



Westinghouse

Dishwasher
CARE AND USE MANUAL

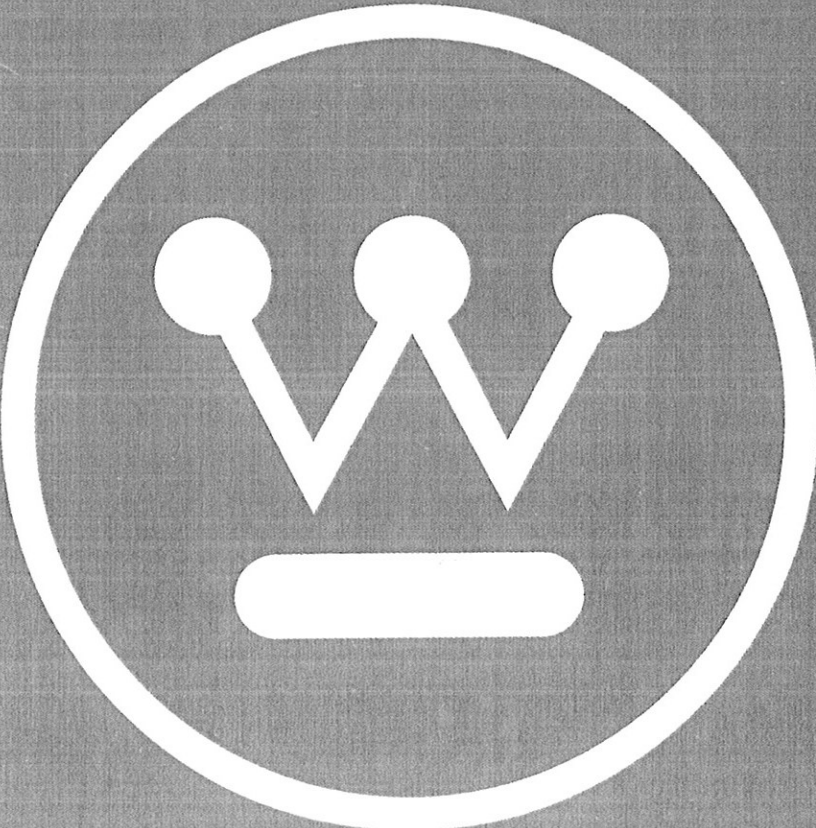
SB907WJ
SJ

8/6/06

SB915WJ
SJ
KJ

SB 925 SJ

Variant change
includes boost dry



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Please fill in the following details for future reference.

Model: Serial #:

Purchase Date: Retailer Name:

Retailer Address:

Installation Date:

Installer's Name: Installer's Phone #:

Installation Checklist Complete: Yes ☐

INTRODUCTION

Congratulations on the purchase of your new dishwasher. We trust you will be delighted with it. Please read this instruction book carefully. It will give you the information you need to:

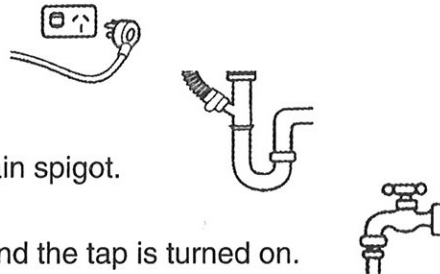
- care for, and
- use your dishwasher

Contact your nearest Authorised Service Centre if you need advice. You will find their addresses in the warranty information on the last page of this document. Your retailer can also tell you the name of your nearest service agent.

Installation Double Checks

Before you use your dishwasher, check that the installer has:

- Adjusted the leveling legs to ensure that the door opens & closes without rubbing against the sides of the tub.
- Plugged in the power cord & turned on the power.
- Connected the drain hose to the **fully** drilled out drain spigot.
- Connected the inlet hose to the tap with no leaks and the tap is turned on.
- Tested the dishwasher using the "Rinse" cycle.



Safety Warnings

- Dishwasher detergents are very alkaline and extremely dangerous if swallowed.
Be careful to:
 - Keep them away from your eyes and skin.
 - Keep children away from the dishwasher when the door is open.
 - Only put detergent in the dispenser when you are ready to wash.
 - Check that the detergent receptacle in the dispenser is empty after completion of the wash cycle.
- The door should not be left open as this can present a tripping hazard.
- Knives and other utensils with sharp points must be loaded in the basket with their points down or placed in a horizontal position.
- Be careful when opening the door during wash cycle. To avoid burn injury, slightly open door and wait until spray arms and wash action stops. Failure to do so may result in hot water splashing out of the dishwasher.
- Use care unloading the dishware when the "Boosted Dry" option has been selected. Contents may be hot to touch immediately after the end of cycle.
- This appliance is not intended for use by young children or infirm persons, without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

INTRODUCTION

How your dishwasher works:

The way your dishwasher works is quite simple

- Water enters the unit through an inlet hose & a water valve.
- A level switch controls the amount of water received into the unit. A dishwasher does not fill up, like a washing machine. It uses much less water than a washing machine.
- During the main wash, a heater hidden under the stainless steel tub, heats the water.
- Detergent that you added to the dispenser, is dispensed in the main wash and is gradually dissolved in heated water.
- This solution is then pumped through the spray arms, and the force of the water makes the spray arms rotate so that all items in the baskets are reached. This wash action removes the soil from your dishes.
- Depending on wash program and option selected, during the final rinse, the water is heated to high temperatures and a small dose of rinse aid is automatically injected into the water. This rinse aid stops water droplets clinging to washed items, and along with the heat generated from the high water temperature, dries the items in the dishwasher.

