$\checkmark$						
Anti-Allergy	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$			$\checkmark$
Mixed	$\checkmark$	$\checkmark$						
Delicates	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Wool	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$			$\checkmark$
Rinse & Spin	$\checkmark$		$\checkmark$		$\checkmark$			$\checkmark$
Tub Clean								

## 3.4 Program Options Compatibility

### 3.5 Options

#### Vapour

Adds vapour into the washing machine to assist with loosening stains on the Cottons, Daily Wash, Bedding, Sports, Mixed or Anti-Allergy Cycles. To use:

1. Turn power ON and select a wash cycle.

2. Select the Add Vapour button to activate vapour.

3.Press the Start/Pause button.

#### Favourites

To save a favourite cycle, set the desired settings for wash cycle, soil level, spin speed and wash temp settings and hold down the button for 3 seconds. A beep will sound to indicate the cycle has been saved.

To use your custom cycle, press the button before washing a load.

To change the saved cycle, set the desired settings and hold down the button for 3 seconds.

NOTE: When using, wash Options cannot be modified after the cycle has been started.

NOTE: If you change wash options with before starting the cycle, the light will turn off and you will be returned to the base cycle.

#### PreWash

Prewash is an extra wash before the main wash. Use it for heavily soiled clothes or for clothes with a care label that recommends prewashing before washing. Be sure to add liquid or powder high-efficiency detergent, or the proper wash additive to the prewash dispenser.

PreWash must be selected prior to pressing Start.

The PreWash feature will fill the washer with cold water (adding the prewash detergent), tumble the clothes, drain and spin. Then the washer will run the selected wash cycle.

#### **Time Save**

Use this option to reduce the overall wash cycle by at least 5% without sacrificing wash performance. This feature is available on all cycles except Wool, Rinse & Spin, Tub Clean and Anti-Allergy.

This option will modify the wash cycle, slightly raising the wash temperature and using more water to deliver equal wash performance as the basic cycle. All other features, such as Extra Rinse, Add Vapour, etc, can be used with Time Saver but may adjust the total wash time.

To use:

1. Turn power on and select a wash cycle which has Time Saver as an option.

2. Make any adjustments to Soil, Temp and Spin as desired.

3. Press the Time Saver button to reduce the overall wash time.

4. Press the Start/Pause button.

#### **Delay Start**

You can delay the start of a wash cycle for up to 24hours. Press the Delay Wash button to choose the amount of time you want to delay the start of the wash cycle. Once the desired time is reached, press the Start button. The machine will count down and start automatically at the correct time.

NOTE: If you forget to fully close the door, a reminder signal will beep reminding you to do so.

NOTE: If you open the door when the delay is counting down, the machine will enter the pause state. You must close the door and press Start again in order to restart the count down.

#### Extra Rinse

This option allows for an extra rinse during a cycle to remove excess dirt and detergent from soiled loads.

#### Stain Removal Guide

The Stain Removal Guide is pre-programmed with the ideal wash and rinse settings to tackle five common stains: Mud, Wine, Blood, Sauce and Coffee. To use this feature, select the desired wash cycle and then press the Stain Removal Guide button until the stain you want to remove is highlighted. Once selected, press the Start button to start the cycle.

For some stains, a prewash will be selected automatically. Be sure to add liquid or powder high-efficiency detergent, or the proper wash additive to the prewash dispenser.

Add Steam cannot be selected when the Stain Removal Guide is used.

#### Soil

Change the Soil level to increase or decrease the wash time to remove different amounts of soil.

To change the Soil level, press the Soil level button until you have reached the desired setting. You can choose between Extra Light, Light, Normal, Heavy or Extra Heavy soil levels.

#### Temp

Adjust to select the proper main water temperature for the wash cycle. The PreWash rinse water is always cold to help reduce energy usage and reduce wrinkles. Follow the fabric manufacturer's care label when selecting the wash temperature. To change the wash temperature, press the wash Temp button until you have reached the desired setting. You can choose between 75/60/40/30/Cold. By design, to protect fabrics, not all wash temperatures are available for certain wash cycles.

#### Spin

Changing the Spin speed changes the final spin speed of the cycles. Always follow the garment manufacturer's care label when changing the Spin speed. To change the Spin speed, press the Spin speed button until you have reached the desired setting. You can choose between No Spin, Gentle, Low, Medium, High. Higher spin speeds are not available on certain cycles, such as Delicates. Higher spin speeds remove more water from the clothes and will help reduce dry time, but may also increase the possibility of setting wrinkles on some fabrics.