OPERATING INSTRUCTIONS

Quick Start

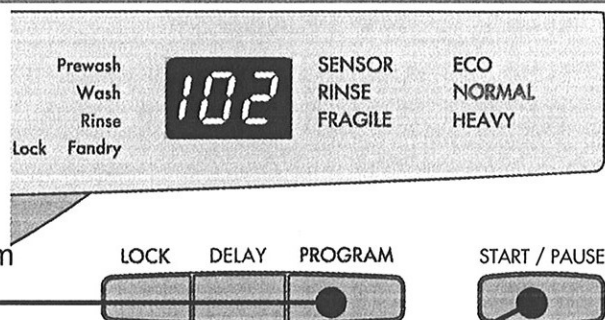
To run your dishwasher, follow these basic steps

- Load Dishwasher
- Add Detergent
- Fill Rinse Aid
Rinse aid must be filled to ensure good drying performance
- Close the dishwasher door.
- Select & start desired wash program.



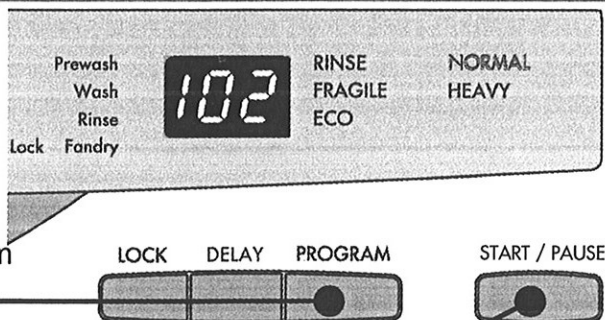
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- Switch on the "Power" button
- Press this button repeatedly to select wash program
- Press this button to start program
- When using detergent tablets, we recommend using the "Normal" wash program



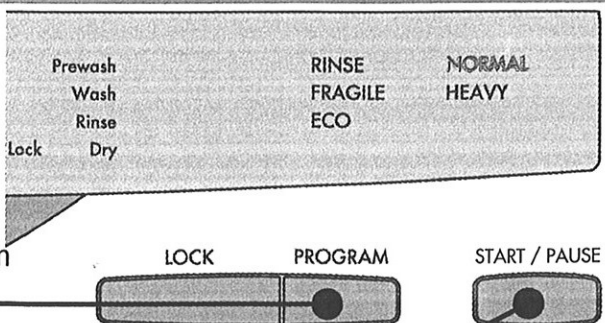
915

- Switch on the "Power" button
- Press this button repeatedly to select wash program
- Press this button to start program
- When using detergent tablets, we recommend using the "Normal" wash program



907

- Switch on the "Power" button
- Press this button repeatedly to select wash program
- Press this button to start program
- When using detergent tablets, we recommend using the "Normal" wash program



OPERATING INSTRUCTIONS

Program selection Guide

Models 907, 915 & 925

Wash times are approximate and vary by options selected. An automatic sensor checks the incoming water temperature for the main wash of each cycle, delaying the timer if necessary, until the water is hot enough.

Program	Program Description	Water Usage	Duration Cold Water	Detergent Tablets
SENSOR WASH	This dishwasher's Smart Sensor technology automatically senses the LOAD (Number of items) & SOIL (how dirty the items are) to determine which wash program is used to best clean your dishes with optimised energy & water consumption.	12 - 22 Litres	95 - 115 Minutes	✓
RINSE	This is a rinse only cycle. It is intended for dishes that are to be washed later with a full load.	5 Litres	12 Minutes	—
FRAGILE WASH	Select this wash for lightly soiled or fragile dishware	14 Litres	71 Minutes	✗
NORMAL ECO WASH	Select this wash for normal every day soiled plates, with energy & water usage minimized	15 Litres	86 Minutes	✗
NORMAL WASH	Select this wash for normal every day soiled plates, with maximum performance.	18 Litres	102 Minutes	✓
HEAVY WASH	Select this wash for heavily soiled dishes, pots & pans	22 Litres	123 Minutes	✓

NOTE

- 1) All values are indicative. Variations will occur due to loading of dishes, soil level, inlet water temperature, water pressure and voltage fluctuations etc.
- 2) Program combinations may differ depending on model & market
- 3) Use normal detergent for programs marked with a ✗
- 4) Where fitted, the fan keeps running for an additional 20 minutes to assist drying. This happens at cycle completion and is not a fault.

OPERATING INSTRUCTIONS

Operation Selection Guide

Program Button

- Press this button repeatedly to select the program you want.
- Press & hold this button for 3 seconds during a wash to cancel program.

Start Button



- Press the start button to commence the selected program.
- Pressing the start button again during a wash program will pause the machine, and a "P" will flash in the display (All lights will flash on Model 907)
- Pressing the start/pause button again will continue the wash program.

Progress Indicator Lights

Shows the progress and position in the program.

Model 907

Prewash
Wash
Rinse
Dry

Model 915 / 925

Prewash
Wash
Rinse
Fandry

Program is finished when all Progress Indicator Lights are off.

Door may be opened and dishes removed during dry cycle. If this is done please let the dry cycle finish or cancel program before starting the dishwasher again.

Digital Display Window (Models 915 & 925)



Unit in Program Selection mode → Select program and press Start



Shows approximate remaining time of the wash cycle.

The initial wash time shown in the digital display window may vary over time. The dishwasher adjusts the displayed wash time after each wash depending on the wash load and water conditions detected



Unit in 2 hours Delay Start mode → To Cancel hold "Delay" button for 3 seconds



Unit in Pause mode → Press Start button to continue wash program



Not Filling Fault

→ Check water supply & tap.
→ Check inlet hose filter



Not Draining Fault

→ Check drain hose for kinks.
→ Check sink trap spigot is not blocked and fully drilled out.
→ Check filters and clean if dirty.



Overfill Fault

→ Turn off water tap and power
→ Call service



Electrical Fault

→ Turn off water tap and power
→ Call service

OPERATING INSTRUCTIONS

Option Selection Guide

Delay Start Option

This option is available on models 915 / 925 and allows you to automatically delay starting your dishwasher from 1 to 19 hours.