#### Anti-crease

Freshly tumbles your garments periodically for up to 8 hours after the wash cycle is complete to lessen the setting of wrinkles and creases when you are not able to move clothing to the dryer right away.

At the end of the cycle, the display will scroll "END" and after ten minutes the Extended Tumble will begin. It can be stopped at any time by pressing the Power button.

Note: The Extended Tumble option cannot be added to the Favourite feature.

### 3.6 settings

#### Volume

This button has two functions:

To change the loudness of the end of cycle signal, press the button as many times as needed to reach the desired volume. There are four sound levels including OFF. To turn the button sounds ON/OFF, press and hold the button for 3 seconds.

#### Lock

You can lock the controls to prevent any selections from being made. Or you can lock or unlock the controls after you have started a cycle.

Children cannot accidentally start the washing machine by touching buttons with this option selected.

To lock the washing machine, press and hold the Lock Controls button for 3 Seconds. To unlock the washing machine controls, press and hold the Lock Controls for 3 seconds. A sound is made to indicate the lock/unlock status.

The indicator light above the button will illuminate when the controls are locked. NOTE: The Power button can still be used when the machine is locked.

### 3.7 Power, Start/Pause-Add Clothes

#### Power

Press to "wake up" the display. If the display is active, press to put the washing machine into standby mode.

NOTE: Pressing Power does not disconnect the appliance from the power supply.

#### Start/Pause-Add Clothes

Press to start a wash cycle. If the washing machine is running, pressing it once will pause the washing machine and unlock the door. It will take a few seconds for the door to unlock after pressing Pause. Press again to restart the wash cycle.

NOTE: If the washing machine is paused and the cycle is not restarted within 15 minutes, the current wash cycle will be cancelled.

NOTE: In some cycles the washing machine will drain first, and then unlock the door when it is paused.

NOTE: The washing machine performs automatic system hecks after pressing the Start button. Water will flow in 45 seconds or less. You may hear the door lock and unlock before water flows; this is normal.

# 4. BEFORE FIRST USE

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During installation or before first use you may observe some water in the machine. This is a residual water left in the machine after a full functional test in the factory to ensure the machine is delivered to customers in perfect working order and is no cause for concern.

1. Ensure that the electrical and water connections comply with the installation instructions.

- 2. Put 2 litres of water in the detergent compartment for washing phase. This activates the drain system.
- 3. Select Tub Clean without any laundry in the machine, to remove any manufacturing residue from the drum and

tub then start the machine.



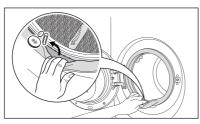
# 5. DAILY USE

# 5.1 Loading The Laundry

- 1. Turn the water tap on.
- 2. Connect the mains plug to the mains socket.
- 3. Turn the knob to set a program. The washing machine will propose a temperature and automatically select the spin value provided for the program you have chosen.

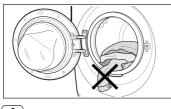
The selector knob can be turned either clockwise or anticlockwise.

4. Check and remove objects (if there are any) that could be trapped in the fold.



- Place the laundry in the drum, one item at a time, shaking them out as much as possible. (Refer to page 18 "WASHING HINTS")
- 6. Close the door.

Make sure that no laundry remains between the seal and the door.

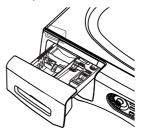




5.2 Using Detergent And Additives

#### IMPORTANT: Please read "Detergents Type and Quantity of Detergent"on page 19 before use.

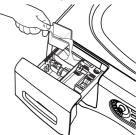
The Dispenser Drawer



Slowly open the dispenser drawer by pulling it out until it stops.

After adding laundry products, slowly close the dispenser drawer. Closing the drawer too quickly could result in early dispensing of the bleach, fabric softener or detergent. You may see water in the dispenser drawer at the end of the cycle. This is a result of the flushing/siphoning action and is part of the normal operation of the washer.

#### The Prewash Compartment

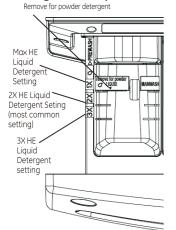


- Only use the Prewash Compartment if you are selecting the **Prewash** cycle for heavily soiled clothes. Add measured detergent or prewash additive to the back left prewash compartment of the dispenser drawer.
- Detergent or prewash additive is flushed from the dispenser in the prewash cycle (if selected).