- Select the desired wash program.
- Press the **DELAY** button repeatedly until the desired time is shown in the status window. (Eg: For a 2 hour delay, press DELAY until "2H" appears)
- Press the **START** button. The program will start when the delayed time expires.

To cancel the delayed start, hold the **DELAY** button in for 3 seconds.

Boosted Dry Option

To gain enhanced drying performance by boosting the temperature and time during the final rinse, use this procedure:

- Select Normal or Normal Eco wash program
- Press **PROGRAM** and **START** buttons simultaneously. The estimated wash time shown on the display will increase by around 10 - 20 minutes indicating that the Boosted Dry Option is on.
- On model 907 the "Dry" progress indicator will come on for 3 seconds.
- Press **START** to begin wash program

To turn off Boosted Dry, repeat the above procedure.

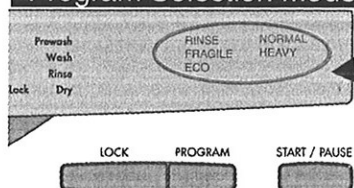
Boosted Dry remains on for subsequent cycles until turned off.

The Boosted Dry option does not apply to the Rinse or Fragile wash programs.

Child Lock Option

The Child Lock has 3 states: 1) Child Lock On, 2) Temporarily Unlock, 3) Child Lock Off

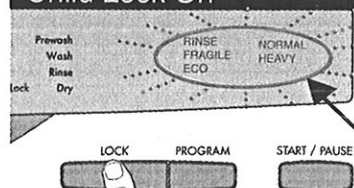
Program Selection Mode



The Child Lock can only be turned on when in this mode. Program Indicators should be on ("-" on - models with display)

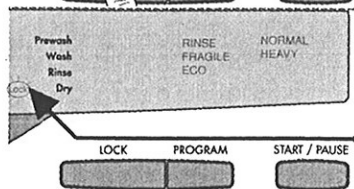
- When first turned on... or
- Before selecting a new wash cycle

Child Lock On

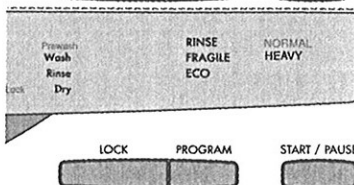


In Program selection mode.

- Press & hold the "Lock" button for 5 seconds
- Program Indicators will flash.



When Child Lock is activated, it is in "Temporarily Unlock" mode. All buttons are still active so you can select & start a wash cycle. The Child Lock auto-engages 15 sec after the last button press. "LOCK" indicator will flash during the 15 seconds



The Child Lock is on, with the program you selected.

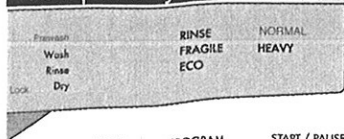
The illustration shows the "LOCK" indicator is on with the other activated indicators showing the "NORMAL" program running.

OPERATING INSTRUCTIONS

Option Selection Guide

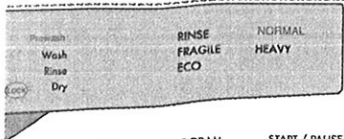
Child Lock Option (continued)

Temporarily Un-Lock



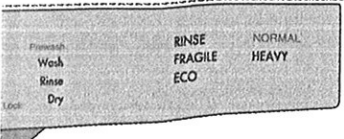
Child Lock can be temporarily unlocked to access buttons

- Press & Hold any button for 5 seconds.



When unlocked, the "LOCK" indicator will begin to flash.

- All buttons are now accessible to select & start program.

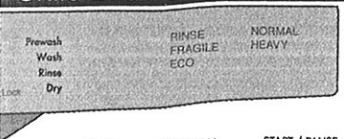


The Child Lock auto-engages 15 sec after the last button press.

- The "LOCK" indicator will stop flashing but stay on.

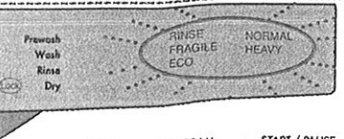


Child Lock Off

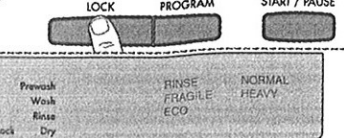


To turn Child Lock off you must be in Program Selection mode

- Firstly "Temporarily unlock" Child Lock as shown above.



- Press & hold "LOCK" for 5 seconds
- All Program Indicators will flash.
- "LOCK" Indicator also will flash.



The Child Lock is now permanently off.

- "LOCK" indicator turns off
- Unit is in Program Selection mode



LOADING YOUR DISHWASHER

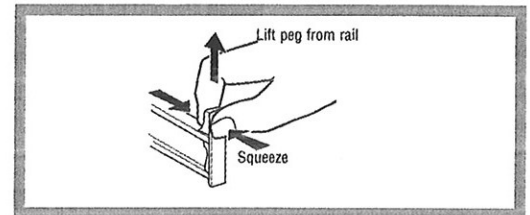
Dish Care & Preparation

- Your dishwasher is not a waste disposal unit so please take care to remove all large food scraps from your dishes before loading in the dishwasher.
- Place crockery and glassware so that they do not touch. This will allow them to wash.
- Do not use your dishwasher for cutlery with wooden or bone handles. Do not wash items that have glued parts. Long periods in hot water may damage them.
- You can wash most good quality plastics in dishwashers. However, do not force them into racks or they will change shape. Do not put items that soften at temperatures of 55°C and over into the dishwasher.

Adjusting Upper Basket Height

Non- Easy Lift system (if applicable)

- Make sure the basket is empty.
- Remove the end clip on each rail.
- Reposition the basket on its lower set of wheels.
- Replace the clips

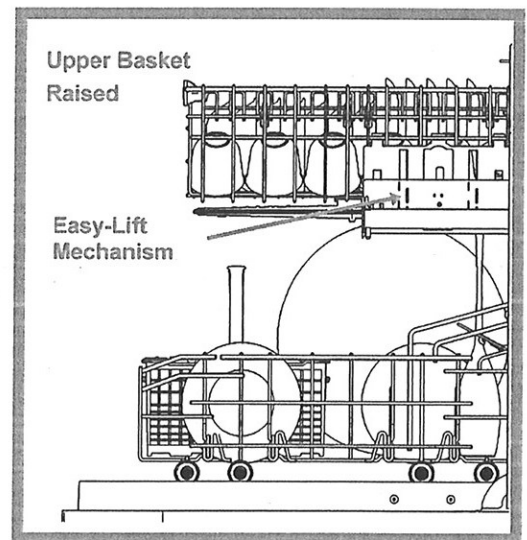


Easy Lift system (if applicable)

The upper basket height can be easily adjusted to accommodate loading taller dishes in either basket. Height can be adjusted with or without dishes in the basket.

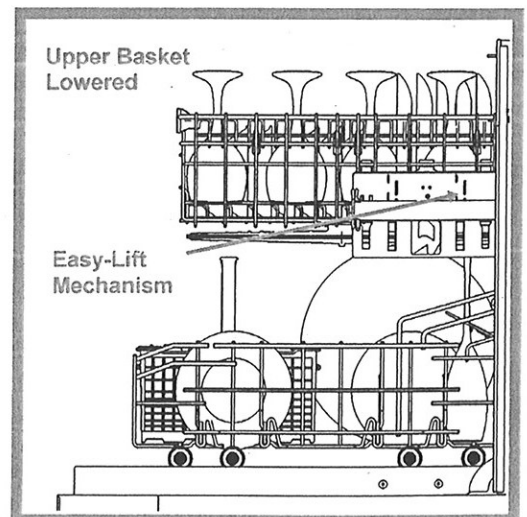
To accommodate taller dishes in the lower basket, raise the basket height as follows:

- Lift the upper basket on each side, vertically. The self-guided adjusting mechanism will stop when the raised position is reached.
- The raised position provides nearly 50mm of additional height for items in the lower basket.



To accommodate taller dishes in the upper basket, lower the upper basket height as follows:

- Lift the upper basket on each side, vertically, until it lifts and unlocks.
- Gently lower the rack into the lower position. The self-guided adjusting mechanism will stop when the lowered position is reached.
- This position provides nearly 50mm of additional height for items in the top basket



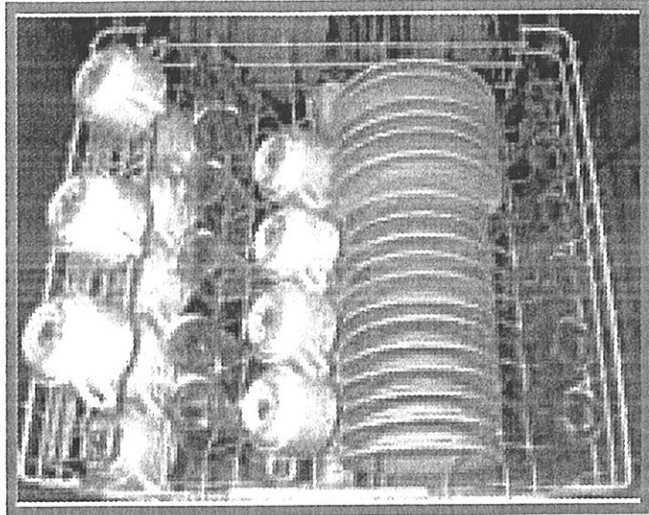
LOADING YOUR DISHWASHER

Loading The Upper Basket

12 Place Setting Load

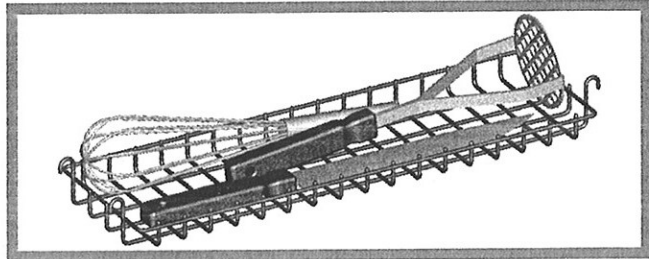
The upper basket is designed for flexibility in loading a wide variety of items including cups, glasses, stemware, small plates, bowls, etc.

- Load glasses in upper basket.
- Load items with open ends facing down for better cleaning and draining.
- Be sure nothing protrudes through the bottom of the basket to block rotation of middle spray arm.
- Figure on the right shows a normal 12 place setting loaded in accordance with Australian standard AS/NZS 2007.1.



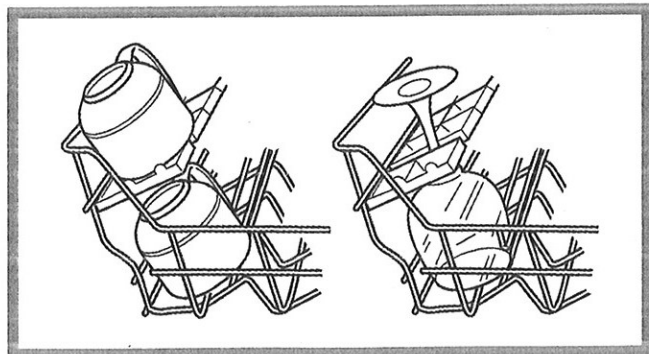
Utensil Rack (if applicable)

- The utensil rack can be used in the upper basket to hold spatulas, large spoons and other large utensils.
- Be sure that items in rack do not prevent upper spray arm from rotating.



Cup - Wine Glass Racks

- The cup racks may be placed in the up or down position to add flexibility. The cup racks can also secure wine glasses at an angle for best wash ability.
- Because wine glasses come in various sizes, after loading, slowly push in the rack to make sure they will clear the top of the dishwasher.