**NOTE:** Liquid detergent will drain into the washing machine drum as it is added.

Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washing machine as it canlead to over sudsing and detergent residue being left on the clothes.

#### The Detergent Compartment



 High-efficiency detergent is required for this washing machine.Use the detergent manufacturer's recommended amount.

- Add measured detergent to the front left detergent compartment of the dispenser drawer.
- Detergent is flushed from the dispenser at the beginning of the wash cycle. Either powdered or liquid detergent can be used.
- Powder Detergent Remove the Detergent selection insert and place it in a safe location outside of the washing machine. Follow the detergent manufacturer's instructions when measuring the amount of powder to use.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washing machine as it can lead to oversudsing and detergent residue being left on the clothes.
- Using more detergent than the recommended quantity can cause residue buildup on your washer.
- Liquid Detergent Locate the concentration of your detergent on the bottle. Place the Detergent selection insert in the corresponding location depending on the concentration.

The Liquid Bleach Compartment



# IMPORTANT: Be sure to identify the correct compartment for bleach before using.

If desired, measure out the recommended amount of liquid bleach, not to exceed 1/3 cup (80 ml), and pour into the right compartment labeled "LIQUID BLEACH". Do not exceed the maximum fill line. Overfilling can cause early dispensing of the bleach which could result in damaged clothes.

**NOTE:** Do not use powdered bleach in the dispenser.

# The Fabric Softener Compartment



If desired, pour the recommended amount of liquid fabric softener into the compartment labeled "FABRIC SOFTENER."

Use only liquid fabric softener in the dispenser.

Dilute with water to the maximum fill line.

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the fabric softener which could stain clothes.

**NOTE:** Do not pour fabric softener directly on the wash load.

#### 5.3 Quick Start

- 1.Press the Power button. If the screen is dark, presses of the Power button will 'wakeup' the display.
- 2.Select a wash cycle. (Defaults are set for each cycle. These default settings can be changed. See Options/Settings for more information.)
- 3.Press the Start/Pause button.

# 6. WASHING HINTS

### 6.1 Sorting The Laundry

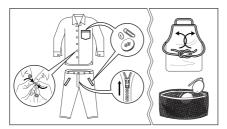
Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

### 6.2 Temperatures

75°C	For normally soiled white cottons and linen (e.g. tea towels, towels, tablecloths, sheets).
60°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g.underwear).
40°C 30°C Cold	For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

# 6.3 Before Loading The Laundry

- Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).
- Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.
- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.



• Make sure that you wash lint collectors separately from lint producers.

- Never wash whites and coloureds together. Whites may lose their "whiteness" in the wash.
- New coloured items may run in the first wash; they should therefore be washed separately the first time.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care. Remove hooks or tie them up in a bag or a net.

### 6.4 Maximum Loads

Recommended loads are indicated in the program charts. General rules:

Cotton, linen:	drum full but not too tightly packed;			
Synthetics:	drum no more than half full;			
Delicate fabrics and woollens:	drum no more than one third full.			

Washing a maximum load makes the most efficient use of water and energy. For heavily soiled laundry, reduce the load size.

# 6.5 Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

**Blood**: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

**Oil based paint**: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

**Dried grease stains**: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

**Rust**: oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole. **Mould stains**: treat with bleach, rinse well (whites and fast coloureds only).

**Grass**: soap lightly and treat with bleach (whites and fast coloureds only).

**Ball point pen and glue**: moisten with acetone (\*), lay the garment on a soft cloth and dab the stain.

**Lipstick**: moisten with acetone (\*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

**Red wine**: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

**Ink**: depending on the type of ink, moisten the fabric first with acetone (\*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

**Tar stains**: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(\*) do not use acetone on artificial silk.

### 6.6 Detergents Type And Quantity Of Detergent

Low sudsing detergent is required for this washing machine to prevent oversudsing problems, unsatisfied washing result and harm to the machine. Low sudsing detergents designed for front load washing machines are labelled "Front Loading", "high efficiency", "HE", such as Cold Power for Front Loaders or "Matic".

Do not use wrong types of detergent, such as Top Loading, Handwash detergent or Soap-Based products in your frontload washing machine. This can result in excessive suds, longer cycle time, low spin speeds, poor rinsing and overloading of the motor.