Note

- Before closing the door, please ensure that the upper basket is fully pushed into the dishwasher engaging it into the rear water feed connection.
- Details & accessories in basket may differ depending on model and market.

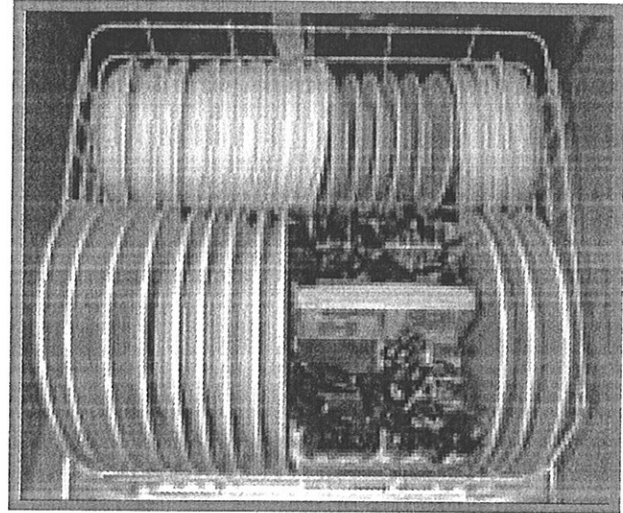
LOADING YOUR DISHWASHER

Loading The Lower Basket

12 Place Setting Load

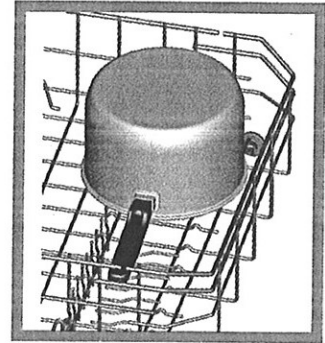
The lower basket is designed for plates, saucers, bowls, and cookware.

- Large items should be placed along the edge so they do not block the middle spray arm rotation.
- Make sure tall items do not block middle spray arm rotation.
- Be sure pan handles do not protrude through the bottom of the basket and block the lower spray arm rotation
- Figure on the right shows a normal 12 place setting loaded in accordance with Australian standard AS/NZS 2007.1.



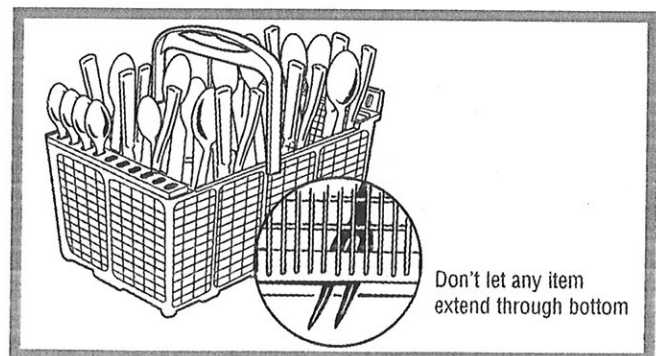
Fold-down Tines (if applicable)

- The fold-down tines in the lower basket make easy loading for those extra large and hard-to-fit items. The tines may be left up for normal use or folded down for more flexible loading.
- Fold tines down for easy loading of large pots or pans.



Cutlery Basket

- Place cutlery in the basket, some up, some down to get the best wash. Separate cutlery of different materials, e.g. stainless steel and silver, into different compartments.
- Load sharp pointed knives with the point down for safety reasons.



Note

- Before closing the door, please ensure that the lower basket is fully pushed in.
- Details & accessories in basket may differ depending on model and market.

DETERGENT & RINSE AID DISPENSER

Safety Warning

Dishwasher detergents are very alkaline and extremely dangerous if swallowed. Be careful to:

- Keep them away from your eyes and skin.
- Keep children away from the dishwasher when the door is open.
- Not fill the dispenser until you are ready to use the dishwasher.

Detergents

- Use the amount of detergent needed, depending on:
 - the softness or hardness of the water
 - the soil level of the dishes
- Soft water and lightly soiled dishes generally require 10 to 20 grams of powdered detergent; hard water and heavily soiled dishes 20 to 30 grams.
- Note: Fill only compartment 15 if you use concentrated detergents.
- Try using different amounts to get best results from the water in your area. This may vary from the quantities suggested above.
- A white film or scale may build up in your dishwasher pump housing and filters over time, especially in hard water conditions. If this happens, use a descaler every six months to reduce these deposits. Contact your local service centre if you need more information.
- For testing to Australian standard AS/NZS 2007.1, use the "Normal ECO" wash. Place 20 grams of detergent in the dispenser compartment and 10 grams of detergent in the depression of the door.

Combi Detergent or Detergent & Rinse Aid Tablets

General Advice

- Use strictly according to the detergent manufacturers instructions.
- Do not place the tablets in the tub or in the cutlery basket as this will result in poorer wash results. The tablets should be placed in the detergent dispenser compartment.
- If you encounter problems using detergent tablets for the first time then please contact the detergent manufacturers care line (the telephone number is given on the product packaging).

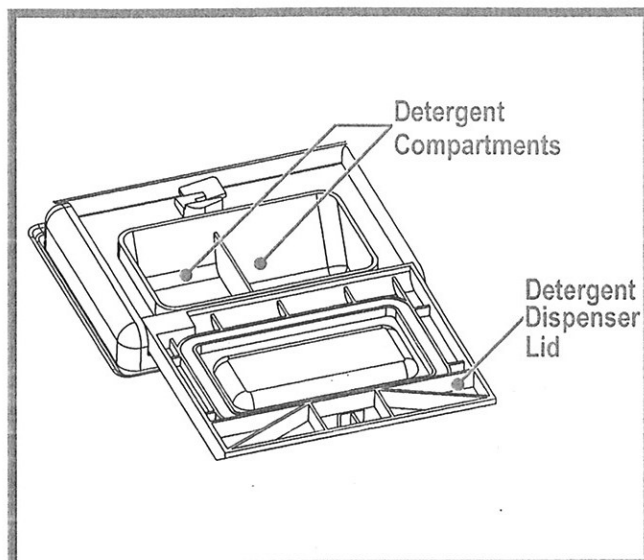
Special Advice

- If you use detergent tablets that do not contain Rinse Aid, then you must use Rinse Aid as for normal detergent powder. Follow the instructions on page 12.
- When using '3-in-1' Combi tablets, you may need to use a small amount of rinse aid as well, particularly in hard water areas. (See page 16 "Too many suds" for guidance on water softness).
- Best drying performance will be obtained by using the "Boosted Dry" option.
- Detergent Tablets from different manufacturers dissolve at different rates. For this reason some tablets cannot develop their full cleaning power during short or low temperature programs. Therefore, when using tablets, best wash performance will be obtained on "Sensor", "Normal" or "Heavy" wash programs.

DETERGENT & RINSE AID DISPENSER

Filling The Detergent Dispenser

- Ensure that the inside of the detergent dispenser is dry before loading the detergent.
- Always use fresh, good quality machine dishwashing detergent. Do not use regular hand washing detergents as these will cause severe foaming.
- If using a concentrate dishwashing detergent, add a small dose (approx 15g) to the detergent compartment.
- If using a regular dishwashing detergent add a large dose (approx 25g) to the detergent compartment.
- Extra detergent may be used if the load is large and greasy, or if the local water supply is very hard.
- Close the dispenser lid. The dispenser will automatically dispense the detergent at the correct time during the dishwasher program.



Filling The Rinse Aid Dispenser

Rinse aid greatly improves drying and reduces water spots and filming. It causes the water to "sheet" off the dishes rather than form water droplets that cling and leave spots. You must use sufficient rinse aid to get good drying performance. This is especially important with plastic dishes.

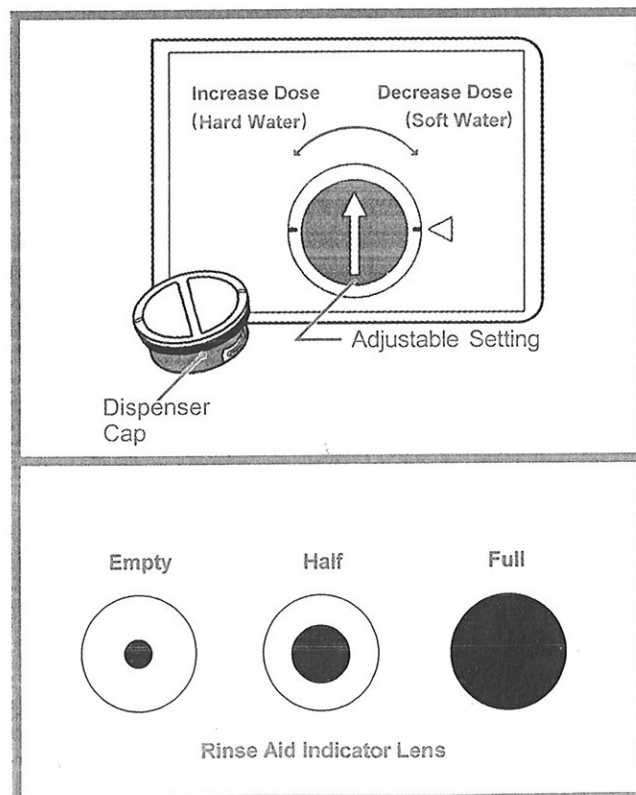
The rinse aid dispenser, located next to the detergent cup, automatically releases a measured amount of rinse aid during the final rinse. If spotting and poor drying are problems, increase the amount of rinse aid dispensed. Use a screw-driver if required.

To adjust the rinse aid dose:

- Remove the dispenser cap by turning it counter clockwise and lift out.
- To increase the rinse aid dose, turn the internal dial counter clockwise to a higher number.
- To decrease the rinse aid dose, turn the internal dial clockwise to a lower number.
- Make sure that you close the cap firmly.

To fill the liquid rinse aid:

- Remove the dispenser cap by turning it counter clockwise and lift out.
- Pour in rinse aid until the indicator lens (located adjacent to the dispenser cap) indicates that the dispenser is full.
- Make sure that you close the cap firmly.
- Wipe up any spills with a damp cloth.
- The dispenser holds 125ml, enough for 35-140 washes, depending on setting.

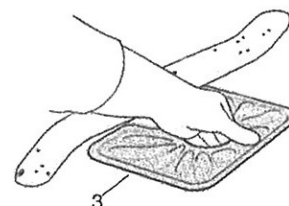
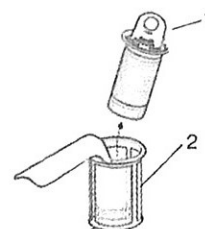
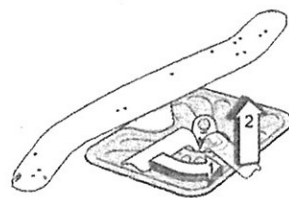


MAINTAINING YOUR DISHWASHER

Cleaning the wash filters

The filters should be checked and cleaned regularly. Blocked filters will result in poor wash performance.

- Open the door & remove the lower basket.
- The dishwasher filter system comprises a coarse/fine filter, microfilter and a flat filter. Unlock the filter system using the handle on the microfilter.
- Turn the handle about 1/4 a turn anticlockwise and remove.
- Take hold of the coarse/fine filter (1) by the handle with the hole and remove from the microfilter (2).
- Clean all filters thoroughly under running water.
- Remove the flat filter (3) from the base of the washing compartment and clean both faces thoroughly.
- Put the flat filter back in the base of the washing compartment.
- Place the coarse/fine filter in the microfilter and press together.
- Put the filter combination in place and lock by turning the handle clockwise to the stop. It will "click" into its correct position. During this process ensure that the flat filter does not protrude above the base of the washing compartment.