### Quantity of detergent to be used

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment. Although biodegradable, detergents contain substances which in large quantities can upset the delicate balance of nature. The choice and quantity of detergent will depend on ;

- type of fabric (delicates, woollens, cottons, etc.);
- the colour of clothes ;
- size of the load ;
- degree of soil ;
- wash temperature ; and
- hardness of the water used.

Water hardness is classified by so-called "degrees" of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

You may have to try using the detergent quantity as per manufacturers' instructions then compare the wash result to the list below and adjust the amount of detergent for your future washes accordingly.

#### Not enough washing powder causes:

- the washload to turn grey,
- greasy clothes.

#### Too much washing powder causes:

- sudsing,
- reduced washing effect,
- inadequate rinsing.

#### Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- · large amounts of foam during washing.

# 7. INTERNATIONAL WASH CODE SYMBOLS



These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

	1		1				-		
$\square$	<b>195</b>	<u>\</u>	<u>ŏ</u>	40	١	30	<b>Mar</b>	'n	X
Energetic wash	Max. wash temperature 95 °C	tempe	wash erature °C	Max. wash temperature 40 °C	tem	ix. wash iperature 30 °C	Hand v	vash	DO NOT wash at all
$\overline{m}$		<u>کو</u>	<u>ठ</u> ्र		١	<u>(30</u> )			
Delicate wash									
$\sum_{i=1}^{n}$				X					
Bleaching	Ble	ach in	cold wa	ter	DO NOT bleach				h
Б									
Ironing	Hot iron max. 200 °			arm iron x. 150 °C		Lukewarm iron max. 110 °C		DO NOT iron	
Ory cleaning	Dry cleaning all solven					Dry cleaning in petrol, pure alcohol and R 113			DO NOT Iry clean
$\bigcirc$							nperature		$\boxtimes$
Drying	Flat	On	the line	On clothe hanger		Tumb	le dry		DO NOT tumble dry

# 8. CARE AND CLEANING

*Exterior:* Immediately wipe off any spills. Wipe with damp cloth. Do not hit surface with sharp objects. *Moving and Storage:* Ask the service technician to remove

water from drain pump and hoses

Do not store the washing machine where it will be exposed to the weather. When moving the washing machine, the tub should be kept stationary by using the shipping bolts removed during installation.

See Installation Instructions in this book.

**Long Vacations:** Be sure the water supply is shut off at the faucets. Drain all water from the hoses if the weather will be below freezing.

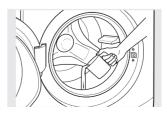
### Interior

To clean the interior of the washing machine, select the **Tub Clean** feature on the control panel. This **Tub Clean** cycle should be performed, at a minimum, once per month. This cycle will use more water, in addition to bleach, to control the rate at which soils and detergents may accumulate in your washing machine.

### NOTE: Read the instructions below

completely before starting the *Tub Clean* cycle.

- 1. Remove any garments or objects from the washing machine and ensure the washer basket is empty.
- 2. Open the washing machine door and pour one cup or 250 ml of liquid bleach or other washing machine cleaner into the basket.
- 3. Close the door and select the *Tub Clean* cycle. Push the *Start* pad.
- **4.** When the *Tub Clean* cycle is working, the display will show the estimated cycle time remaining. The cycle will complete in about 90 minutes. Do not interrupt the cycle.
- **5.** After the cycle is complete, leave the door open slightly for better ventilation.



If for any reason the cycle needs to be interrupted, the door will not open immediately. Forcing open the door at this stage may cause water to flood. The door will open after the water is drained to a level where it would not flood the floor.

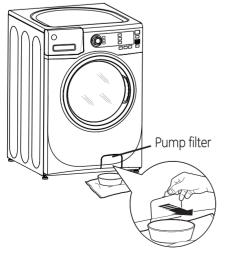
**Tub Clean** may be interrupted by pressing the **Start** pad in between cycles. A power outage in the house might also interrupt the cycle. When the power supply is back, the **Tub Clean** cycle resumes where it had stopped. When interrupted, be sure to run a complete **Tub Clean** cycle before using the washer. If the **Power** pad is pressed during **Tub Clean**, the cycle will be lost.