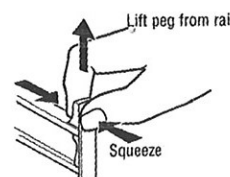


The dishwasher must not be used without filters under any circumstances.
Do not let any foreign objects (e.g. Broken Crockery, Glass, etc.) fall in the pump beneath the filters before they are refitted.

Cleaning the spray arms

The spray arm should be checked and cleaned regularly. Blocked spray jet holes will give poor wash results.

- Remove the lower basket. Remove the lower spray arm and unblock holes by picking out dirt particles with tweezers.
 - Remove clips from upper basket rails (see pic). Remove upper basket.
 - Clean the upper spray arm by picking out dirt particles with tweezers.
- Do not try to remove spray arm from basket as it may break or crack.



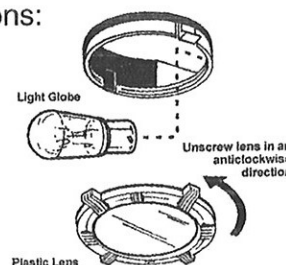
General Cleaning

For occasional cleaning of door & control panel, use a soft cloth dampened with mild soapy water. Do not use any abrasive cleaners. Rinse & dry with a clean cloth. Do not use stainless steel cleaners to clean the control panel as the chemicals in it may damage the paint and / or remove the printing from the panel.

Light Globe replacement (if applicable)

In the event of the light globe requiring replacement, follow these instructions:

- Switch off your dishwasher and disconnect the dishwasher power cord from the power supply.
- Unscrew the lens anticlockwise from within the dishwasher.
- Remove the globe and replace with a maximum 15 Watt bayonet globe no larger than 26 mm in diameter and 56 mm long.
- Ensure seal is correctly fitted to the lens, then replace lens by screwing it firmly into place.



The plastic lens must be secured before reconnecting power to the unit. Failing to do this may potentially cause an unsafe operating environment.

Helpful Hints.

- The **NORMAL ECO** program saves water and energy. It runs at a lower temperature so it is not suitable for heavily soiled wash loads. To save energy, dry performance is reduced so you may have to open the door at the end of the wash cycle or even towel dry some dishes.
- The Child Lock option disables the button from functioning to prevent children from starting or disrupting a dishwasher in use. It **does not lock the door**. See instructions on page 6 & 7.
- Because this dishwasher has a hidden heating element, dishwasher proof plastic dishes can be safely placed in the bottom basket.
- We recommend that you buy kitchen equipment which is dishwasher safe.
- Using your dishwasher over a long time may discolour or fade some types of dishes (e.g. ones with the pattern on top of the glaze) and aluminium saucepans.
- If you often wash lead crystal glass, they will become opaque (not clear).
- If you take more than one day to fill the dishwasher, rinse your dishes by using the "Rinse" program at the end of the each day.
- Do not use stainless steel cleaners to clean the control panel as the chemicals in it may damage the paint and / or remove the printing from the panel.
- Do not use steel wool, aerosol or solvent cleaners on any part of your dishwasher.
- Do not use lumpy or stale detergent. It will give you a poor wash.
- If you do not intend using your dishwasher for several weeks:
 1. Open the door a little
 2. Switch off the power
 3. Turn off the water supply.

If you need help follow these steps.

1. **Before you call for service....**

Check to see if you can fix the problem using the guide on the next page

2. **If you need service....**

Get the model number, serial number and date of purchase from the details recorded on the inside front cover, or from the label on the inner door, before you phone. There is an extensive network of trained service personnel who will fit only genuine spare parts. Phone number of the service centre is shown on the last page of this book.

HELP & PROBLEM SOLVING GUIDE

Problem Solving guide.

Problem Solving guide.

FAULT	POSSIBLE CAUSE	SOLUTION
Not Operating		
Not working	No power	Check power turned on / Power button is on.
	Power supply not connected	Check plug is in & switched on
		Check power point by using another appliance.
		Check fuse box & circuit breaker
Won't start	Door not properly closed	Check door closed. Push door until latch clicks
	Dishwasher is in Pause mode. "P" flashes on digital display window All lights flashing (model 907)	Press START button to un-pause the machine.
	Dry cycle not finished	Cancel program before starting dishwasher again or let dry cycle finish.
	Dishwasher is in delay mode eg. window displays "2H"	Cancel delay by pressing "Delay" for 3 seconds.
Door Issues		
Door hitting left or right at top	Unit is not level at rear	Adjust rear-levelling legs as per installation instructions.
Door hard to close	Top basket not fully pushed in	Make sure top and bottom baskets are in position.
Door not closing	Bottom basket running off the track	
Door opens easily		
Operational Problems		
Dispenser not opening	Loose spoon or pot handle sticking out	Make sure nothing obstructs the dispenser door from opening.
10 Displayed (915 & 925) - repeating single beep (907)	Not filling	Check water supply & tap
		Check inlet hose filter
20 Displayed (915 & 925) - repeating double beep (907)	Not draining	Check drain hose for kinks.
		Check sink trap spigot for blockage.
		Check filters and clean if dirty.
Noisy in wash	Spray arm hitting an object	Make sure spray arm is free to turn.
Not advancing	Door not properly closed	Push door until latch clicks.
	Unit is in pause mode	Press START button to un-pause the machine.
Not heating	Rinse program is selected	Choose any other program
Water on floor- flooding	Poor installation. Hose connections / hoses	Check connections and hoses.
Won't wash	Wrong program is selected.	Refer Program /Option selection Guide
Fill		
Filling & emptying	Drain hose is too low or not hung correctly under bench	Check installation instructions
Noisy when filling	Pressure reduction valve is required	Refer to installation instructions.
Slow filling	Poor water supply pressure/Tap not on properly	Check tap is on.
Water does not enter unit	Inlet blockage	Check for kinks & sharp bends in inlet hose.
Not enough water		Check inlet hose filter washer at tap.
Not filling- No water	Tap turned off	Check tap is on.
Water Hammer	Pressure reduction valve is required	Refer to installation instructions.