# **IMPORTANT:**

- Run Tub Clean with 1 Cup (250 ml) of bleach once a month.
- After the completion of a *Tub Clean* cycle, the interior of your washing machine may have a bleach smell.
- It is recommended to run a light color load after the *Tub Clean* cycle.

# 8.1 Cleaning the Pump Filter

Due to the nature of the front-load washing, machine it is sometimes possible for small articles to pass to the pump. The washer has a filter to capture lost items so they are not dumped to the drain. To retrieve lost items, clean out the pump filter.





- **1.** Using a coin or flat screwdriver in the notch on the door, open the access door.
- 2. Place a shallow pan or dish under the pump access door and towels on the floor in front of the washing machine to protect the floor. It is normal to catch about a cup of water when the filter is removed.



3. Pull down the pour spout.



- **4.** Turn the pump filter counterclockwise and remove the filter. Open slowly to allow the water to drain.
- 5. Clean the debris from the filter.
- **6.** Replace the filter and turn clockwise. Tighten securely.



- 7. Flip up the pour spout.
- 8. Close the access door.

# 8.2 Cleaning the Door Gasket

Open the washing machine door. Using both hands, press down the door gasket. Remove any foreign objects if found trapped inside the gasket. Make sure there is nothing blocking the holes behind the gasket.



While holding down the door gasket, inspect the interior gasket by pulling it down with your fingers. Remove any foreign objects if found trapped inside this gasket. Make sure there is nothing blocking the holes behind the gasket.



When you are finished cleaning the door gasket, remove your hands and the gasket will return to the operating position.

### 8.3 Cleaning the Dispenser Drawer Area

Detergent and fabric softener may build up in the dispenser drawer. Residue should be removed once or twice a month.

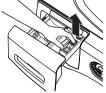
Remove the drawer by first pulling it out until it stops. Then reach back into

right rear corner of the drawer cavity and press down firmly on the lock tab, pulling out the drawer.



Lock tab is visible only after drawer has been pulled open

Remove the inserts from the bleach and fabric softener compartments and the detergent insert. Rinse the inserts and the drawer with hot water to remove traces of accumulated laundry products.



- To clean the drawer opening, use a small brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- Return inserts to the proper compartments. Replace the dispenser drawer.



# 9. TROUBLESHOOTING

# 9.1 Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below.

Once the problem has been eliminated, press the Start/Pause button to restart the program. If after all checks, the problem persists, contact your local Service Centre.



**WARNING!** Deactivate the appliance before you do the checks.

Problem	Possible Cause	What To Do				
Not draining	Load is out of balance	Redistribute clothes and run drain & spin or rinse & spin.				
Not spinning Not agitating		<ul> <li>Increase load size if washing small load containing heavy and light items.</li> </ul>				
	Pump clogged	<ul> <li>See page 15 on how to clean the Pump Filter.</li> </ul>				
	Drain hose is kinked or improperly connected	• Straighten drain hose and make sure washing machine is not sitting on it.				
	Household drain may be clogged	<ul> <li>Check household plumbing. You may need to call a plumber.</li> </ul>				
	Drain hose siphoning; drain hose pushed too far down the drain	• Ensure there is an air gap between hose and drain.				
Leaking water	Door gasket is damaged	<ul> <li>Check to see if gasket is seated and not torn. Objects left in pockets may cause damage to themachine (nails, screws, pens, pencils).</li> </ul>				
	Door gasket not damaged	• Water may drip from the door when the door is opened. This is a normal operation.				
		<ul> <li>Carefully wipe off rubber door seal. Sometimes dirt or clothing is left in this seal and can cause a small leak.</li> </ul>				
	Check back left of washer for water	<ul> <li>If this area is wet, you have oversudsing condition.</li> <li>Use less detergent.</li> </ul>				
	Fill hoses or drain hose is improperly connected	• Make sure hose connection are tight at washing machine tap and make sure end of drain hose is correctly inserted in and secured to drain facility.				
	Household drain may be clogged	Check household plumbing. You may need to call     a plumber.				
	Dispenser clogged	• Powder soap may cause clogs inside the dispenser and cause water to leak out the front of the dispenser. Remove drawer and clean both drawer and inside of dispenser box. Please refer to Cleaning the washing machine section.				
	Incorrect use of detergent	• Use HE and correct amount of detergent.				
	Dispenser box crack	• If new installation, check for crack on inside of dispenser box.				
Clothes too wet	Load is out of balance	• Redistribute clothes and run drain & spin or rinse & spin.				
		<ul> <li>Increase load size if washing small load containing heavy and light items.</li> </ul>				
		• The machine will slow the spin speed down to 410 rpm if it has a hard time balancing the load. This speed is normal.				
	Pump clogged	• See page 15 on how to clean the Pump Filter.				
	Overloading	• The dry weight of the load should be less than 18 kg.				
	Drain hose is kinked or improperly connected	• Straighten drain hose and make sure washing machine is not sitting on it.				
	Household drain may be clogged	• Check household plumbing. You may need to call a plumber.				
	Drain hose siphoning; drain hose pushed too far down the drain	• Ensure there is an air gap between hose and drain.				

Problem	Possible Cause	What To Do				
Incomplete cycle or timer not advancing	Automatic load redistribution	<ul> <li>Timer adds 3 minutes to cycle for each rebalance.</li> <li>11 or 15 rebalances may be done. This is normal operation Do nothing; the machine will finish the wash cycle.</li> </ul>				
	Pump clogged	• See page 15 on how to clean the Pump Filter.				
	Drain hose is kinked or improperly connected	<ul> <li>Straighten drain hose and make sure washing machin is not sitting on it.</li> </ul>				
	Household drain may be clogged	<ul> <li>Check household plumbing. You may need to call a plumber.</li> </ul>				
	Drain hose siphoning; drain hose pushed too far down the drain	• Ensure there is an air gap between hose and drain.				
Loud or unusual noise; vibration or shaking	Cabinet moving	<ul> <li>Washing machine is designed to move 6 mm to reduce forces transmitted to the floor. This movement is normal.</li> </ul>				
	All rubber leveling legs are not firmly touching the floor	<ul> <li>Push and pull on the back right and then back left of your washing machine to check if it is level. If it is uneven, adjust the rubber leveling legs so they are all firmly touching the floor and locked in place. Your installer should correct this problem.</li> </ul>				
	Unbalanced load	<ul> <li>Open door and manually redistribute load. To check machine, run rinse and spin with no load. If normal, unbalance was caused by load.</li> </ul>				
	Pump clogged	• See page 15 on how to clean the Pump Filter.				
No power/washing	Washing machine is unplugged	• Make sure cord is plugged securely into a working outlet.				
machine not working or dead	Water supply is turned off	• Turn cold faucet fully on.				
working of dedd	Circuit breaker/fuse is tripped/blown	<ul> <li>Check house circuit breakers/fuses. Replace fuses or reset breaker. The machine should have separate outlet.</li> </ul>				
	Automatic self system checks	<ul> <li>First time the machine is plugged in, automatic checks occur. It may take up to 20 seconds before you can use your washing machine. This is normal operation.</li> </ul>				
Snags, holes, tears, rips or excessive wear	Overloaded	• The dry weight of the load should be less than 18 kg.				
	Pens, pencils, nails, screws or other objects left in pockets	Remove loose items from pockets.				
	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	<ul> <li>Fasten snaps, hooks, buttons and zippers.</li> </ul>				
Control time wrong or changes	This is normal	<ul> <li>During spin the washing machine may need to rebalance the load sometimes to reduce vibrations. When this happens, the estimated time is increased causing time left to increase or jump.</li> </ul>				
Not enough water	This is normal	<ul> <li>Horizontal washers do not require the tub to fill with water like top-load washing machine.</li> </ul>				
Washer pauses or has to be restarted, or washer door is locked and will not open	Pump clogged	• See page 15 on how to clean the Pump Filter.				
Door unlocks or press Start and machine doesn't operate	This is normal	<ul> <li>Front-load washers start up differently than top-load washing machine washers, and it takes 30 seconds to check the system. The door will lock and unlock.</li> </ul>				
	Incorrect operation	• Simply open and close the door firmly; then press <b>Start.</b>				