FAULT	POSSIBLE CAUSE	SOLUTION
Drain		
Foam left in dishwasher	Too much rinse aid, soft water areas Low rinse temperature.	Refer to Filling the rinse aid dispenser Use higher temperature program.
Water left in the bottom of unit Draining slow	Drain system blocked	Check drain hose for kinks, sharp bends & sink trap for spigot blockage.
Water not being pumped out	Filter blocked	Clean all filters
Wash		
Brown spots or pitting of stainless steel utensils	Poor quality stainless steel	Use 18/10 grade stainless steel.
	Detergent being thrown over cutlery & saucepans.	Load detergent correctly in the dispenser.
Tarnishing of silver	Mixing with stainless steel cutlery	Separate into different sections of the basket.
Detergent left in dispenser	Spray arm holes blocked	Unblock holes
Too many suds- too many bubbles	Too much rinse aid, "soft" water area	Refer to Filling the detergent & rinse aid dispenser - Water softness: Melbourne: very soft, 30ppm Perth: hard / very hard Sydney: soft, 50ppm Adelaide: hard, 120ppm Brisbane: hard to very hard
	Hand washing liquid is used	Pour half cup of cooking oil in the dishwasher and run it without dishes & with no detergent.
Water marks or foggy glasses	Poor quality water/ not enough rinse aid	Increase rinse aid dosage
Streaks on dishes- dirty inside		
Food particles on plates & glasses	Poor loading	Do not overload dishwasher; use the recommended loading pattern. Ensure that dishes or cutlery are not preventing either spray arm from rotating. Remove large food particles before placing dishes in the dishwasher.
	Filter not locked in position	Check that the filters are correctly located & secured
	Incorrect program selection	Select "Heavy" wash program.
	Dishes touching each other	Refer to Page 9 & 10. Loading....
Tea & coffee stains in cups	Insufficient or poor quality detergent used	Increase detergent dose, use "Finish" brand-recommended
	Incorrect program selected	Select heavier wash program.
Dirty wash – stains	Spray arm holes blocked	Unblock holes
	Poor quality detergent	Use "Finish" – recommended.
	Wrong amount of detergent usage	Refer to Filling the detergent & rinse aid dispenser – Page 11 & 12.
Dry		
Cutlery not drying	Poor loading in cutlery basket	Refer to page 10. Loading....
	Water dropping from upper basket	Unload bottom basket first.
Mouldy smell		Use dishwasher freshener- Citro fresh
Not drying dishes	Normal Eco program is selected	Use "Boosted Dry" option. Refer pg 6
	Not using rinse aid or not enough	Use rinse aid. Increase dosage in hard water areas
Walls are wet		Normal. The liner is stainless steel and will not rust.

Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND
APPLIANCE: ELECTROLUX DISHWASHER

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance.

General Terms and Conditions

1. In this warranty
 - (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
 - (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
 - (c) 'Warranty Period' means
 - (i) where you use the Appliance for personal, domestic or household purposes in Australia the period of 24 months and in New Zealand the period of 24 months;
 - (ii) where you use the Appliance for commercial purposes, the period of 0 months, (if the period stated is 0 months you are not covered by this product warranty) following the date of original purchase of the Appliance;
 - (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
7. Proof of purchase is required before you can make a claim under this warranty.
8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship.

Electrolux is not liable in the following situations (which are not exhaustive):

- (a) The Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation.
 - (b) The Appliance is modified without authority from Electrolux in writing.
 - (c) The Appliance's serial number or warranty seal has been removed or defaced.
 - (d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
9. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the State where the Appliance is purchased if the Appliance is purchased in Australia or the law applicable in New Zealand if the Appliance is purchased there. Where the Appliance is purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

Limitation of Liability

10. To the extent permitted by law:
 - (a) Electrolux excludes all warranties other than as contained in this document;
 - (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so):
 - (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
 - (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

FOR SERVICE OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA Please call 13 13 49 <small>For the cost of a local call (Australia only)</small>	SERVICE AUSTRALIA  ELECTROLUX HOME PRODUCTS	FOR SPARE PARTS OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN AUSTRALIA Please call 13 13 50 <small>For the cost of a local call (Australia only)</small>												
FOR SERVICE OR TO FIND THE ADDRESS OF YOUR NEAREST AUTHORISED SERVICE CENTRE IN NEW ZEALAND Free call 0800 10 66 10 <small>(New Zealand only)</small>	NEW ZEALAND SPARE PARTS CENTRES <table><tr><td>AUCKLAND</td><td>Prime Distributors Ltd. 8 Highbrook Drive, East Tamaki</td><td>(09) 273 3580</td></tr><tr><td>CHRISTCHURCH</td><td>Prime Distributors Ltd. Unit 1, 127 Montreal Street</td><td>(03) 377 1009</td></tr><tr><td></td><td>R. Redpath Ltd. 55 Ferry Road</td><td>(03) 379 0446</td></tr><tr><td>DUNEDIN</td><td>Appliance Parts Company, 590 Hillside Road</td><td>(03) 455 5443</td></tr></table>  ELECTROLUX HOME PRODUCTS		AUCKLAND	Prime Distributors Ltd. 8 Highbrook Drive, East Tamaki	(09) 273 3580	CHRISTCHURCH	Prime Distributors Ltd. Unit 1, 127 Montreal Street	(03) 377 1009		R. Redpath Ltd. 55 Ferry Road	(03) 379 0446	DUNEDIN	Appliance Parts Company, 590 Hillside Road	(03) 455 5443
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