#### Washing machine

Problem	Possible Cause	What To Do			
Water does not enter washing machine or enters slowly	Automatic self system checks	<ul> <li>After Start is pressed, the washing machine does several system checks. Water will flow 60 seconds after Start is pressed.</li> </ul>			
or enters slowly	Water supply is turned off	• Turn on cold tap fully.			
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washing machine. Use a brush or toothpick to clean the screens in the machine. Reconnect the hose and turn the water back on.			
Wrinkling	Improper sorting	<ul> <li>Avoid mixing heavy items (like work clothes) with light items (like blouses).</li> </ul>			
	Overloading	Load yourwashing machine so clothes have enough room to move freely.			
	Incorrect wash cycle	• Match cycle selection to the type of fabric you are washing (especially for easy care loads).			
	Repeated washing in water that is too hot	• Wash in warm or cold water.			
Grayed or yellowed	Not enough detergent	Use correct amount of detergent.			
clothes	Not using HE (high-efficiency) detergent	• Use HE detergent.			
	Hard water	Use hottest water safe for fabric.			
		• Use a water conditioner like Calgon brand or install a water softener.			
	Detergent is not dissolving	Try a liquid detergent.			
	Dye transfer	• Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.			
Coloured spots	Incorrect use of fabric softener	• Check fabric softener package for instructions and follow directions for using dispenser.			
	Dye transfer	• Sort whites or lightly colored items from dark colors.			
		• Promptly remove wash load from washing machine.			
Slight variation in metallic color	This is normal	<ul> <li>Due to the metallic properties of paint used for this unique product, slight variations of color may occur due to viewing angles and lighting conditions.</li> </ul>			
Bad odor inside	Washer unused for a long time,	• Run a <b>Tub Clean</b> cycle.			
your washing machine	not using recommended quality of HE detergent or used too much detergent	<ul> <li>In the case of strong odor, you may need to run the <i>Tub Clean</i> cycle more than once.</li> </ul>			
		• Use only the amount of detergent recommended on the detergent container.			
		Use only HE (high-efficiency) detergent.			
		• Always remove wet items from the washer promptly after machine stops running.			
		<ul> <li>Leave the door slightly open for the water to air dry. Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with or inside this or any other appliance.</li> </ul>			
Detergent leak	Incorrect placement of detergent insert	Make sure detergent insert is properly located and fully seated. Never put detergent above max line.			
Improper dispensing of softener or bleach	Dispenser clogged	Monthly clean the dispenser drawer to remove buildup     of chemicals.			
	Softener or bleach is filled above the max line	Make sure to have the correct amount of softener or bleach			
	Softener or bleach cap issue	Make sure softener and bleach cap for dispenser are seated or they will not work.			

# **10.** TECHNICAL DATA

Dimensions (Height / Width / Depth)	Model: EWF1408B1WA	1010*686*858mm
Power supply (Voltage / Fre	quency)	220-240 V / 50 Hz
Total power absorbed		2100 W
Minimum fuse protection		10 A
Water supply pressure (Max	kimum / Minimum)	0.8 MPa / 0.05 MPa
Maximum dry clothes capacity	Cottons Daily Wash Bedding Sports Anti-Allergy Mixed Delicates Wool Rinse + Spin Tub Clean	14Kg 6Kg 9Kg 6Kg 12Kg 9Kg 6Kg 6Kg 14Kg 0Kg
Spin speed (Maximum / Min	imum)	1000 rpm / 0 rpm

# **11. INSTALLATION**

### 11.1 Unpacking

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All transit bolts and packing must be removed before using the appliance.

You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

1. Use gloves. Use a cutter to cut and remove the top and bottom packaging straps.



- While it is in the Carton, carefully lay the washer on its side. Do NOT lay the washing machine on its front or back.
- Remove all base packaging, including the cardboard, styrofoam base and Styrofoam tub support (inserted in center of base).
- 4. Carefully return the washer to an upright position and remove the carton.
- 5. Open the door. Remove all the accessories from the drum.
- 6. Remove the following from the back side of the washing machine:
  - 4 bolts
  - 4 plastic spacers (including rubber grommets)
  - 4 power cord retainers

# 11.2 Positioning

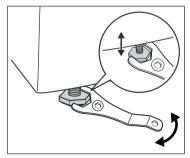
It is important that your washing machine stands firm and leveled on the floor to ensure correct operation. The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to avoid restricting the washing machine door.

Use a spirit level on the top and side of the washing machine to check the levels.

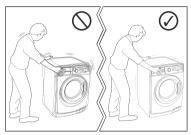


If you do not have a spirit level, as a guide use the edge of a door frame, cupboard or bench to check that the washing machine is leveled.

Loosen or tighten the feet to adjust the level. A correct adjustment of the appliance level prevents vibration, noise and the movement of the appliance when in operation.



When the washing machine is levelled, try to rock it from corner to corner. If it does rock, adjust the legs again until it is levelled and does not rock.



Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor. Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs etc.

Check that the machine does not touch the wall or cupboard units.

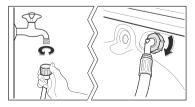
### 11.3 Water Inlet

Connect the water inlet hose to a tap with 3/4" BSP thread.

Use the hose supplied with the washing machine. DO NOT USE OLD HOSES.

The other end of the inlet hose which connects to the machine can be turned in any direction.

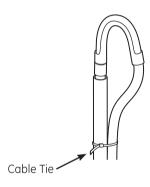
Simply loosen the fitting, rotate the hose and retighten the fitting, making sure there are no water leaks.

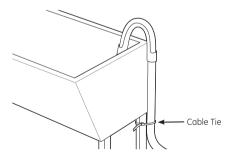


The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use.

### 11.4 Water Drainage

Attach the U-shaped hose guide to the end of the drain hose.Place the hose in a laundry tub or standpipe and secure it with the cable tie provided in the enclosure package.





## 11.5 Electrical Connection

This machine is designed to operate on a 220-240 V, single-phase, 50 Hz supply.

# "An incorrect power supply may void your warranty."

Check that your domestic electrical installation can take the maximum load required (2.1 kW), also taking into account any other appliances in use.

### CAUTION!

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Connect the machine to an earthed socket outlet.

The manufacturer declines any responsibility for damage or injury through failure to comply with the above safety precaution.

Should the appliance power supply cable need to be replaced, this shall be carried out by our Service Centre.

When the appliance is installed the power supply cable must be easily accessible.

If this appliance is supplied from a cord extension set or electrical portable outlet device, the cord extension set or electrical portable device must be positioned so that it is not subject to splashing or ingress of moisture.

# **12. ENVIRONMENT CONCERNS**

### 12.1 Packaging Materials



The materials marked with the symbol  $\bigtriangleup$  are recyclable.

>PE<=polyethylene >PS<=polystyrene >PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

# 12.2 Old Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

The symbol 🕅 on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

# 12.3 Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

FOR SALES IN AUSTRALIA AND NEW ZEALAND APPLIANCE: ELECTROLUX DISHWASHERS

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.

#### 1. In this warranty:

- (a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- (b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- (c) 'ASC' means Electrolux's authorised serviced centres;
- (d) 'Electrolux' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- (f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
- 2. Application: This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any nonexcludable statutory guarantees in Australia and New Zealand.
- **3. Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 24 months and in New Zealand for a period of 24 months, following the date of original purchase of the Appliance.
- 4. Repair or replace warranty: During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.
- 5. Travel and transportation costs: Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.
- 6. Proof of purchase is required before you can make a claim under this warranty.
- 7. Exclusions: You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:
  - (a) light globes, batteries, filters or similar perishable parts;
  - (b) parts and Appliances not supplied by Electrolux;
  - (c) cosmetic damage which does not affect the operation of the Appliance;
  - (d) damage to the Appliance caused by:

- (i) negligence or accident;
- (ii) misuse or abuse, including failure to properly maintain or service;
- (iii) improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
- (iv) normal wear and tear;
- (v) power surges, electrical storm damage or incorrect power supply;
- (vi) incomplete or improper installation;
- (vii) incorrect, improper or inappropriate operation;
- (viii) insect or vermin infestation;
- (ix) failure to comply with any additional instructions supplied with the Appliance;
- In addition, Electrolux is not liable under this warranty if:
  - (a) the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced
- 8. How to claim under this warranty: To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
- **9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.
- **10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
- **11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

#### Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

FOR SERVICE or to find the address of your nearest authorised service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call (Australia only)	AUSTRALIA ELECTROLUX HOME PRODUCTS 163 O'Riordan Street, Mascot NSW 2020 electrolux.com.au	FOR SPARE PARTS or to find the address of your nearest spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call (Australia only)
FOR SERVICE or to find the address of your nearest authorised service centre in New Zealand PLEASE CALL 0800 10 66 10 (New Zealand only)	<b>NEW ZEALAND</b> ELECTROLUX (NZ) Limited 3-5 Niall Burgess Road, Mount Wellington electrolux.co.nz	FOR SPARE PARTS or to find the address of your nearest spare parts centre in New Zealand PLEASE CALL 0800 10 66 20 (New Zealand only)

www.electrolux.com

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